



CITY OF CARMEL-BY-THE-SEA

Monthly Report

September 2020

Public Safety

TO:	Honorable Mayor and City Council Members
SUBMITTED BY:	Paul Tomasi, Public Safety Director
SUBMITTED ON:	October 13, 2020
APPROVED BY:	Chip Rerig, City Administrator

AMBULANCE REPORT

Summary of Carmel Fire Ambulance September Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of September 2020 the ambulance was unable to meet the performance measure. The response time was 89% with (3) code-3 calls over 5 minutes.

41 Calls for service in CBTS Average response time: 3:15 min.

28 Code 3 calls for service; Average Response Time 2:30 min. –three calls over 5:00 min.

MONTEREY FIRE REPORT

Summary of Monterey Fire September Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of September 2020 the fire department was able to meet the performance measure. The response time was 100% with (0) code-3 calls over 5 minutes.

56 total calls for service in CBTS Average response time: 3:28 min.

41 total Code-3 calls

**There were four additional call for service with a reponse times over five minutes. These were non-emergency calls classified as Code 2.*

BEACH FIRES

There were 2 illegal beach fires recorded during the month of September and 0 propane fires:



RESPONSE SUMMARY REPORT BY DISTRICT

27015 CARMEL-BY-THE-SEA FIRE AMBULANCE

Alarm Dates: 9/01/2020 to 9/30/2020



MEDICAL RESPONSES CARMEL CITY

Table with 8 columns: INCIDENT, PRIORITY, DATE, ALARM, ARRIVAL, RESPONSE, CALL CLEAR, STREET. Lists 28 medical incidents with response times ranging from 0:00:33 to 0:05:35.

SUMMARY ROW: NUMBER OF EMS INCIDENTS 28 AVERAGE RESPONSE 0:03:14

FIRE RESPONSES CARMEL CITY

Table with 8 columns: INCIDENT, PRIORITY, DATE, ALARM, ARRIVAL, RESPONSE, CALL CLEAR, STREET. Lists 13 fire incidents with response times ranging from 0:02:01 to 0:04:19.

SUMMARY ROW: NUMBER OF FIRE INCIDENTS 13 AVERAGE RESPONSE 0:02:01

TOTAL CARMEL CITY INCIDENTS 41 TOTAL AVERAGE RESPONSE TIME 0:03:15

RESPONSES BY DISTRICT

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEAR	STREET
----------	----------	------	-------	---------	----------	------------	--------

CARMEL HIGHLANDS

INCIDENT							
200910-CFA00996	Emergent	9/10/2020	10:20:37 PM	10:24:18 PM	0:03:41	10:41:52 PM	26270 DOLORES ST
200915-CFA01018	Emergent	9/16/2020	8:15:26 AM	8:20:35 AM	0:05:09	8:38:47 AM	3665 RIO ROAD
200901-CFA00950	Emergent	9/1/2020	12:57:35 AM	1:09:35 AM	0:12:00	1:16:50 AM	47 YANKEE POINT DR
200901-CFA00956	Emergent	9/1/2020	7:50:44 PM	8:01:03 PM	0:10:19	8:35:00 PM	199 UPPER WALDEN RD
200911-CFA01000	Emergent	9/11/2020	8:15:35 PM	8:32:00 PM	0:16:25	9:24:22 PM	16 MENTONE RD
200912-CFA01002	Emergent	9/12/2020	12:06:52 PM	12:15:19 PM	0:08:27	12:48:48 PM	246 HWY 1
200919-CFA01031	Emergent	9/19/2020	1:24:49 AM	1:36:45 AM	0:11:56	2:13:00 AM	196 UPPER WALDEN RD
200926-CFA01055	Emergent	9/26/2020	12:40:03 AM	12:49:00 AM	0:08:57	1:08:13 AM	30860 AURORA DEL MA
200927-CFA01061	Emergent	9/27/2020	2:17:11 PM	2:28:42 PM	0:11:31	3:25:00 PM	HWY 1 / FERN CANYON
200929-CFA01072	Emergent	9/29/2020	1:21:25 PM	1:32:42 PM	0:11:17	2:00:00 PM	1 YANKEE POINT DR
200930-CFA01074	Emergent	9/30/2020	9:48:30 AM	9:55:54 AM	0:07:24	11:16:15 AM	1 POINT LOBOS STATE
Subtotal		11		Average Response Time	0:09:44		Carmel Highlands

