



CITY OF CARMEL-BY-THE-SEA

Monthly Report

May 2021

Public Safety

| | |
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| TO: | Honorable Mayor and City Council Members |
| SUBMITTED BY: | Paul Tomasi, Public Safety Director |
| APPROVED BY: | Chip Rerig, City Administrator |

AMBULANCE REPORT

Summary of Carmel Fire Ambulance May Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of May 2021 the ambulance was able to meet the performance measure. The response time was 100% with no code-3 calls over 5 minutes.

40 Calls for service in CBTS Average response time: 2:55 min.
26 Code 3 calls for service –No calls over 5:00 min.

MONTEREY FIRE REPORT

Summary of Monterey Fire May Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of May 2021 the fire department was able to meet the performance measure. The response time was 100% with no code-3 calls over 5 minutes.

57 total calls for service in CBTS Average response time: 3:13 min.
42 total Code-3 calls

BEACH FIRES

There were 11 illegal beach fires recorded during the month of May. The City also installed five City supplied (Less Smoke) devices in compliance with the Beach Fire Pilot Program.



RESPONSE SUMMARY REPORT BY DISTRICT

27015 CARMEL-BY-THE-SEA FIRE AMBULANCE

Alarm Dates: 5/01/2021 to 5/31/2021



MEDICAL RESPONSES CARMEL CITY

| INCIDENT | PRIORITY | DATE | ALARM | ARRIVAL | RESPONSE | CALL CLEARED | STREET |
|-----------------|-------------|-----------|-------------|-------------|----------|--------------|----------------------------|
| 210503-CFA00555 | Emergent | 5/3/2021 | 3:38:24 PM | 3:41:03 PM | 0:02:39 | 4:26:48 PM | CAMINO REAL ST / 8TH AVE |
| 210504-CFA00558 | Emergent | 5/4/2021 | 10:40:25 AM | 10:42:36 AM | 0:02:11 | 10:55:28 AM | LINCOLN ST / 5TH AVE |
| 210504-CFA00562 | Emergent | 5/4/2021 | 11:47:52 PM | 11:52:11 PM | 0:04:19 | 12:09:39 AM | TORRES ST / 3RD AVE |
| 210505-CFA00563 | Emergent | 5/5/2021 | 8:09:14 AM | 8:12:58 AM | 0:03:44 | 8:21:42 AM | LINCOLN ST / SANTA LUCIA A |
| 210505-CFA00566 | Emergent | 5/5/2021 | 8:17:10 PM | 8:21:19 PM | 0:04:09 | 9:26:00 PM | 11TH AVE / SAN ANTONIO AV |
| 210507-CFA00573 | Emergent | 5/7/2021 | 7:13:15 PM | 7:16:21 PM | 0:03:06 | 8:10:27 PM | MISSION ST / 6TH AVE |
| 210508-CFA00575 | Emergent | 5/8/2021 | 12:25:23 AM | 12:29:46 AM | 0:04:23 | 1:00:00 AM | CARMELO ST / 9TH AVE |
| 210509-CFA00585 | Emergent | 5/9/2021 | 7:11:52 PM | 7:13:49 PM | 0:01:57 | 8:05:38 PM | SANTA LUCIA AVE / SAN CAR |
| 210510-CFA00587 | Emergent | 5/10/2021 | 7:23:19 PM | 7:27:54 PM | 0:04:35 | 9:00:00 PM | SCENIC RD / 12TH AVE |
| 210512-CFA00592 | Emergent | 5/12/2021 | 11:59:11 AM | 11:59:55 AM | 0:00:44 | 12:04:00 PM | 5TH AVE / DOLORES ST |
| 210514-CFA00606 | Emergent | 5/14/2021 | 11:29:42 PM | 11:32:48 PM | 0:03:06 | 11:40:00 PM | SANTA FE ST / 3RD AVE |
| 210515-CFA00613 | Emergent | 5/15/2021 | 9:56:12 PM | 9:59:40 PM | 0:03:28 | 10:46:00 PM | SAN ANTONIO AVE / 13TH AV |
| 210518-CFA00629 | Non-Emerger | 5/18/2021 | 4:35:43 PM | 4:38:30 PM | 0:02:47 | 4:49:17 PM | 4TH AVE / SANTA FE ST |
| 210519-CFA00632 | Emergent | 5/19/2021 | 12:01:41 AM | 12:04:52 AM | 0:03:11 | 12:31:50 AM | LINCOLN ST / OCEAN AVE |
| 210519-CFA00633 | Emergent | 5/19/2021 | 1:53:21 PM | 1:55:49 PM | 0:02:28 | 2:46:00 PM | TORRES ST / 8TH AVE |
| 210519-CFA00634 | Emergent | 5/19/2021 | 7:29:54 PM | 7:31:46 PM | 0:01:52 | 8:19:00 PM | 5TH AVE / MISSION ST |
| 210521-CFA00642 | Emergent | 5/21/2021 | 6:26:33 PM | 6:28:13 PM | 0:01:40 | 6:45:00 PM | LINCOLN AND 7TH |
| 210523-CFA00655 | Emergent | 5/23/2021 | 11:09:49 AM | 11:12:33 AM | 0:02:44 | 12:15:00 PM | CARMELO ST / 9TH AVE |
| 210523-CFA00658 | Emergent | 5/23/2021 | 6:33:12 PM | 6:35:40 PM | 0:02:28 | 7:25:00 PM | CAMINO REAL ST / 8TH AVE |
| 210523-CFA00659 | Emergent | 5/23/2021 | 8:35:44 PM | 8:37:35 PM | 0:01:51 | 9:33:00 PM | MISSION ST / 8TH AVE |
| 210525-CFA00668 | Non-Emerger | 5/25/2021 | 1:17:26 PM | 1:21:37 PM | 0:04:11 | 1:23:02 PM | 2ND AVE / SAN CARLOS ST |
| 210526-CFA00671 | Emergent | 5/26/2021 | 9:12:25 AM | 9:15:08 AM | 0:02:43 | 9:23:29 AM | 25995 RIDGEWOOD RD |
| 210526-CFA00675 | Emergent | 5/26/2021 | 6:11:43 PM | 6:13:49 PM | 0:02:06 | 7:12:11 PM | CAMINO REAL ST / 7TH AVE |
| 210527-CFA00678 | Emergent | 5/27/2021 | 6:50:00 PM | 6:53:00 PM | 0:03:00 | 7:35:00 PM | LINCOLN AND 7TH |
| 210528-CFA00684 | Emergent | 5/28/2021 | 5:08:00 PM | 5:10:00 PM | 0:02:00 | 6:12:00 PM | LINCOLN/ 7TH |
| 210530-CFA00689 | Emergent | 5/30/2021 | 9:02:34 AM | 9:04:53 AM | 0:02:19 | 10:00:00 AM | DOLORES ST / 5TH AVE |

