



# CITY OF CARMEL-BY-THE-SEA

## Monthly Report

Public Safety

January 2021

<b>TO:</b>	Honorable Mayor and City Council Members
<b>SUBMITTED BY:</b>	Paul Tomasi, Director of Public Safety
<b>APPROVED BY:</b>	Chip Rerig, City Administrator

### AMBULANCE REPORT

#### Summary of Carmel Fire Ambulance January Calls for Service

#### AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of January 2021 the ambulance was able to meet the performance measure. The response time was 96% with (1) code-3 call over 5 minutes.

57 Calls for service in CBTS Average response time: 3:24min.  
25 Code 3 medical calls for service –One call over 5:00 min.

### MONTEREY FIRE REPORT

#### Summary of Monterey Fire January Calls for Service

#### FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of January 2021 the fire department was able to meet the performance measure. The response time was 98% with (1) code-3 call over 5 minutes.

94 total calls for service in CBTS Average response time: 3:48 min.  
64 total Code-3 calls

### BEACH FIRES

There were 4 illegal beach fire recorded during the month of January.

\*The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.



# RESPONSE SUMMARY REPORT BY DISTRICT

## 27015 CARMEL-BY-THE-SEA FIRE AMBULANCE

Alarm Dates: 1/01/2021 to 1/31/2021



### MEDICAL RESPONSES CARMEL CITY

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEAR	STREET
210101-CFA00002	Emergent	1/1/2021	5:30:37 AM	5:34:25 AM	0:03:48	6:18:45 AM	OCEAN AVE / FOREST RD
210103-CFA00012	Emergent	1/3/2021	11:55:03 AM	11:58:00 AM	0:02:57	12:59:35 PM	6TH AVE / MISSION ST
210103-CFA00013	Emergent	1/3/2021	2:13:51 PM	2:16:25 PM	0:02:34	3:15:58 PM	OCEAN AVE / SAN ANTONIO /
210104-CFA00019	Emergent	1/4/2021	1:52:27 PM	1:56:48 PM	0:04:21	3:30:00 PM	CAMINO REAL ST / 13TH AVE
210106-CFA00024	Emergent	1/6/2021	3:51:56 PM	3:55:00 PM	0:03:04	4:20:00 PM	LINCOLN ST / 7TH AVE
210109-CFA00039	Emergent	1/9/2021	4:40:22 PM	4:43:03 PM	0:02:41	5:22:55 PM	SANTA FE ST / 6TH AVE
210111-CFA00049	Emergent	1/11/2021	3:55:46 PM	3:59:19 PM	0:03:33	4:50:00 PM	OCEAN AVE / SCENIC RD
210114-CFA00061	Emergent	1/14/2021	1:10:27 PM	1:12:26 PM	0:01:59	2:15:07 PM	GUADALUPE ST / OCEAN AVE
210114-CFA00063	Emergent	1/14/2021	7:19:43 PM	7:23:03 PM	0:03:20	7:45:48 PM	VIZCAINO / FLANDERS WAY
210115-CFA00065	Emergent	1/15/2021	11:28:27 AM	11:32:06 AM	0:03:39	1:26:59 PM	25985 RIDGEWOOD RD
210117-CFA00075	Emergent	1/17/2021	12:26:16 PM	12:29:56 PM	0:03:40	1:10:00 PM	MONTE VERDE ST / 7TH AVE
210118-CFA00079	Emergent	1/18/2021	7:18:32 AM	7:21:12 AM	0:02:40	7:58:33 AM	5TH AVE / DOLORES ST
210119-CFA00089	Non-Emergent	1/19/2021	11:00:57 PM	11:05:05 PM	0:04:08	11:40:47 PM	DOLORES ST / 4TH AVE
210122-CFA00099	Emergent	1/22/2021	9:56:35 AM	10:03:15 AM	0:06:40	10:43:57 AM	7TH AVE / CAMINO REAL ST
210124-CFA00106	Emergent	1/24/2021	4:48:29 PM	4:50:12 PM	0:01:43	5:45:00 PM	LINCOLN ST / 7TH AVE
210125-CFA00109	Emergent	1/25/2021	10:52:44 AM	10:54:13 AM	0:01:29	12:00:00 PM	DOLORES ST / 5TH AVE
210129-CFA00140	Emergent	1/29/2021	1:01:09 PM	1:03:28 PM	0:02:19	2:20:00 PM	4TH AVE / MONTE VERDE ST
210129-CFA00141	Emergent	1/29/2021	7:49:59 PM	7:51:15 PM	0:01:16	9:01:53 PM	6TH AVE / MISSION ST
210130-CFA000152	Emergent	1/30/2021	10:40:00 PM	10:41:00 PM	0:01:00	11:31:00 PM	SAN CARLOS/OCEAN
210130-CFA00146	Emergent	1/30/2021	10:31:20 AM	10:33:02 AM	0:01:42	11:26:00 AM	7TH AVE / MISSION ST
210131-CFA00153	Emergent	1/31/2021	2:29:30 AM	2:33:40 AM	0:04:10	3:25:00 AM	7TH AVE / DOLORES ST
210131-CFA00155	Emergent	1/31/2021	12:43:26 PM	12:45:19 PM	0:01:53	1:47:11 PM	LINCOLN ST / 7TH AVE
210131-CFA00156	Emergent	1/31/2021	2:17:45 PM	2:20:32 PM	0:02:47	8:35:02 PM	OCEAN AVE / SCENIC RD
210131-CFA00157	Emergent	1/31/2021	7:23:54 PM	7:28:53 PM	0:04:59	8:35:02 PM	2655 FRASER WAY
210131-CFA00158	Emergent	1/31/2021	9:52:53 PM	9:56:38 PM	0:03:45	10:11:52 PM	VIZCAINO / S MOUNTAIN VIE
<b>NUMBER OF EMS INCIDENTS:</b>		<b>25</b>	<b>AVERAGE RESPONSE</b>		<b>0:03:03</b>		