CYPRESS FIRE

INCIDENT							
200901-CFA00951	Emergent	9/1/2020	3:47:00 AM	3:55:43 AM	0:08:43	4:16:39 AM	25301 OUTLOOK DR
200901-CFA00952	Emergent	9/1/2020	4:54:26 AM	5:01:20 AM	0:06:54	5:42:07 AM	25301 OUTLOOK DR
200901-CFA00953	Emergent	9/1/2020	9:42:46 AM	9:48:15 AM	0:05:29	10:35:00 AM	26245 CARMEL RANCHO
200901-CFA00954	Emergent	9/1/2020	12:04:18 PM	12:09:49 PM	0:05:31	12:12:00 PM	4590 CARMEL VALLEY F
200902-CFA00957	Emergent	9/2/2020	9:10:02 AM	9:16:42 AM	0:06:40	10:15:00 AM	3600 HIGH MEADOW DR
200902-CFA00958	Emergent	9/2/2020	4:03:28 PM	4:08:44 PM	0:05:16	4:42:00 PM	26496 MISSION FIELDS
200904-CFA00964	Emergent	9/4/2020	7:35:14 AM	7:40:18 AM	0:05:04	8:21:53 AM	243 CROSSROADS BLVD
200904-CFA00967	Emergent	9/4/2020	11:56:48 AM	11:59:32 AM	0:02:44	12:01:19 PM	CARPENTER ST / CAMIN
200905-CFA00969	Emergent	9/5/2020	9:38:11 AM	9:43:00 AM	0:04:49	9:47:14 AM	26538 CARMEL RANCHO
200905-CFA00972	Emergent	9/5/2020	7:22:09 PM	7:25:44 PM	0:03:35	7:51:45 PM	3121 SERRA AVE
200907-CFA00978	Emergent	9/7/2020	4:28:49 AM	4:37:19 AM	0:08:30	4:54:56 AM	24660 UPPER TRL
200907-CFA00981	Emergent	9/7/2020	6:57:31 PM	7:05:24 PM	0:07:53	8:14:11 PM	25240 ARRIBA DEL MUI
200908-CFA00983	Emergent	9/8/2020	9:17:48 AM	9:22:53 AM	0:05:05	10:20:00 AM	24736 DOLORES ST
200908-CFA00986	Emergent	9/8/2020	9:24:33 PM	9:33:52 PM	0:09:19	10:29:00 PM	24865 OUTLOOK DR
200910-CFA00991	Emergent	9/10/2020	6:06:15 AM	6:13:21 AM	0:07:06	7:15:00 AM	25390 CARMEL KNOLLS
200910-CFA00996	Emergent	9/10/2020	10:20:37 PM	10:24:18 PM	0:03:41	10:41:52 PM	26270 DOLORES ST
200910-CFA00997	Emergent	9/10/2020	11:47:23 PM	11:51:29 PM	0:04:06	12:23:09 AM	25593 HATTON RD
200912-CFA01001	Emergent	9/12/2020	10:37:25 AM	10:43:37 AM	0:06:12	11:20:00 AM	26135 CARMEL RANCHO
200913-CFA01004	Emergent	9/13/2020	1:11:17 AM	1:17:13 AM	0:05:56	1:55:17 AM	26245 CARMEL RANCHO
200913-CFA01006	Emergent	9/13/2020	7:31:20 PM	7:36:08 PM	0:04:48	8:43:31 PM	26245 CARMEL RANCHO
200913-CFA01008	Emergent	9/13/2020	10:38:12 PM	10:44:21 PM	0:06:09	11:35:02 PM	3480 EDGEFIELD PL
200914-CFA01009	Emergent	9/14/2020	1:58:57 PM	2:03:41 PM	0:04:44	2:14:10 PM	26600 CARMEL CENTER
200915-CFA01012	Emergent	9/15/2020	6:23:54 AM	6:31:53 AM	0:07:59	6:56:18 AM	4060 ARROYO TRL
200915-CFA01014	Emergent	9/15/2020	12:26:01 PM	12:30:00 PM	0:03:59	1:13:00 PM	26999 HWY 1
200915-CFA01015	Emergent	9/15/2020	2:25:47 PM	2:32:02 PM	0:06:15	3:30:00 PM	26245 CARMEL RANCHO
200915-CFA01018	Emergent	9/16/2020	8:15:26 AM	8:20:35 AM	0:05:09	8:38:47 AM	3665 RIO ROAD
200917-CFA01024	Emergent	9/17/2020	12:04:05 PM	12:07:16 PM	0:03:11	12:10:51 PM	3626 THE BARNYARD
200918-CFA01028	Emergent	9/18/2020	5:56:43 PM	6:01:02 PM	0:04:19	6:59:33 PM	26245 CARMEL RANCHO
200919-CFA01032	Emergent	9/19/2020	5:58:50 AM	6:08:10 AM	0:09:20	6:27:28 AM	4060 ARROYO TRL
200919-CFA01033	Emergent	9/19/2020	6:33:18 AM	6:36:45 AM	0:03:27	6:55:23 AM	26245 CARMEL RANCHO
200919-CFA01036	Emergent	9/19/2020	3:16:01 PM	3:21:03 PM	0:05:02	3:36:54 PM	26245 CARMEL RANCHO
200921-CFA01041	Emergent	9/21/2020	1:54:09 PM	2:00:00 PM	0:05:51	2:00:15 PM	3850 RIO RD
200922-CFA01043	Emergent	9/22/2020	4:52:25 PM	4:56:22 PM	0:03:57	5:03:25 PM	5 CROSSROADS MALL
200923-CFA01045	Emergent	9/23/2020	7:23:32 PM	7:28:09 PM	0:04:37	8:17:59 PM	26245 CARMEL RANCHO
200924-CFA01048	Emergent	9/24/2020	10:31:01 AM	10:36:51 AM	0:05:50	11:25:35 AM	3626 THE BARNYARD
200925-CFA01051	Emergent	9/25/2020	11:45:49 AM	11:52:00 AM	0:06:11	12:05:00 PM	20494-20999 POINT LO
200925-CFA01054	Emergent	9/25/2020	7:54:07 PM	7:59:06 PM	0:04:59	8:42:00 PM	25085 MONTEREY ST
200926-CFA01056	Emergent	9/26/2020	4:46:59 AM	4:55:42 AM	0:08:43	5:05:00 AM	3610 EASTFIELD CT
200927-CFA01066	Emergent	9/27/2020	8:47:21 PM	8:54:29 PM	0:07:08	9:05:00 PM	5315 CARMEL VALLEY F
200928-CFA01068	Emergent	9/28/2020	12:37:44 PM	12:42:41 PM	0:04:57	1:24:00 PM	26245 CARMEL RANCHO
200929-CFA01070	Emergent	9/29/2020	4:16:52 AM	4:24:05 AM	0:07:13	4:57:00 AM	3850 RIO RD
Subtotal		41		Average Response Time	0:05:45		CYPRESS FIRE