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|--------------------------------|-----------|-------------------------|----------------|
| NUMBER OF EMS INCIDENTS | 26 | AVERAGE RESPONSE | 0:02:50 |
|--------------------------------|-----------|-------------------------|----------------|

FIRE RESPONSES CARMEL CITY

| INCIDENT | PRIORITY | DATE | ALARM | ARRIVAL | RESPONSE | CALL CLEARED | STREET |
|-----------------|-------------|-----------|-------------|-------------|----------|--------------|---------------------------|
| 210502-CFA00549 | Non-Emerger | 5/2/2021 | 9:05:12 AM | 9:07:57 AM | 0:02:45 | 9:15:14 AM | 6TH AVE / SANTA FE ST |
| 210502-CFA00551 | Emergent | 5/2/2021 | 12:23:38 PM | 12:25:00 PM | 0:01:22 | 12:28:00 PM | S MOUNTAIN VIEW AVE / JUN |
| 210504-CFA00557 | Non-Emerger | 5/4/2021 | 6:21:50 AM | 6:25:53 AM | 0:04:03 | 6:41:52 AM | SANTA FE ST / 8TH AVE |
| 210511-CFA00590 | Emergent | 5/11/2021 | 8:57:11 PM | 9:01:14 PM | 0:04:03 | 9:04:19 PM | GUADALUPE ST / 2ND AVE |
| 210515-CFA00609 | Non-Emerger | 5/15/2021 | 8:38:09 AM | 8:41:04 AM | 0:02:55 | 8:54:46 AM | 4TH AVE / TORRES ST |

| | | | | | | | |
|-----------------|----------|-----------|-------------|-------------|---------|-------------|---------------------------|
| 210516-CFA00615 | Emergent | 5/16/2021 | 12:09:10 PM | 12:12:43 PM | 0:03:33 | 12:25:00 PM | OCEAN AVE / DOLORES ST |
| 210516-CFA00616 | Emergent | 5/16/2021 | 3:45:30 PM | 3:47:46 PM | 0:02:16 | 3:48:57 PM | SAN CARLOS ST / 5TH AVE |
| 210516-CFA00617 | Emergent | 5/16/2021 | 4:25:12 PM | 4:30:00 PM | 0:04:48 | 4:30:39 PM | SAN ANTONIO AVE / SANTA L |
| 210517-CFA00623 | Emergent | 5/17/2021 | 9:33:10 PM | 9:37:07 PM | 0:03:57 | 10:26:00 PM | CARPENTER ST / 2ND AVE |
| 210518-CFA00624 | Emergent | 5/18/2021 | 8:26:32 AM | 8:29:00 AM | 0:02:28 | 8:33:00 AM | CASANOVA ST / 4TH AVE |
| 210521-CFA00637 | Emergent | 5/21/2021 | 8:15:41 AM | 8:18:28 AM | 0:02:47 | 8:40:00 AM | OCEAN AVE / LINCOLN ST |
| 210521-CFA00640 | Emergent | 5/21/2021 | 3:37:01 PM | 3:37:50 PM | 0:00:49 | 4:32:19 PM | DOLORES ST / 2ND AVE |
| 210524-CFA00662 | Emergent | 5/24/2021 | 10:22:26 AM | 10:25:47 AM | 0:03:21 | 10:27:27 AM | 11TH AVE / CASANOVA ST |
| 210528-CFA00679 | Emergent | 5/28/2021 | 12:22:00 AM | 12:26:00 AM | 0:04:00 | 12:40:00 AM | LINCOLN/7TH |

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|---------------------------------|-----------|-------------------------|----------------|
| NUMBER OF FIRE INCIDENTS | 14 | AVERAGE RESPONSE | 0:03:05 |
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| TOTAL CARMEL CITY INCIDENTS | 40 | TOTAL AVERAGE RESPONSE TIME | 0:02:55 |
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RESPONSES BY DISTRICT

| INCIDENT | PRIORITY | DATE | ALARM | ARRIVAL | RESPONSE | CALL CLEARED | STREET |
|----------|----------|------|-------|---------|----------|--------------|--------|
|----------|----------|------|-------|---------|----------|--------------|--------|