## FIRE RESPONSES CARMEL CITY

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET
210102-CFA00010	Emergent	1/2/2021	8:26:34 PM	8:29:35 PM	0:03:01	10:08:34 PM	JUNIPERO AVE / 6TH AVE
210103-CFA00011	Emergent	1/3/2021	8:59:45 AM	9:04:08 AM	0:04:23	9:09:32 AM	CASANOVA ST / 11TH AVE
210103-CFA00014	Emergent	1/3/2021	3:32:48 PM	3:37:16 PM	0:04:28	3:39:35 PM	5TH AVE / SAN CARLOS ST
210104-CFA00020	Non-Emergent	1/4/2021	7:08:58 PM	7:14:02 PM	0:05:04	7:22:26 PM	SAN ANTONIO AVE / 11TH AV
210106-CFA00025	Non-Emergent	1/6/2021	4:41:18 PM	4:42:54 PM	0:01:36	4:50:18 PM	GUADALUPE ST / OCEAN AVE
210109-CFA00035	Emergent	1/9/2021	7:33:12 AM	7:36:43 AM	0:03:31	7:49:10 AM	2ND AVE / SAN CARLOS ST
210109-CFA00037	Emergent	1/9/2021	1:37:58 PM	1:40:40 PM	0:02:42	1:42:13 PM	OCEAN AVE / DOLORES ST
210114-CFA00064	Emergent	1/14/2021	9:02:07 PM	9:04:27 PM	0:02:20	9:10:59 PM	VIZCAINO / FLANDERS WAY
210115-CFA00067	Emergent	1/15/2021	8:25:42 PM	8:29:13 PM	0:03:31	8:34:55 PM	LINCOLN ST / 7TH AVE
210117-CFA00074	Emergent	1/17/2021	7:53:55 AM	7:57:59 AM	0:04:04	8:09:07 AM	PERRY NEWBERRY WAY / 5TH
210117-CFA00077	Emergent	1/17/2021	3:38:48 PM	3:42:23 PM	0:03:35	3:43:52 PM	FRASER WAY / CASANOVA ST
210119-CFA00084	Emergent	1/19/2021	8:17:24 AM	8:21:02 AM	0:03:38	8:35:55 AM	11TH AVE / CARMELO ST
210119-CFA00085	Emergent	1/19/2021	8:49:49 AM	8:53:01 AM	0:03:12	9:00:08 AM	JUNIPERO AVE / 6TH AVE
210120-CFA00090	Emergent	1/20/2021	4:48:55 AM	4:53:07 AM	0:04:12	5:11:12 AM	SAN CARLOS ST / 13TH AVE
210120-CFA00092	Emergent	1/20/2021	3:41:02 PM	3:44:24 PM	0:03:22	3:45:21 PM	LINCOLN ST / 7TH AVE
210124-CFA00107	Emergent	1/24/2021	5:52:30 PM	5:55:27 PM	0:02:57	6:05:55 PM	GUADALUPE ST / OCEAN AVE
210125-CFA00110	Emergent	1/25/2021	2:32:19 PM	2:35:47 PM	0:03:28	2:36:54 PM	LINCOLN ST / 2ND AVE
210127-CFA00118	Emergent	1/27/2021	12:23:17 AM	12:31:34 AM	0:08:17	12:37:03 AM	SAN ANTONIO AVE / 11TH AV
210127-CFA00119	Emergent	1/27/2021	1:14:55 AM	1:20:10 AM	0:05:15	1:23:26 AM	MISSION ST / VISTA AVE
210127-CFA00120	Non-Emergent	1/27/2021	5:30:31 AM	5:36:27 AM	0:05:56	5:48:17 AM	CAMINO REAL ST / 13TH AVE
210127-CFA00121	Emergent	1/27/2021	6:02:23 AM	6:06:46 AM	0:04:23	6:17:54 AM	CARMELO ST / 9TH AVE
210127-CFA00122	Emergent	1/27/2021	9:04:04 AM	9:06:34 AM	0:02:30	9:22:27 AM	N CASANOVA ST / 2ND AVE
210127-CFA00123	Non-Emergent	1/27/2021	10:10:43 AM	10:13:28 AM	0:02:45	10:16:16 AM	SANTA FE ST / S MOUNTAIN
210127-CFA00124	Emergent	1/27/2021	11:01:22 AM	11:02:08 AM	0:00:46	11:27:12 AM	DOLORES ST / 4TH AVE
210127-CFA00126	Emergent	1/27/2021	5:32:17 PM	5:34:55 PM	0:02:38	5:40:00 PM	MISSION ST / 4TH AVE
210127-CFA00127	Emergent	1/27/2021	6:32:34 PM	6:35:50 PM	0:03:16	6:41:17 PM	DOLORES ST / 4TH AVE
210128-CFA00132	Non-Emergent	1/28/2021	8:01:03 AM	8:04:19 AM	0:03:16	8:12:00 AM	MONTE VERDE ST / 4TH AVE
210128-CFA00133	Emergent	1/28/2021	12:04:02 PM	12:10:19 PM	0:06:17	12:10:39 PM	CAMINO REAL / FRASER WAY
210128-CFA00134	Emergent	1/28/2021	1:19:50 PM	1:24:18 PM	0:04:28	1:32:17 PM	TORRES ST / 10TH AVE
210128-CFA00135	Non-Emergent	1/28/2021	3:26:25 PM	3:29:36 PM	0:03:11	3:40:21 PM	4TH AVE / MONTE VERDE ST
210129-CFA00138	Emergent	1/29/2021	11:06:59 AM	11:09:30 AM	0:02:31	11:15:26 AM	DOLORES ST / 13TH AVE
210130-CFA00149	Emergent	1/30/2021	3:27:23 PM	3:30:18 PM	0:02:55	3:35:23 PM	OCEAN AVE / FOREST RD