PEBBLE BEACH

INCIDENT							
200903-CFA00962	Emergent	9/3/2020	1:10:50 PM	1:16:20 PM	0:05:30	2:15:03 PM	1683 CRESPI LN
200906-CFA00975	Emergent	9/6/2020	12:26:42 PM	12:32:00 PM	0:05:18	1:49:32 PM	3192 - 3197 STEVENSC
200910-CFA00992	Emergent	9/10/2020	7:36:25 AM	7:43:26 AM	0:07:01	8:25:45 AM	3210 WHITMAN LN
200911-CFA00999	Emergent	9/11/2020	4:22:03 PM	4:28:24 PM	0:06:21	4:59:33 PM	3210 MACOMBER DR
200914-CFA01011	Emergent	9/14/2020	8:43:58 PM	8:54:48 PM	0:10:50	9:40:00 PM	2905 BIRD ROCK RD
200915-CFA01016	Emergent	9/15/2020	4:16:21 PM	4:22:20 PM	0:05:59	4:58:03 PM	1500 CYPRESS DR
200924-CFA01049	Emergent	9/24/2020	1:45:46 PM	1:51:30 PM	0:05:44	2:09:59 PM	1500 CYPRESS DR
200912-CFA01003	Emergent	9/12/2020	2:44:15 PM	2:49:56 PM	0:05:41	3:07:48 PM	SEVENTEEN MILE DR / I
200926-CFA01057	Emergent	9/26/2020	5:21:51 AM	5:26:39 AM	0:04:48	5:34:57 AM	CRESPI LN / SEVENTEE
Subtotal		9		Average Response Time	0:06:21		PEBBLE BEACH

MID COAST

INCIDENT							
200907-CFA00980	Emergent	9/7/2020	3:57:14 PM	4:11:56 PM	0:14:42	4:54:00 PM	34064-35283 HWY 1
200924-CFA01047	Emergent	9/24/2020	7:26:10 AM	7:51:26 AM	0:25:16	8:26:00 AM	36260 WESTON RIDGE
200926-CFA01058	Emergent	9/26/2020	11:10:36 AM	11:24:53 AM	0:14:17	11:57:14 AM	HWY 1 / SOBERANES CI
Subtotal		3		Average Response Time	0:18:05		MID COAST

PACIFIC GROVE

INCIDENT							
200926-CFA01059	Emergent	9/26/2020	7:50:58 PM	8:04:17 PM	0:13:19	9:07:35 AM	10 SIREN ST
Subtotal		1		Average Response Time	0:13:19		PACIFIC GROVE