CARMEL HIGHLANDS

| INCIDENT | PRIORITY | DATE | ALARM | ARRIVAL | RESPONSE | CALL CLEARED | STREET |
|-----------------|----------|-----------|------------------------------|----------------|----------|--------------|---------------------------|
| 210502-CFA00552 | Emergent | 5/2/2021 | 6:57:19 PM | 7:06:40 PM | 0:09:21 | 7:59:43 PM | 173 FERN CANYON RD |
| 210510-CFA00586 | Emergent | 5/10/2021 | 5:35:45 PM | 5:42:52 PM | 0:07:07 | 5:46:16 PM | 27953 SAN JOSE CREEK CANY |
| 210512-CFA00591 | Emergent | 5/12/2021 | 8:44:57 AM | 8:57:12 AM | 0:12:15 | 10:00:00 AM | 66 YANKEE POINT DR |
| 210515-CFA00610 | Emergent | 5/15/2021 | 9:38:34 AM | 9:48:31 AM | 0:09:57 | 10:30:00 AM | 27951 HWY 1 |
| 210522-CFA00647 | Emergent | 5/22/2021 | 11:47:13 AM | 11:53:50 AM | 0:06:37 | 12:19:28 PM | HWY 1 / POINT LOBOS STATE |
| 210524-CFA00660 | Emergent | 5/24/2021 | 1:25:30 AM | 1:36:27 AM | 0:10:57 | 1:39:28 AM | 105 HWY 1 |
| Subtotal | | 6 | Average Response Time | 0:09:22 | | | Carmel Highlands |

CYPRESS FIRE

| INCIDENT | PRIORITY | DATE | ALARM | ARRIVAL | RESPONSE | CALL CLEARED | STREET |
|-----------------|----------|-----------|-------------|-------------|----------|--------------|--------------------------|
| 210501-CFA00548 | Emergent | 5/1/2021 | 12:55:46 PM | 12:59:23 PM | 0:03:37 | 2:00:00 PM | 26364 RIVERSIDE PL |
| 210502-CFA00553 | Emergent | 5/2/2021 | 9:43:46 PM | 9:47:31 PM | 0:03:45 | 9:52:39 PM | HWY 1 / CARMEL VALLEY RD |
| 210504-CFA00560 | Emergent | 5/4/2021 | 3:08:34 PM | 3:14:07 PM | 0:05:33 | 3:22:23 PM | 3645 RIO RD |
| 210504-CFA00561 | Emergent | 5/4/2021 | 4:38:38 PM | 4:41:20 PM | 0:02:42 | 5:13:58 PM | 3645 RIO RD |
| 210505-CFA00565 | Emergent | 5/5/2021 | 1:46:21 PM | 1:51:24 PM | 0:05:03 | 2:32:50 PM | 2313 BAY VIEW AVE |
| 210506-CFA00567 | Emergent | 5/6/2021 | 5:57:55 AM | 6:09:01 AM | 0:11:06 | 6:55:00 AM | 24695 OUTLOOK DR |
| 210506-CFA00568 | Emergent | 5/6/2021 | 8:27:21 AM | 8:33:08 AM | 0:05:47 | 8:48:12 AM | 3410 MARTIN RD |
| 210506-CFA00569 | Emergent | 5/6/2021 | 10:25:12 AM | 10:31:24 AM | 0:06:12 | 10:46:14 AM | HWY 1 / RIBERA RD |
| 210506-CFA00570 | Emergent | 5/6/2021 | 5:12:13 PM | 5:15:00 PM | 0:02:47 | 5:15:18 PM | 26245 CARMEL RANCHO BLVE |
| 210507-CFA00571 | Emergent | 5/7/2021 | 7:36:03 AM | 7:39:31 AM | 0:03:28 | 8:48:30 AM | HWY 1 / HANDLEY DR |
| 210508-CFA00576 | Emergent | 5/8/2021 | 6:24:15 AM | 6:31:05 AM | 0:06:50 | 7:05:53 AM | 26245 CARMEL RANCHO BLVE |
| 210508-CFA00578 | Emergent | 5/8/2021 | 5:27:27 PM | 5:32:50 PM | 0:05:23 | 6:05:40 PM | 26245 CARMEL RANCHO BLVE |
| 210508-CFA00579 | Emergent | 5/8/2021 | 9:25:18 PM | 9:29:23 PM | 0:04:05 | 9:39:26 PM | HWY 1 / OCEAN AVE |
| 210509-CFA00584 | Emergent | 5/9/2021 | 5:02:15 PM | 5:09:01 PM | 0:06:46 | 5:16:24 PM | 25700 CANADA DR |
| 210511-CFA00588 | Emergent | 5/11/2021 | 9:43:44 AM | 10:08:00 AM | 0:24:16 | 10:54:03 AM | 209 HACIENDA CARMEL |