<b>NUMBER OF FIRE INCIDENT</b>	<b>32</b>	<b>AVERAGE RESPONSE</b>	<b>0:03:40</b>
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<b>TOTAL CARMEL CITY INCIDENTS</b>	<b>57</b>	<b>AVERAGE RESPONSE TIME</b>	<b>0:03:24</b>
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## RESPONSES BY DISTRICT

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET
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### CARMEL HIGHLANDS

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET
210109-CFA00036	Emergent	1/9/2021	10:33:44 AM	10:45:16 AM	0:11:32	11:41:27 AM	184 VAN ESS WAY
210109-CFA00038	Emergent	1/9/2021	2:31:59 PM	2:40:15 PM	0:08:16	3:56:54 PM	1 POINT LOBOS STATE RESEF
210115-CFA00066	Emergent	1/15/2021	2:32:07 PM	2:43:24 PM	0:11:17	3:33:48 PM	95 YANKEE POINT DR
210117-CFA00078	Emergent	1/17/2021	6:07:10 PM	6:13:16 PM	0:06:06	8:00:00 PM	HWY 1 / RIBERA RD
210120-CFA00093	Emergent	1/20/2021	7:45:35 PM	7:52:38 PM	0:07:03	8:20:26 PM	27953 SAN JOSE CREEK CAN
210120-CFA00094	Emergent	1/20/2021	10:05:35 PM	10:13:06 PM	0:07:31	10:18:50 PM	27953 SAN JOSE CREEK CAN
210131-CFA00154	Emergent	1/31/2021	9:26:17 AM	9:32:15 AM	0:05:58	10:18:22 AM	2952 CUESTA WAY
210131-CFA00159	Emergent	1/31/2021	11:04:20 PM	11:15:00 PM	0:10:40	12:09:17 AM	98 YANKEE POINT DR
<b>Subtotal</b>		<b>7</b>	<b>Average Response Time</b>		<b>0:08:07</b>		<b>Carmel Highlands</b>

### CYPRESS FIRE

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET
210101-CFA00001	Emergent	1/1/2021	3:16:29 AM	3:23:12 AM	0:06:43	4:20:00 AM	26245 CARMEL RANCHO BLVE
210101-CFA00005	Emergent	1/1/2021	10:06:20 PM	10:13:55 PM	0:07:35	11:09:32 PM	25343 CARMEL KNOLLS DR
210102-CFA00006	Emergent	1/2/2021	10:47:29 AM	10:52:26 AM	0:04:57	11:28:30 AM	RIO RD / VIA NONA MARIE
210102-CFA00007	Emergent	1/2/2021	4:18:05 PM	4:23:13 PM	0:05:08	5:00:28 PM	26188 CAMINO REAL
210104-CFA00017	Emergent	1/4/2021	11:39:52 AM	11:49:20 AM	0:09:28	11:49:40 AM	4000 RIO RD
210104-CFA00018	Emergent	1/4/2021	11:49:40 AM	11:49:42 AM	0:00:02	12:44:42 PM	4000 RIO RD
210106-CFA00023	Emergent	1/6/2021	3:30:04 AM	3:40:00 AM	0:09:56	3:56:52 AM	24805 OUTLOOK CT
210110-CFA00040	Emergent	1/10/2021	8:24:54 AM	8:30:08 AM	0:05:14	9:10:00 AM	26135 CARMEL RANCHO BLVE
210110-CFA00041	Emergent	1/10/2021	1:35:32 PM	1:40:51 PM	0:05:19	1:48:48 PM	26358 CARMEL RANCHO LN
210111-CFA00045	Emergent	1/11/2021	11:52:59 AM	11:55:00 AM	0:02:01	11:58:35 AM	HWY 1 / RIO RD
210112-CFA00050	Non-Emergent	1/12/2021	9:06:15 AM	9:11:57 AM	0:05:42	10:00:00 AM	3563 TREVIS WAY
210112-CFA00053	Emergent	1/12/2021	2:36:19 PM	2:43:33 PM	0:07:14	3:40:00 PM	24525 OUTLOOK DR
210112-CFA00055	Emergent	1/12/2021	4:43:38 PM	4:48:48 PM	0:05:10	4:49:32 PM	HWY 1 / HANDLEY DR
210113-CFA00059	Emergent	1/13/2021	9:45:43 PM	9:54:13 PM	0:08:30	11:00:00 PM	25260 ARRIBA DEL MUNDO D
210114-CFA00060	Emergent	1/14/2021	11:52:27 AM	11:58:17 AM	0:05:50	12:32:29 PM	3850 RIO RD
210116-CFA00069	Emergent	1/16/2021	1:24:20 PM	1:28:46 PM	0:04:26	2:20:00 PM	3224 PICO AVE
210116-CFA00072	Non-Emergent	1/16/2021	9:30:12 PM	9:38:37 PM	0:08:25	10:05:23 PM	3850 RIO RD
210118-CFA00080	Emergent	1/18/2021	10:19:51 AM	10:25:47 AM	0:05:56	10:59:26 AM	48 HWY 1
210118-CFA00082	Emergent	1/18/2021	2:38:47 PM	2:42:17 PM	0:03:30	3:32:57 PM	26277 ATHERTON DR
210119-CFA00083	Emergent	1/19/2021	12:26:03 AM	12:33:12 AM	0:07:09	1:45:00 AM	3850 RIO RD
210119-CFA00087	Emergent	1/19/2021	5:33:55 PM	5:39:15 PM	0:05:20	6:34:49 PM	24520 OUTLOOK DR
210121-CFA00096	Emergent	1/21/2021	7:53:49 AM	8:01:06 AM	0:07:17	8:45:00 AM	3604 EASTFIELD CT
210121-CFA00098	Emergent	1/21/2021	2:57:44 PM	3:04:58 PM	0:07:14	3:31:10 PM	25240 ARRIBA DEL MUNDO D
210122-CFA00100	Emergent	1/22/2021	3:38:58 PM	3:47:20 PM	0:08:22	4:36:45 PM	25343 CARMEL KNOLLS DR
210123-CFA00103	Emergent	1/23/2021	3:40:00 PM	3:45:00 PM	0:05:00	4:24:00 PM	HWY 1 / HOLMAN HWY NB OF
210124-CFA00105	Emergent	1/24/2021	11:15:17 AM	11:20:48 AM	0:05:31	12:13:58 PM	5315 CARMEL VALLEY RD
210126-CFA00113	Emergent	1/26/2021	10:27:49 AM	10:31:34 AM	0:03:45	10:57:52 AM	CARPENTER ST / HWY 1
210126-CFA00115	Emergent	1/26/2021	1:46:27 PM	1:53:31 PM	0:07:04	2:47:54 PM	24970 OUTLOOK DR
210126-CFA00116	Emergent	1/26/2021	3:01:00 PM	3:06:09 PM	0:05:09	3:48:34 PM	3226 CAMINO DEL MONTE
210126-CFA00117	Emergent	1/26/2021	5:59:54 PM	6:03:47 PM	0:03:53	6:47:14 PM	3535 OAK PL
210127-CFA00125	Emergent	1/27/2021	3:46:14 PM	3:51:49 PM	0:05:35	4:45:25 PM	24729 UPPER TRL
210127-CFA00129	Emergent	1/27/2021	8:17:40 PM	8:21:55 PM	0:04:15	8:27:36 PM	HWY 1 / VALLEY WAY
210128-CFA00131	Emergent	1/28/2021	6:43:12 AM	6:50:30 AM	0:07:18	7:28:24 AM	7 CARMEL CENTER PL
210128-CFA00136	Emergent	1/28/2021	4:18:00 PM	4:27:12 PM	0:09:12	5:02:12 PM	280 DEL MESA CARMEL
210129-CFA00139	Emergent	1/29/2021	11:20:05 AM	11:25:03 AM	0:04:58	12:36:44 PM	4000 RIO RD
210130-CFA00142	Emergent	1/30/2021	2:32:13 AM	2:37:00 AM	0:04:47	4:13:00 AM	26600 OLIVER RD
210130-CFA00143	Emergent	1/30/2021	6:47:32 AM	6:54:00 AM	0:06:28	7:42:04 AM	24520 OUTLOOK DR
210130-CFA00150	Emergent	1/30/2021	4:38:00 PM	4:44:00 PM	0:06:00	5:25:00 PM	25390 CARMEL KNOLLS DR
<b>Subtotal</b>		<b>38</b>	<b>Average Response Time</b>		<b>0:05:56</b>		<b>CYPRESS FIRE</b>