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|-----------------|-------------|-----------|------------------------------|-------------|----------------|-------------|---------------------------|
| 210511-CFA00589 | Emergent | 5/11/2021 | 6:06:46 PM | 6:12:46 PM | 0:06:00 | 6:58:00 PM | 2313 BAY VIEW AVE |
| 210512-CFA00594 | Emergent | 5/12/2021 | 2:04:57 PM | 2:10:08 PM | 0:05:11 | 2:20:12 PM | 26245 CARMEL RANCHO BLVC |
| 210512-CFA00596 | Emergent | 5/12/2021 | 11:34:57 PM | 11:41:43 PM | 0:06:46 | 12:14:00 AM | 26189 SCENIC RD |
| 210513-CFA00597 | Emergent | 5/13/2021 | 8:57:54 AM | 9:02:08 AM | 0:04:14 | 9:05:17 AM | HWY 1 / CARPENTER ST |
| 210513-CFA00598 | Emergent | 5/13/2021 | 11:26:16 AM | 11:30:57 AM | 0:04:41 | 11:43:09 AM | 3265 CAMINO DEL MONTE |
| 210514-CFA00604 | Emergent | 5/14/2021 | 3:52:26 PM | 3:57:53 PM | 0:05:27 | 4:31:55 PM | 26262 CARMELO ST |
| 210514-CFA00605 | Emergent | 5/14/2021 | 8:04:04 PM | 8:10:29 PM | 0:06:25 | 9:06:31 PM | 111 HACIENDA CARMEL |
| 210515-CFA00607 | Emergent | 5/15/2021 | 3:42:14 AM | 3:48:49 AM | 0:06:35 | 4:08:32 AM | 24739 GUADALUPE ST |
| 210515-CFA00608 | Emergent | 5/15/2021 | 4:25:20 AM | 4:31:00 AM | 0:05:40 | 4:55:11 AM | 26245 CARMEL RANCHO BLVC |
| 210515-CFA00612 | Emergent | 5/15/2021 | 8:34:24 PM | 8:38:18 PM | 0:03:54 | 9:33:55 PM | 3265 CAMINO DEL MONTE |
| 210516-CFA00614 | Emergent | 5/16/2021 | 8:31:22 AM | 8:37:02 AM | 0:05:40 | 8:39:01 AM | HWY 1 / RIO RD |
| 210517-CFA00620 | Emergent | 5/17/2021 | 1:01:09 PM | 1:04:00 PM | 0:02:51 | 1:06:56 PM | HWY 1 / S CARMEL HILLS DR |
| 210518-CFA00625 | Emergent | 5/18/2021 | 9:02:46 AM | 9:07:03 AM | 0:04:17 | 9:51:48 AM | 26360 MISSION FIELDS RD |
| 210518-CFA00626 | Emergent | 5/18/2021 | 11:19:15 AM | 11:23:57 AM | 0:04:42 | 12:15:00 PM | |
| 210518-CFA00627 | Emergent | 5/18/2021 | 1:19:58 PM | 1:24:09 PM | 0:04:11 | 1:47:05 PM | MONTE VERDE ST / 15TH AVE |
| 210518-CFA00628 | Emergent | 5/18/2021 | 2:49:10 PM | 2:55:27 PM | 0:06:17 | 3:45:00 PM | 3750 GENISTA WAY |
| 210520-CFA00636 | Emergent | 5/20/2021 | 5:36:29 PM | 5:41:05 PM | 0:04:36 | 6:40:00 PM | 24785 VALLEY WAY |
| 210521-CFA00638 | Emergent | 5/21/2021 | 12:09:41 PM | 12:19:03 PM | 0:09:22 | 1:45:21 PM | 24935 OUTLOOK DR |
| 210521-CFA00641 | Emergent | 5/21/2021 | 4:34:24 PM | 4:36:00 PM | 0:01:36 | 5:33:00 PM | 26135 CARMEL RANCHO BLVC |
| 210521-CFA00643 | Emergent | 5/21/2021 | 11:43:55 PM | 11:50:10 PM | 0:06:15 | 12:15:24 AM | HWY 1 / CARMEL VALLEY RD |
| 210522-CFA00645 | Emergent | 5/22/2021 | 10:12:39 AM | 10:21:48 AM | 0:09:09 | 10:46:16 AM | 172 DEL MESA CARMEL |
| 210523-CFA00657 | Emergent | 5/23/2021 | 5:03:37 PM | 5:11:47 PM | 0:08:10 | 6:05:00 PM | 4110 MARGUERITA WAY |
| 210524-CFA00664 | Emergent | 5/24/2021 | 10:13:59 PM | 10:22:02 PM | 0:08:03 | 11:30:00 PM | |
| 210526-CFA00673 | Emergent Do | 5/26/2021 | 2:45:32 PM | 2:54:56 PM | 0:09:24 | 2:58:38 PM | 26335 CARMEL RANCHO BLVC |
| 210526-CFA00674 | Emergent Do | 5/26/2021 | 3:42:26 PM | 3:48:22 PM | 0:05:56 | 3:49:12 PM | CARMEL VALLEY RD / HWY 1 |
| 210527-CFA00676 | Non-Emerger | 5/27/2021 | 8:34:00 AM | 9:05:00 AM | 0:31:00 | 9:45:53 AM | 25980 S CARMEL HILLS DR |
| 210528-CFA00683 | Emergent | 5/28/2021 | 3:08:00 PM | 3:13:00 PM | 0:05:00 | 3:27:00 PM | 25700 CANADA DR |
| 210529-CFA00685 | Emergent | 5/29/2021 | 1:28:02 AM | 1:34:00 AM | 0:05:58 | 2:04:00 AM | 26132 CARMEL RANCHO BLVC |
| 210529-CFA00688 | Emergent | 5/29/2021 | 1:44:00 PM | 1:49:00 PM | 0:05:00 | 3:06:00 PM | 3649 VIA MAR MONTE |
| 210530-CFA00691 | Emergent | 5/30/2021 | 3:19:18 PM | 3:25:30 PM | 0:06:12 | 3:31:45 PM | 27720 HWY 1 |
| 210530-CFA00692 | Emergent | 5/30/2021 | 6:17:39 PM | 6:22:00 PM | 0:04:21 | 7:05:00 PM | 26135 CARMEL RANCHO BLVC |
| 210531-CFA00693 | Emergent Do | 5/31/2021 | 1:59:43 PM | 2:05:54 PM | 0:06:11 | 3:03:44 PM | 26135 CARMEL RANCHO BLVC |
| 210531-CFA00695 | Emergent | 5/31/2021 | 7:12:03 PM | 7:18:19 PM | 0:06:16 | 8:16:00 PM | 5315 CARMEL VALLEY RD |
| Subtotal | | 48 | Average Response Time | | 0:06:31 | | CYPRESS FIRE |

PACIFIC GROVE

| INCIDENT | | | | | | | |
|-----------------|----------|-----------|------------------------------|-------------|----------------|-------------|-----------------------|
| 210507-CFA00574 | Emergent | 5/7/2021 | 9:57:12 PM | 10:07:56 PM | 0:10:44 | 11:00:00 PM | 1004 PACIFIC GROVE LN |
| 210530-CFA00690 | Emergent | 5/30/2021 | 11:11:47 AM | 11:23:43 AM | 0:11:56 | 12:15:00 PM | 817 WALNUT ST |
| Subtotal | | 2 | Average Response Time | | 0:11:20 | | PACIFIC GROVE |

PEBBLE BEACH

| INCIDENT | | | | | | | |
|-----------------|----------|-----------|-------------|-------------|---------|-------------|------------------------|
| 210503-CFA00556 | Emergent | 5/3/2021 | 11:43:08 PM | 11:53:57 PM | 0:10:49 | 11:58:03 PM | 1606 SONADO RD |
| 210504-CFA00559 | Emergent | 5/4/2021 | 12:01:19 PM | 12:12:01 PM | 0:10:42 | 12:58:44 PM | 3045 FOREST WAY |
| 210514-CFA00602 | Emergent | 5/14/2021 | 5:49:30 AM | 5:59:46 AM | 0:10:16 | 7:20:00 AM | 1089 SPYGLASS WOODS DR |

| | | | | | | | |
|-----------------|----------|-----------|------------------------------|-------------|----------------|-------------|---------------------------|
| 210514-CFA00603 | Emergent | 5/14/2021 | 9:34:22 AM | 9:41:50 AM | 0:07:28 | 10:38:01 AM | 3881 RONDA RD |
| 210515-CFA00611 | Emergent | 5/15/2021 | 6:54:01 PM | 7:00:48 PM | 0:06:47 | 7:36:50 PM | SEVENTEEN MILE DR / WHITM |
| 210522-CFA00650 | Emergent | 5/22/2021 | 1:14:28 PM | 1:39:04 PM | 0:24:36 | 2:46:02 PM | 2700 SEVENTEEN MILE DR |
| 210522-CFA00652 | Emergent | 5/22/2021 | 10:36:04 PM | 10:45:01 PM | 0:08:57 | 11:50:54 PM | 1432 OLEADA RD |
| 210523-CFA00653 | Emergent | 5/23/2021 | 6:44:29 AM | 6:55:58 AM | 0:11:29 | 7:26:26 AM | 1122 SAWMILL GULCH RD |
| 210523-CFA00656 | Emergent | 5/23/2021 | 12:32:37 PM | 12:40:52 PM | 0:08:15 | 1:40:00 PM | 1551 SONADO RD |
| 210524-CFA00661 | Emergent | 5/24/2021 | 8:39:01 AM | 8:46:09 AM | 0:07:08 | 9:40:00 AM | 1500 CYPRESS DR |
| Subtotal | | 10 | Average Response Time | | 0:10:39 | | PEBBLE BEACH |

MARINA

| | | | | | | | |
|-----------------|------------|-----------|------------------------------|-------------|----------------|------------|---------------|
| INCIDENT | | | | | | | |
| 210524-CFA00663 | A Emergent | 5/24/2021 | 12:09:51 PM | 12:26:05 PM | 0:16:14 | 1:20:00 PM | 3280 DUNES DR |
| Subtotal | | 1 | Average Response Time | | 0:16:14 | | MARINA |

SEASIDE/SAND CITY

| | | | | | | | |
|-----------------|-------------|-----------|------------------------------|-------------|----------------|-------------|--------------------------|
| INCIDENT | | | | | | | |
| 210503-CFA00554 | Emergent | 5/3/2021 | 8:21:25 AM | 8:31:49 AM | 0:10:24 | 9:19:02 AM | 1229 HARCOURT AVE |
| 210505-CFA00564 | Emergent | 5/5/2021 | 12:18:39 PM | 12:26:52 PM | 0:08:13 | 1:12:00 PM | 1090 FREMONT BLVD |
| 210509-CFA00582 | Non-Emerger | 5/9/2021 | 10:42:45 AM | 10:55:49 AM | 0:13:04 | 11:21:06 AM | |
| 210513-CFA00601 | Emergent | 5/13/2021 | 5:55:49 PM | 6:05:38 PM | 0:09:49 | 7:00:40 PM | |
| 210518-CFA00631 | Emergent | 5/18/2021 | 5:16:00 PM | 5:27:00 PM | 0:11:00 | 6:18:00 PM | |
| 210520-CFA00635 | Emergent | 5/20/2021 | 9:49:00 AM | 10:04:00 AM | 0:15:00 | 11:18:00 AM | |
| 210521-CFA00639 | Emergent | 5/21/2021 | 2:09:09 PM | 2:21:57 PM | 0:12:48 | 3:36:56 PM | |
| Subtotal | | 7 | Average Response Time | | 0:11:28 | | SEASIDE/SAND CITY |

MONTEREY

| | | | | | | | |
|-----------------|-------------|-----------|------------------------------|-------------|----------------|-------------|--------------------------|
| INCIDENT | | | | | | | |
| 210501-CFA00546 | Emergent | 5/1/2021 | 10:05:15 AM | 10:09:07 AM | 0:03:52 | 11:11:03 AM | HWY 1 / MUNRAS AV NB OFF |
| 210502-CFA00550 | Emergent | 5/2/2021 | 9:44:07 AM | 9:51:29 AM | 0:07:22 | 10:31:12 AM | 200 GLENWOOD CIR |
| 210507-CFA00572 | Emergent | 5/7/2021 | 6:34:06 PM | 6:40:29 PM | 0:06:23 | 6:49:16 PM | |
| 210508-CFA00580 | Emergent | 5/8/2021 | 11:11:22 PM | 11:20:19 PM | 0:08:57 | 11:53:35 PM | 2042 N FREMONT ST |
| 210522-CFA00644 | Emergent | 5/22/2021 | 6:38:42 AM | 6:47:44 AM | 0:09:02 | 7:16:00 AM | 1110 CASS ST |
| 210525-CFA00667 | Emergent | 5/25/2021 | 11:42:10 AM | 11:49:25 AM | 0:07:15 | 12:30:00 PM | 200 GLENWOOD CIR |
| 210525-CFA00665 | Non-Emerger | 5/25/2021 | 10:29:40 AM | 10:40:51 AM | 0:11:11 | 11:19:39 AM | 531 WATSON ST |
| 210525-CFA00670 | Non-Emerger | 5/25/2021 | 7:37:59 PM | 7:46:51 PM | 0:08:52 | 9:09:31 PM | |
| 210528-CFA00680 | Emergent | 5/28/2021 | 11:06:00 AM | 11:21:00 AM | 0:15:00 | 12:13:20 PM | 205 EDINBURGH AVE |
| 210528-CFA00682 | Emergent | 5/28/2021 | 1:18:00 PM | 1:25:00 PM | 0:07:00 | 2:00:00 PM | 451 DELA VINA |
| 210529-CFA00687 | Emergent Do | 5/29/2021 | 10:57:00 AM | 11:05:00 AM | 0:08:00 | 12:05:00 PM | 25 ELK RUN |
| 210526-CFA00672 | Emergent | 5/26/2021 | 9:58:37 AM | 10:09:11 AM | 0:10:34 | 11:19:00 AM | 519 DICKMAN AVE |
| Subtotal | | 12 | Average Response Time | | 0:08:37 | | MONTEREY |