**PEBBLE BEACH**

INCIDENT							
210101-CFA00003	Emergent	1/1/2021	7:03:51 AM	7:16:33 AM	0:12:42	8:15:00 AM	2925 BIRD ROCK RD
210107-CFA00027	Emergent	1/7/2021	2:57:01 AM	3:10:08 AM	0:13:07	4:03:31 AM	3217 SEVENTEEN MILE DR
210111-CFA00044	Emergent	1/11/2021	10:34:31 AM	10:45:06 AM	0:10:35	11:38:08 AM	1512 BONIFACIO RD
210111-CFA00046	Emergent	1/11/2021	12:07:08 PM	12:14:09 PM	0:07:01	12:21:38 PM	1498 CYPRESS DR
210113-CFA00056	Emergent	1/13/2021	9:56:39 AM	10:02:52 AM	0:06:13	10:52:10 AM	1462 SUSAN WAY
210119-CFA00088	Emergent	1/19/2021	9:01:33 PM	9:08:51 PM	0:07:18	10:07:42 PM	1448 RIATA RD
210121-CFA00095	Emergent	1/21/2021	12:32:05 AM	12:40:10 AM	0:08:05	1:15:18 AM	4127 SUNRIDGE RD
210130-CFA00148	Emergent	1/30/2021	12:14:46 PM	12:29:30 PM	0:14:44	12:41:00 PM	1516 VENADERO RD
<b>Subtotal</b>		<b>8</b>	<b>Average Response Time</b>		<b>0:09:58</b>		<b>PEBBLE BEACH</b>

**MID COAST**

INCIDENT							
210108-CFA00034	Emergent	1/8/2021	9:15:37 PM	9:32:14 PM	0:16:37	10:13:28 PM	36648 HWY 1
210119-CFA00086	Emergent	1/19/2021	11:57:01 AM	12:09:19 PM	0:12:18	12:23:42 PM	HWY 1 / SOBERANES CREEK
<b>Subtotal</b>		<b>2</b>	<b>Average Response Time</b>		<b>0:14:28</b>		<b>MID COAST</b>

**Marina**

INCIDENT							
210107-CFA00030	Emergent	1/7/2021	4:26:08 PM	4:39:13 PM	0:13:05	5:45:00 PM	2930 2ND AVE
210112-CFA00052	Emergent	1/12/2021	12:05:41 PM	12:22:50 PM	0:17:09	1:24:25 PM	491 MELVILLE AVE
210117-CFA00073	Emergent	1/17/2021	3:24:06 AM	3:42:29 AM	0:18:23	4:31:37 AM	3106 LAKE DR
<b>Subtotal</b>		<b>3</b>	<b>Average Response Time</b>		<b>0:16:12</b>		<b>Marina</b>

**SEASIDE/SAND CITY**

INCIDENT							
210113-CFA00057	Emergent	1/13/2021	12:35:51 PM	12:47:31 PM	0:11:40	1:54:00 PM	1618 HIGHLAND ST
210113-CFA00058	Emergent	1/13/2021	4:07:52 PM	4:25:25 PM	0:17:33	5:19:45 PM	1865 LA SALLE AVE
210124-CFA00108	Emergent	1/24/2021	6:42:24 PM	6:51:47 PM	0:09:23	7:45:11 PM	2000 CALIFORNIA AVE
<b>Subtotal</b>		<b>3</b>	<b>Average Response Time</b>		<b>0:12:52</b>		<b>SEASIDE/SAND CITY</b>