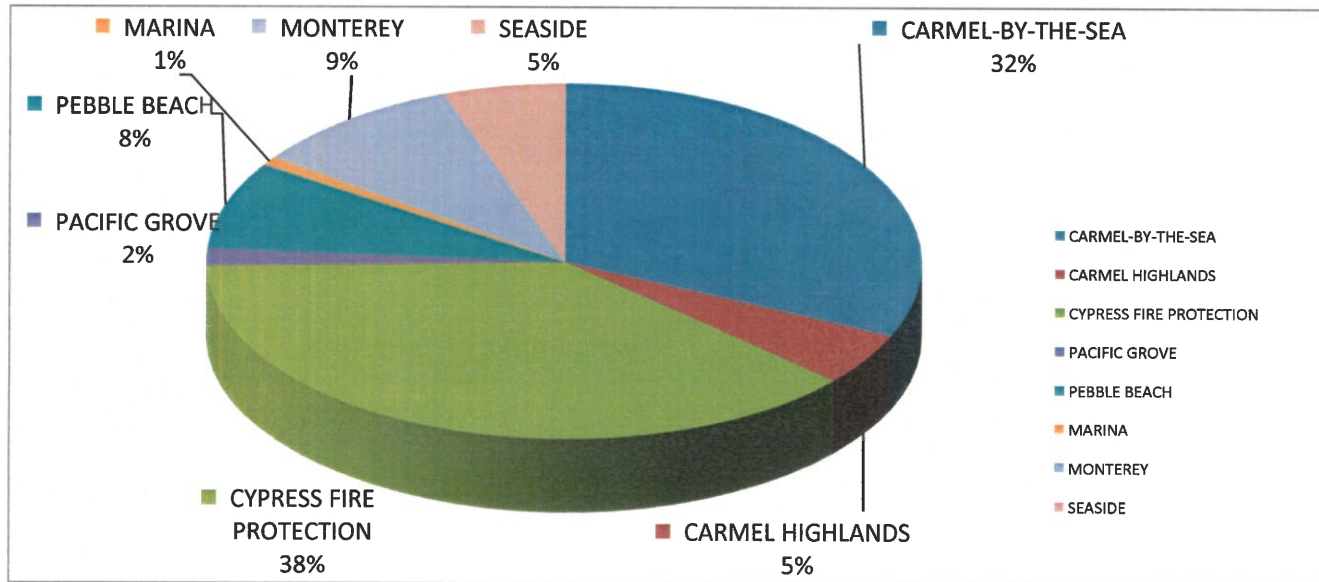
| | | | | | | | |
|------------------------|--|------------|------------------------------------|--|----------------|--|--|
| TOTAL All CALLS | | 126 | TOTAL AVERAGE RESPONSE TIME | | 0:06:25 | | |
|------------------------|--|------------|------------------------------------|--|----------------|--|--|

CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT
MAY 2021

Response Summary Report by District Type

| <u>District Response</u> | <u>Number</u> | <u>Average Response Time</u> |
|--------------------------|---------------|------------------------------|
| CARMEL-BY-THE-SEA | 40 | 0:02:55 |
| CARMEL HIGHLANDS | 6 | 0:09:22 |
| CYPRESS FIRE PROTECTION | 48 | 0:06:31 |
| PACIFIC GROVE | 2 | 0:11:20 |
| PEBBLE BEACH | 10 | 0:10:39 |
| MARINA | 1 | 0:16:14 |
| MONTEREY | 12 | 0:08:37 |
| SEASIDE | 7 | 0:11:28 |
| Total Responses | 126 | 0:06:25 |