**PACIFIC GROVE**

INCIDENT							
210111-CFA00048	Emergent	1/11/2021	1:16:41 PM	1:29:05 PM	0:12:24	2:12:00 PM	BENTLEY ST / LIGHTHOUSE A
<b>Subtotal</b>		<b>1</b>	<b>Average Response Time</b>		<b>0:12:24</b>		<b>PACIFIC GROVE</b>

**MONTEREY**

INCIDENT							
210102-CFA00009	Emergent	1/2/2021	6:18:02 PM	6:23:00 PM	0:04:58	7:20:00 PM	53 MONTE VISTA DR
210103-CFA00016	Emergent	1/3/2021	10:05:26 PM	10:14:51 PM	0:09:25	11:06:50 PM	1110 CASS ST
210105-CFA00022	Emergent	1/5/2021	3:13:00 PM	3:22:00 PM	0:09:00	4:42:00 PM	1501 SKYLINE DR
210107-CFA00029	Emergent	1/7/2021	1:22:33 PM	1:30:19 PM	0:07:46	2:30:00 PM	PEARL ST / ADAMS ST
210108-CFA00031	Emergent	1/8/2021	10:05:30 AM	10:13:16 AM	0:07:46	10:54:32 AM	1501 SKYLINE DR
210108-CFA00032	Emergent	1/8/2021	2:47:13 PM	2:54:38 PM	0:07:25	3:40:00 PM	2020 DEL MONTE AVE
210110-CFA00042	Emergent	1/10/2021	4:43:06 PM	4:48:39 PM	0:05:33	4:58:52 PM	SOLEDAD DR / MUNRAS AVE
210117-CFA00076	Emergent	1/17/2021	1:23:33 PM	1:31:21 PM	0:07:48	2:20:00 PM	200 GLENWOOD CIR
210123-CFA00102	Emergent	1/23/2021	11:37:26 AM	11:45:03 AM	0:07:37	12:50:00 PM	200 IRIS CANYON RD
210126-CFA00112	Emergent	1/26/2021	5:05:30 AM	5:07:30 AM	0:02:00	5:30:00 AM	200 IRIS CANYON RD
210129-CFA00137	Emergent	1/29/2021	9:44:06 AM	9:56:42 AM	0:12:36	11:05:07 AM	200 LIGHTHOUSE AVE
210130-CFA00145	Emergent	1/30/2021	8:52:47 AM	8:55:41 AM	0:02:54	10:00:00 AM	200 GLENWOOD CIR
<b>Subtotal</b>		<b>12</b>	<b>Average Response Time</b>		<b>0:07:04</b>		<b>MONTEREY</b>

<b>TOTAL All CALLS</b>		<b>131</b>	<b>ALL AVERAGE RESPONSE TIME</b>		<b>0:05:43</b>		
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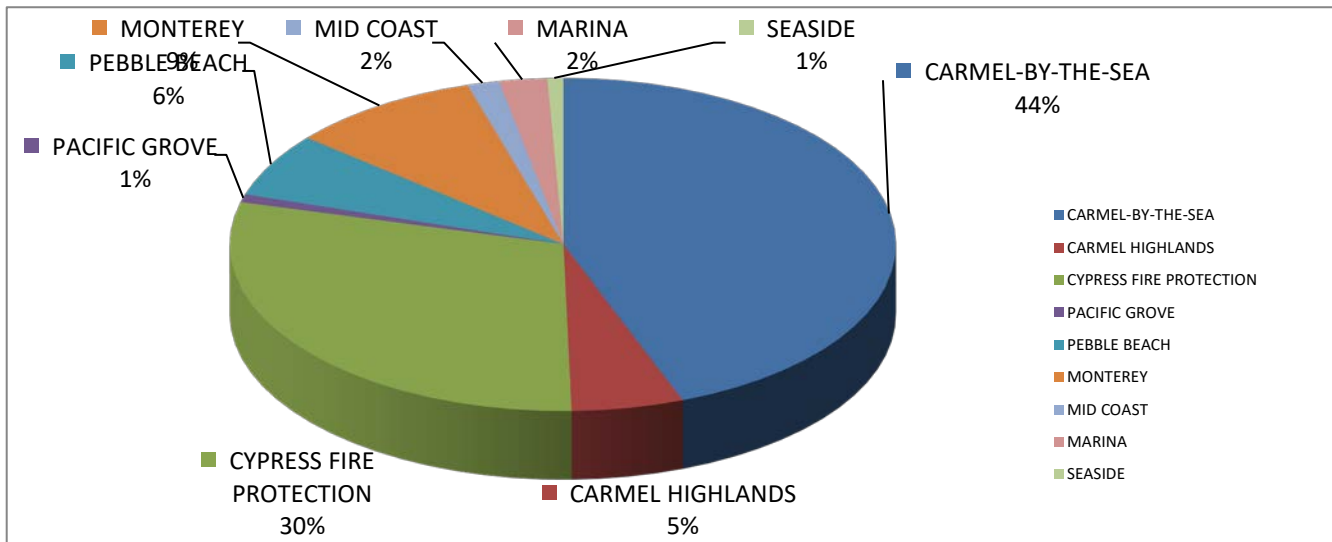
CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT  
January 2021

Response Summary Report by District Type

<u>District Response</u>	<u>Number</u>	<u>Average Response Time</u>
CARMEL-BY-THE-SEA	57	0:03:24
CARMEL HIGHLANDS	7	0:08:07
CYPRESS FIRE PROTECTION	38	0:05:56
PACIFIC GROVE	1	0:12:24
PEBBLE BEACH	8	0:09:58
MONTEREY	12	0:07:04
MID COAST	2	0:14:28
MARINA	3	0:16:12
SEASIDE	1	0:12:24
<b>Total Responses</b>	<b>131</b>	<b>0:05:43</b>

Percent of code 3 medical responses < 5min

96.00%





**RESPONSE SUMMARY REPORT BY INCIDENT TYPE**  
**27060 CARMEL-BY-THE-SEA**  
 Alarm Date From: 1/1/2021 To: 1/31/2021



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
<b>100 Series (Fires)</b>						
Building fire	1/9/2021 7:31 AM	210109-MNT00169	0:03:32	SAN CARLOS AVE	2ND AVE	3
Passenger vehicle fire	1/20/2021 4:48 AM	210120-MNT00402	0:03:50	SAN CARLOS ST	13TH AVE	3
Outside equipment fire	1/2/2021 8:25 PM	210102-MNT00035	0:02:53	JUNIPERO AVE	6TH AVE	3
<b>3</b>			<b>0:03:25</b>			
<b>300-321 Series (EMS)</b>						
Medical assist, assist EMS crew	1/27/2021 5:29 AM	210127-MNT00558	0:04:44	CAMINO REAL ST	13TH AVE	3
Medical assist, assist EMS crew	1/27/2021 6:01 AM	210127-MNT00559	0:04:51	CARMELO ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	1/1/2021 5:29 AM	210101-MNT00002	0:03:49	OCEAN AVE	FOREST RD	3
EMS call, excluding vehicle accident with injury	1/3/2021 11:54 AM	210103-MNT00046	0:03:18	6TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	1/3/2021 2:13 PM	210103-MNT00047	0:02:09	OCEAN AVE	SAN ANTONIO AVE	3
EMS call, excluding vehicle accident with injury	1/4/2021 1:51 PM	210104-MNT00065	0:04:23	CAMINO REAL ST	13TH AVE	3
EMS call, excluding vehicle accident with injury	1/6/2021 3:47 PM	210106-MNT00109	0:02:35	LINCOLN ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/11/2021 3:56 PM	210111-MNT00222	0:01:50	OCEAN AVE & SCENIC DR		3
EMS call, excluding vehicle accident with injury	1/14/2021 1:09 PM	210114-MNT00267	0:02:20	GUADALUPE ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	1/14/2021 1:53 PM	210114-MNT00270	0:03:26	10TH AVE	CASANOVA ST	3
EMS call, excluding vehicle accident with injury	1/14/2021 7:18 PM	210114-MNT00278	0:03:28	VIZCAINO	FLANDERS WAY	3
EMS call, excluding vehicle accident with injury	1/17/2021 12:25 PM	210117-MNT00334	0:04:54	MONTE VERDE ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/18/2021 7:17 AM	210118-MNT00356	0:02:48	5TH AVE	DOLORES ST	3
EMS call, excluding vehicle accident with injury	1/22/2021 9:55 AM	210122-MNT00431	0:03:12	7TH AVE	CAMINO REAL ST	3
EMS call, excluding vehicle accident with injury	1/24/2021 4:47 PM	210124-MNT00481	0:02:16	LINCOLN ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/24/2021 5:40 PM	210124-MNT00484	0:02:09	MISSION ST	5TH AVE	3
EMS call, excluding vehicle accident with injury	1/24/2021 7:28 PM	210124-MNT00490	0:02:04	DOLORES ST	3RD AVE	3
EMS call, excluding vehicle accident with injury	1/25/2021 10:51 AM	210125-MNT00501	0:00:14	DOLORES ST	5TH AVE	3
EMS call, excluding vehicle accident with injury	1/29/2021 1:00 PM	210129-MNT00651	0:02:09	4TH AVE	MONTE VERDE ST	3
EMS call, excluding vehicle accident with injury	1/29/2021 7:48 PM	210129-MNT00660	0:01:24	6TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	1/30/2021 10:30 AM	210130-MNT00671	0:01:53	7TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	1/31/2021 2:29 AM	210131-MNT00682	0:04:45	7TH AVE	DOLORES ST	3
EMS call, excluding vehicle accident with injury	1/31/2021 12:42 PM	210131-MNT00688	0:02:19	LINCOLN ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/31/2021 7:23 PM	210131-MNT00700	0:20:22	2655 FRASER WAY		2
<b>24</b>			<b>0:03:38</b>			
<b>322-399 Series (Rescues)</b>						
Surf rescue	1/18/2021 2:27 PM	210118-MNT00368	0:02:48	OCEAN AVE	SCENIC RD	3
Rescue or EMS standby	1/9/2021 4:39 PM	210109-MNT00180	0:03:16	SANTA FE ST	6TH AVE	3
Rescue or EMS standby	1/15/2021 11:27 AM	210115-MNT00291	0:02:30	25981 RIDGEWOOD RD		3
<b>3</b>			<b>0:02:51</b>			