Percent of code 3 medical responses < 5min 100.00%





RESPONSE SUMMARY REPORT BY INCIDENT TYPE
27060 CARMEL-BY-THE-SEA
Alarm Date From: 5/1/2021 To: 5/31/2021



| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|--------------------|-----------------|----------------|------------------|-----------------|----------|
| 300-321 Series (EMS) | | | | | | |
| Medical assist, assist EMS crew | 5/3/2021 3:37 PM | 210503-MNT02626 | 0:02:53 | CAMINO REAL ST | 8TH AVE | 3 |
| Medical assist, assist EMS crew | 5/5/2021 8:16 PM | 210505-MNT02670 | 0:04:23 | 11TH AVE | SAN ANTONIO AVE | 3 |
| Medical assist, assist EMS crew | 5/17/2021 9:32 PM | 210517-MNT02979 | 0:04:22 | CARPENTER ST | 2ND AVE | 3 |
| Medical assist, assist EMS crew | 5/23/2021 11:09 AM | 210523-MNT03114 | 0:03:03 | CARMELO ST | 9TH AVE | 3 |
| Medical assist, assist EMS crew | 5/28/2021 12:22 AM | 210528-MNT03216 | 0:04:15 | LINCOLN ST | 7TH AVE | 2 |
| EMS call, excluding vehicle accident with injury | 5/4/2021 10:39 AM | 210504-MNT02637 | 0:03:27 | LINCOLN ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/7/2021 7:12 PM | 210507-MNT02726 | 0:01:31 | MISSION ST | 6TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/7/2021 10:17 PM | 210507-MNT02735 | 0:03:32 | LINCOLN ST | 6TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/8/2021 12:24 AM | 210508-MNT02739 | 0:03:43 | CARMELO ST | 9TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/9/2021 11:12 AM | 210509-MNT02772 | 0:02:56 | LINCOLN ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/9/2021 7:09 PM | 210509-MNT02784 | 0:02:35 | SANTA LUCIA AVE | SAN CARLOS ST | 3 |
| EMS call, excluding vehicle accident with injury | 5/10/2021 7:22 PM | 210510-MNT02806 | 0:04:47 | SCENIC RD | 12TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/14/2021 10:18 AM | 210514-MNT02888 | 0:02:09 | DOLORES ST | OCEAN AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/15/2021 8:39 PM | 210515-MNT02933 | 0:00:06 | CAMINO REAL ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/15/2021 9:55 PM | 210515-MNT02935 | 0:03:47 | SAN ANTONIO AVE | 13TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/19/2021 12:01 AM | 210519-MNT03009 | 0:03:30 | LINCOLN ST | OCEAN AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/19/2021 1:52 PM | 210519-MNT03020 | 0:02:31 | TORRES ST | 8TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/19/2021 7:29 PM | 210519-MNT03024 | 0:01:44 | 5TH AVE | MISSION ST | 3 |
| EMS call, excluding vehicle accident with injury | 5/21/2021 3:34 PM | 210521-MNT03065 | 0:04:33 | DOLORES ST | 2ND AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/21/2021 4:50 PM | 210521-MNT03067 | 0:01:10 | MISSION ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/23/2021 6:32 PM | 210523-MNT03120 | 0:02:15 | CAMINO REAL ST | 8TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/23/2021 8:34 PM | 210523-MNT03122 | 0:01:59 | MISSION ST | 8TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/24/2021 1:02 PM | 210524-MNT03136 | 0:04:33 | CASANOVA ST | 13TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/26/2021 6:11 PM | 210526-MNT03185 | 0:02:50 | CAMINO REAL ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/27/2021 6:50 PM | 210527-MNT03212 | 0:02:48 | LINCOLN ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/28/2021 5:08 PM | 210528-MNT03231 | 0:02:51 | LINCOLN ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 5/30/2021 9:00 AM | 210530-MNT03267 | 0:02:27 | DOLORES ST | 5TH AVE | 3 |
| 27 | | | 0:02:59 | | | |
| 400 Series (Hazardous Material) | | | | | | |
| Electrical wiring/equipment problem, other | 5/24/2021 8:54 AM | 210524-MNT03126 | 0:04:29 | 11TH AVE | CAMINO REAL | 3 |
| Power line down | 5/18/2021 8:25 AM | 210518-MNT02986 | 0:03:30 | CASANOVA ST | 4TH AVE | 3 |
| Power line down | 5/18/2021 3:12 PM | 210518-MNT02994 | 0:02:54 | DOLORES ST | 2ND AVE | 3 |
| Arcing, shorted electrical equipment | 5/11/2021 8:56 PM | 210511-MNT02828 | 0:04:27 | GUADALUPE ST | 2ND AVE | 2 |
| Accident, potential accident, other | 5/25/2021 1:16 PM | 210525-MNT03156 | 0:04:13 | 2ND AVE | SAN CARLOS ST | 2 |
| 5 | | | 0:03:55 | | | |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|--------------------|-----------------|----------------|---------------------|-----------------|----------|
| 500 & 600 Series (Service Calls) | | | | | | |
| Service Call, other | 5/6/2021 9:31 AM | 210506-MNT02681 | 0:04:29 | MONTE VERDE ST | 4TH AVE | 2 |
| Service Call, other | 5/12/2021 4:23 PM | 210512-MNT02847 | 0:01:20 | SANTA FE ST | 8TH AVE | 2 |
| Water problem, other | 5/4/2021 12:19 PM | 210504-MNT02639 | 0:03:39 | SAN CARLOS ST | 7TH AVE | 2 |
| Water problem, other | 5/16/2021 4:25 PM | 210516-MNT02953 | 0:05:26 | SAN ANTONIO AVE | SANTA LUCIA AVE | 2 |
| Water or steam leak | 5/4/2021 6:20 AM | 210504-MNT02634 | 0:03:56 | SANTA FE ST | 8TH AVE | 2 |
| Public service assistance, other | 5/4/2021 6:57 PM | 210504-MNT02647 | 0:04:25 | 12TH AVE | JUNIPERO AVE | 2 |
| Public service assistance, other | 5/18/2021 4:35 PM | 210518-MNT02999 | 0:03:01 | 4TH AVE | SANTA FE ST | 2 |
| Assist police or other governmental agency | 5/22/2021 7:30 PM | 210522-MNT03102 | 0:03:46 | OCEAN AVE | LINCOLN ST | 2 |
| Public service | 5/9/2021 8:17 AM | 210509-MNT02765 | 0:02:28 | 8TH AVE | MISSION ST | 2 |
| Public service | 5/15/2021 7:23 PM | 210515-MNT02926 | 0:03:52 | LINCOLN ST | 5TH AVE | 2 |
| Assist invalid | 5/2/2021 9:04 AM | 210502-MNT02599 | 0:02:42 | 6TH AVE | SANTA FE ST | 2 |
| Assist invalid | 5/5/2021 8:08 AM | 210505-MNT02654 | 0:03:48 | LINCOLN ST | SANTA LUCIA AVE | 3 |
| Assist invalid | 5/12/2021 11:58 AM | 210512-MNT02837 | 0:00:42 | 5TH AVE | DOLORES ST | 3 |
| Assist invalid | 5/15/2021 8:37 AM | 210515-MNT02909 | 0:03:26 | 4TH AVE | TORRES ST | 2 |
| Assist invalid | 5/30/2021 11:37 AM | 210530-MNT03273 | 0:03:34 | CARPENTER ST | 5TH AVE | 3 |
| Dispatched & canceled en route | 5/4/2021 11:47 PM | 210504-MNT02649 | 0:04:27 | TORRES ST | 3RD AVE | 3 |
| No incident found on arrival at dispatch address | 5/2/2021 12:22 PM | 210502-MNT02602 | 0:01:36 | S MOUNTAIN VIEW AVE | JUNIPERO AVE | 3 |
| No incident found on arrival at dispatch address | 5/14/2021 11:28 PM | 210514-MNT02904 | 0:03:58 | SANTA FE ST | 3RD AVE | 3 |
| No incident found on arrival at dispatch address | 5/21/2021 6:25 PM | 210521-MNT03070 | 0:02:10 | LINCOLN ST | 7TH AVE | 3 |
| No incident found on arrival at dispatch address | 5/31/2021 8:44 PM | 210531-MNT03302 | 0:03:02 | TORRES ST | 5TH AVE | 3 |
| 20 | | | 0:03:17 | | | |
| 700 Series (False Alarms) | | | | | | |
| Smoke detector activation due to malfunction | 5/16/2021 12:08 PM | 210516-MNT02947 | 0:04:37 | OCEAN AVE | DOLORES ST | 3 |
| Heat detector activation due to malfunction | 5/16/2021 3:44 PM | 210516-MNT02952 | 0:02:40 | SAN CARLOS ST | 5TH AVE | 3 |
| Heat detector activation due to malfunction | 5/21/2021 8:14 AM | 210521-MNT03057 | 0:03:32 | OCEAN AVE | LINCOLN ST | 3 |
| Smoke detector activation, no fire - unintentional | 5/24/2021 10:21 AM | 210524-MNT03128 | 0:03:15 | 11TH AVE | CASANOVA ST | 3 |
| Alarm system activation, no fire - unintentional | 5/25/2021 6:11 PM | 210525-MNT03164 | 0:03:18 | SAN CARLOS ST | 10TH AVE | 3 |
| 5 | | | 0:03:28 | | | |