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
<b>400 Series (Hazardous Material)</b>						
Gasoline or other flammable liquid spill	1/20/2021 3:40 PM	210120-MNT00410	0:02:44	LINCOLN ST	7TH AVE	2
Gas leak (natural gas or LPG)	1/4/2021 3:11 PM	210104-MNT00067	0:04:40	CARMELO ST	10TH AVE	3
Gas leak (natural gas or LPG)	1/9/2021 10:44 AM	210109-MNT00174	0:04:40	CASANOVA ST	12TH AVE	3
Gas leak (natural gas or LPG)	1/15/2021 1:38 PM	210115-MNT00292	0:02:59	JUNIPERO AVE	VISTA AVE	3
Gas leak (natural gas or LPG)	1/27/2021 8:59 AM	210127-MNT00570	0:04:59	CASANOVA ST	2ND AVE	3
Electrical wiring/equipment problem, other	1/19/2021 8:16 AM	210119-MNT00385	0:04:58	11TH AVE	CARMELO ST	3
Electrical wiring/equipment problem, other	1/27/2021 1:44 AM	210127-MNT00548	0:02:06	DOLORES ST	9TH AVE	3
Electrical wiring/equipment problem, other	1/27/2021 2:11 AM	210127-MNT00551	0:00:00	SAN CARLOS ST	SANTA LUCIA AVE	3
Electrical wiring/equipment problem, other	1/27/2021 4:17 AM	210127-MNT00557	0:04:32	FOREST RD	7TH AVE	3
Overheated motor	1/17/2021 7:52 AM	210117-MNT00328	0:04:45	PERRY NEWBERRY WAY	5TH AVE	3
Power line down	1/26/2021 11:52 PM	210126-MNT00538	0:02:30	CAMINO REAL ST	8TH AVE	3
Power line down	1/27/2021 12:52 AM	210127-MNT00544	0:03:50	2ND AVE	DOLORES ST	3
Power line down	1/27/2021 1:13 AM	210127-MNT00545	0:00:10	MISSION ST	VISTA AVE	2
Power line down	1/27/2021 2:04 AM	210127-MNT00550	0:04:12	MONTE VERDE ST	3RD AVE	3
Power line down	1/27/2021 7:07 AM	210127-MNT00565	0:06:08	10TH AVE	CAMINO REAL ST	2
Power line down	1/27/2021 7:13 AM	210127-MNT00566	0:00:18	3RD AVE	MISSION ST	2
Power line down	1/27/2021 7:38 AM	210127-MNT00567	0:04:57	OCEAN AVE	SCENIC RD	2
Power line down	1/27/2021 8:09 AM	210127-MNT00568	0:03:05	CASANOVA ST	7TH AVE	2
Power line down	1/27/2021 10:05 AM	210127-MNT00579	0:06:31	3RD AVE	TORRES ST	2
Arcing, shorted electrical equipment	1/26/2021 10:20 PM	210126-MNT00533	0:04:45	CARPENTER ST	2ND AVE	3
Biological hazard, confirmed or suspected	1/3/2021 3:32 PM	210103-MNT00049	0:02:57	5TH AVE	SAN CARLOS ST	2
Biological hazard, confirmed or suspected	1/16/2021 2:44 PM	210116-MNT00314	0:03:14	SAN CARLOS ST	5TH AVE	2
Accident, potential accident, other	1/25/2021 2:31 PM	210125-MNT00508	0:03:26	LINCOLN ST	2ND AVE	3
Accident, potential accident, other	1/27/2021 12:22 AM	210127-MNT00541	0:05:14	SAN ANTONIO AVE	11TH AVE	3
<b>24</b>			<b>0:03:39</b>			
<b>500 &amp; 600 Series (Service Calls)</b>						
Person in distress, other	1/6/2021 4:40 PM	210106-MNT00111	0:00:43	GUADALUPE ST	OCEAN AVE	2
Lock-out	1/22/2021 8:02 AM	210122-MNT00430	0:02:18	GUADALUPE ST	4TH AVE	2
Lock-out	1/28/2021 2:37 PM	210128-MNT00627	0:05:42	8TH AVE	CARMELO ST	2
Water or steam leak	1/4/2021 7:45 PM	210104-MNT00074	0:07:24	SAN ANTONIO	11TH AVE	2
Water or steam leak	1/23/2021 4:06 PM	210123-MNT00464	0:04:45	DOLORES ST	1ST AVE	2
Water or steam leak	1/23/2021 9:37 PM	210123-MNT00470	0:04:23	DOLORES ST	1ST AVE	2
Water or steam leak	1/28/2021 1:19 PM	210128-MNT00620	0:06:03	TORRES ST	10TH AVE	2
Water or steam leak	1/30/2021 3:26 PM	210130-MNT00675	0:03:03	OCEAN AVE	FOREST RD	2
Assist police or other governmental agency	1/4/2021 7:08 PM	210104-MNT00073	0:05:18	SAN ANTONIO	11TH AVE	2
Assist police or other governmental agency	1/27/2021 2:03 AM	210127-MNT00549	0:04:06	CASANOVA ST	13TH AVE	3
Police matter	1/27/2021 6:32 PM	210127-MNT00603	0:03:40	DOLORES ST	4TH AVE	3
Public service	1/7/2021 10:30 AM	210107-MNT00123	0:07:47	TORRES ST	10TH AVE	2
Public service	1/27/2021 11:56 AM	210127-MNT00582	0:03:50	CAMINO REAL ST	12TH AVE	3
Public service	1/27/2021 1:04 PM	210127-MNT00586	0:04:06	2ND AVE	TORRES ST	3
Assist invalid	1/11/2021 4:38 PM	210111-MNT00215	0:03:00	GUADALUPE ST	OCEAN AVE	2
Assist invalid	1/24/2021 4:57 PM	210124-MNT00482	0:07:20	GUADALUPE ST	OCEAN AVE	2
Assist invalid	1/24/2021 5:48 PM	210124-MNT00485	0:06:58	GUADALUPE ST	OCEAN AVE	2
Assist invalid	1/27/2021 3:52 PM	210127-MNT00594	0:00:00	CAMINO REAL ST	13TH AVE	3
Assist invalid	1/28/2021 3:25 PM	210128-MNT00629	0:03:55	4TH AVE	MONTE VERDE ST	2

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
Cover assignment, standby, moveup	1/17/2021 8:45 AM	210117-033150-MNT	0:10:00	6TH AVE	MISSION	2
Dispatched & canceled en route	1/14/2021 9:01 PM	210114-MNT00282	0:02:45	VIZCAINO	FLANDERS WAY	3
No incident found on arrival at dispatch address	1/17/2021 3:36 PM	210117-MNT00343	0:04:55	FRASER WAY	CASANOVA ST	3
No incident found on arrival at dispatch address	1/25/2021 8:56 AM	210125-MNT00499	0:03:24	1ST AVE	DOLORES ST	3
No incident found on arrival at dispatch address	1/27/2021 12:21 AM	210127-MNT00540	0:03:55	MONTEREY ST	3RD AVE	3
No incident found on arrival at dispatch address	1/31/2021 2:17 PM	210131-MNT00692	0:02:49	OCEAN AVE	SCENIC RD	3
Smoke scare, odor of smoke	1/9/2021 1:35 PM	210109-MNT00177	0:02:58	OCEAN AVE	DOLORES ST	3

**26 0:04:29**

**700 Series (False Alarms)**

Heat detector activation due to malfunction	1/27/2021 6:23 AM	210127-MNT00560	0:01:48	MISSION ST	4TH AVE	3
Alarm system sounded due to malfunction	1/19/2021 8:49 AM	210119-MNT00388	0:01:54	JUNIPERO AVE	6TH AVE	3
Alarm system sounded due to malfunction	1/27/2021 10:58 AM	210127-MNT00581	0:02:44	DOLORES ST	4TH AVE	3
Alarm system sounded due to malfunction	1/27/2021 5:31 PM	210127-MNT00602	0:02:55	MISSION ST	4TH AVE	3
Alarm system sounded due to malfunction	1/29/2021 11:04 AM	210129-MNT00648	0:04:02	DOLORES ST	13TH AVE	3
CO detector activation due to malfunction	1/31/2021 9:51 PM	210131-MNT00702	0:03:54	VIZCAINO	S MOUNTAIN VIEW AVE	3
Smoke detector activation, no fire - unintentional	1/3/2021 8:58 AM	210103-MNT00043	0:04:26	CASANOVA ST	11TH AVE	3
Smoke detector activation, no fire - unintentional	1/21/2021 9:18 AM	210121-MNT00417	0:02:31	CAMINO REAL ST	11TH AVE	2
Alarm system activation, no fire - unintentional	1/30/2021 5:33 PM	210130-MNT00676	0:04:00	SAN ANTONIO AVE	4TH AVE	3
Alarm system activation, no fire - unintentional	1/31/2021 1:33 PM	210131-MNT00689	0:02:44	SAN CARLOS ST	7TH AVE	3

**10 0:03:06**

**800 Series (Severe Weather)**

Flood assessment	1/27/2021 5:18 PM	210127-MNT00600	0:00:00	DOLORES ST	4TH AVE	2
Wind storm, tornado/hurricane assessment	1/27/2021 10:34 PM	210127-MNT00609	0:06:12	SAN ANTONIO AVE	7TH AVE	2
Wind storm, tornado/hurricane assessment	1/28/2021 8:00 AM	210128-MNT00614	0:04:43	MONTE VERDE ST	4TH AVE	2
Wind storm, tornado/hurricane assessment	1/28/2021 12:03 PM	210128-MNT00619	0:06:45	CAMINO REAL	FRASER WAY	2

**4 0:04:25**

**Over 5 Minute Response Times Cause of Delay: Code 3 Responses**

210127-MNT00541 Road blocked by Carmel PD

<b>Code 2 Calls</b>	<b>30</b>
<b>Code 3 Calls</b>	<b>64</b>
<b>Total # of Incidents</b>	<b>94</b>
<b>% Under 5 Minute Response Time</b>	<b>98.4%</b>



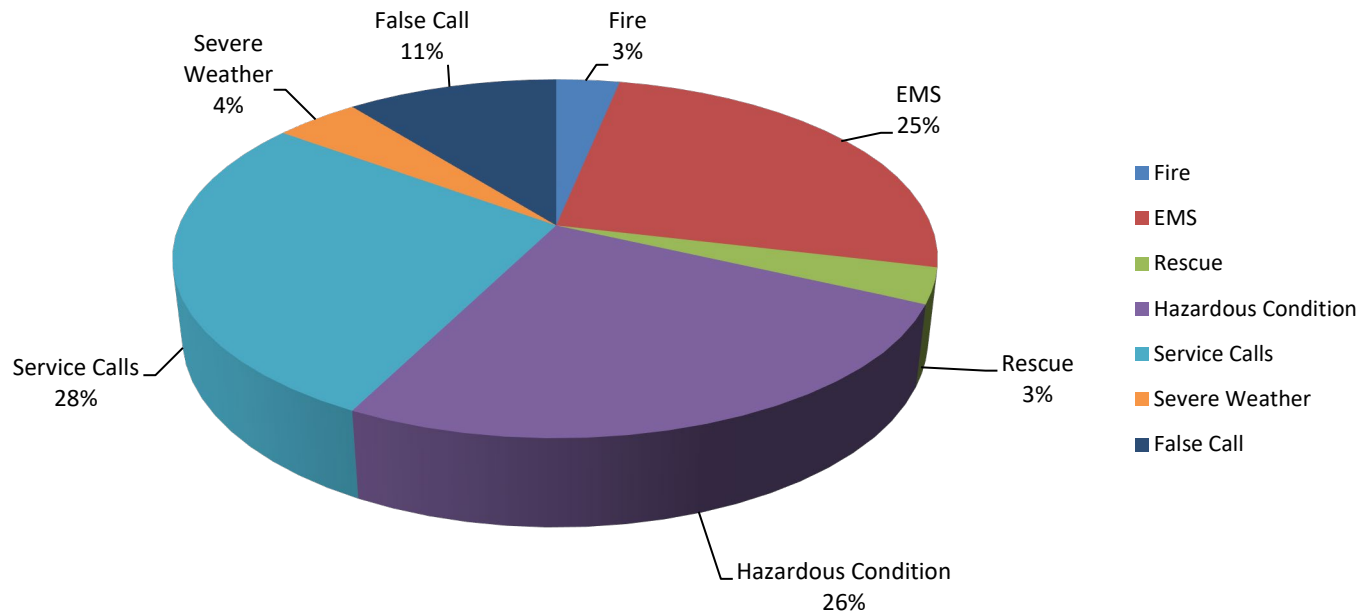
CARMEL-BY-THE-SEA  
JANUARY 2021



Response Summary Report by Incident Type

Type of Call	Number	Average Response Time
Fire	3	3:25
EMS	24	3:38
Rescue	3	2:51
Hazardous Condition	24	3:39
Service Calls	26	4:29
Severe Weather	4	3:06
False Call	10	4:25

Total Responses 94 3:48



Total Code 3 Calls: 64

Response Times for Code 3  
Calls ≤ 5 minutes: 98.4%