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

| | |
|---------------------------------------|---------------|
| Code 2 Calls | 15 |
| Code 3 Calls | 42 |
| Total # of Incidents | 57 |
| % Under 5 Minute Response Time | 100.0% |



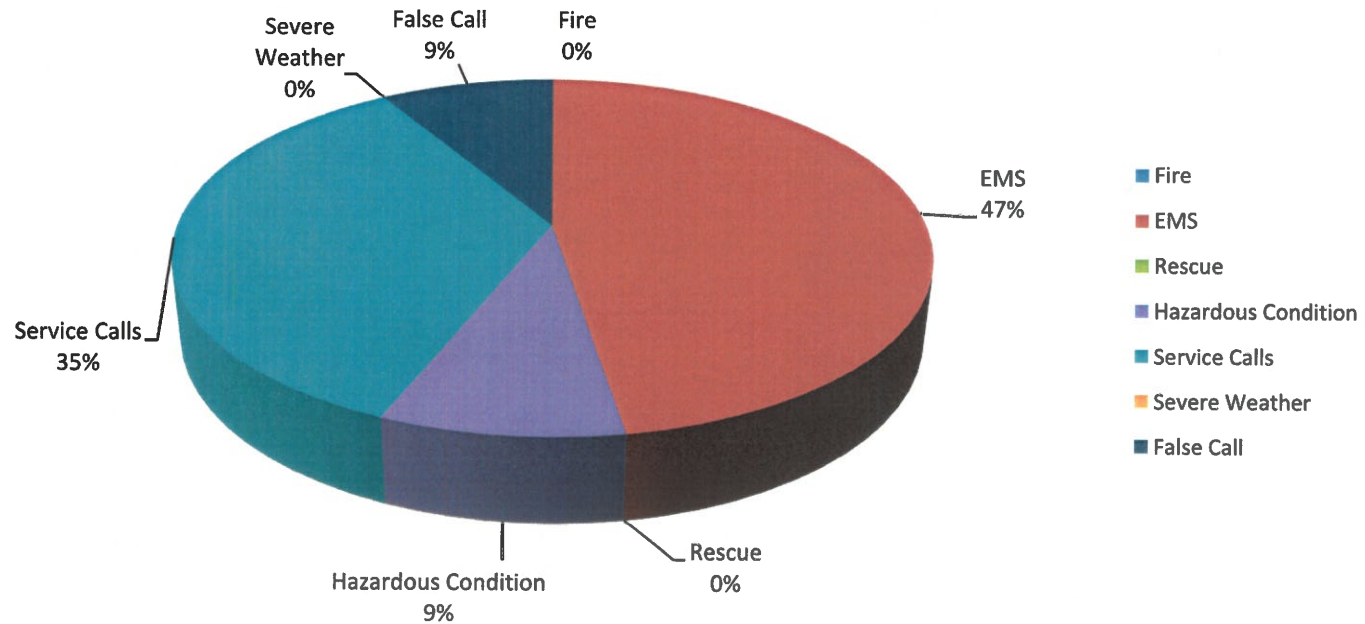
CARMEL-BY-THE-SEA
MAY 2021



Response Summary Report by Incident Type

| Type of Call | Number | Average Response Time |
|---------------------|--------|-----------------------|
| Fire | 0 | 0:00 |
| EMS | 27 | 2:59 |
| Rescue | 0 | 0:00 |
| Hazardous Condition | 5 | 3:55 |
| Service Calls | 20 | 3:17 |
| Severe Weather | 0 | 0:00 |
| False Call | 5 | 3:28 |

Total Responses: 57 (Number) / 3:13 (Average Response Time)



Total Code 3 Calls: 42

Response Times for Code 3
Calls ≤ 5 minutes: 100.0%