MONTEREY

INCIDENT							
200910-CFA00995	Non-Emerger	9/10/2020	4:31:34 PM	4:32:00 PM	0:00:26	4:32:11 PM	CANYON DEL REY BLVD
200901-CFA00955	Emergent	9/1/2020	5:32:24 PM	5:42:17 PM	0:09:53	6:30:00 PM	1 STRATFORD PL
200906-CFA00977	Emergent	9/6/2020	8:59:00 PM	9:06:00 PM	0:07:00	9:32:00 PM	13 MONTE VISTA DR
200910-CFA00994	Emergent	9/10/2020	11:38:12 AM	11:45:32 AM	0:07:20	12:44:33 PM	1501 SKYLINE DR
200917-CFA01025	Emergent	9/17/2020	2:07:59 PM	2:16:06 PM	0:08:07	2:30:51 PM	1500 MARK THOMAS DR
200920-CFA01037	Emergent	9/20/2020	9:41:15 AM	9:50:21 AM	0:09:06	11:01:16 AM	987 ROOSEVELT ST
200925-CFA01053	Emergent	9/25/2020	12:23:10 PM	12:28:32 PM	0:05:22	1:24:47 PM	400 TYLER ST
200927-CFA01064	Emergent	9/27/2020	4:51:44 PM	4:55:26 PM	0:03:42	5:02:00 PM	285 FIGUEROA ST
Subtotal		8		Average Response Time	0:06:22		MONTEREY

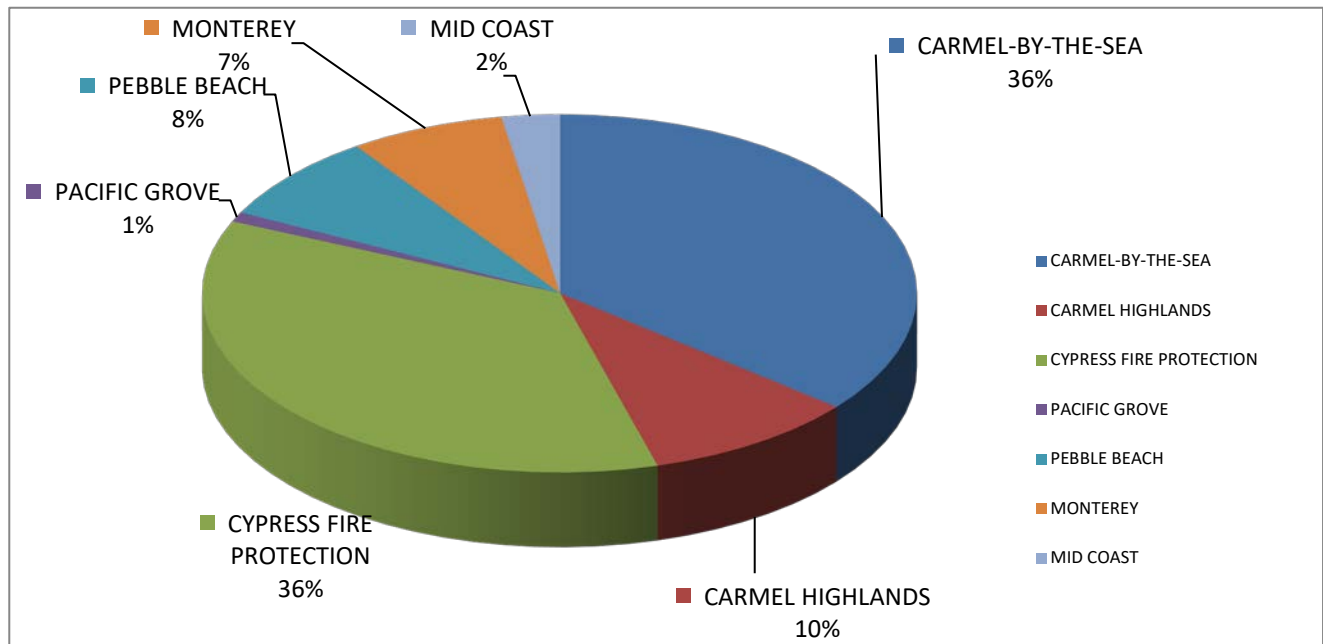
TOTAL All CALLS		114		TOTAL AVERAGE RESPONSE TIME	0:05:10		
------------------------	--	------------	--	------------------------------------	----------------	--	--

CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT
SEPTEMBER 2020

Response Summary Report by District Type

<u>District Response</u>	<u>Number</u>	<u>Average Response Time</u>
CARMEL-BY-THE-SEA	41	0:03:15
CARMEL HIGHLANDS	11	0:09:44
CYPRESS FIRE PROTECTION	41	0:05:45
PACIFIC GROVE	1	0:13:19
PEBBLE BEACH	9	0:06:21
MONTEREY	8	0:06:22
MID COAST	3	0:18:05
Total Responses	114	0:05:10

Percent of code 3 medical responses < 5min 89.66%





RESPONSE SUMMARY REPORT BY INCIDENT TYPE
 27060 CARMEL-BY-THE-SEA
 Alarm Date From: 9/1/2020 To: 9/30/2020



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS)						
Medical assist, assist EMS crew	9/4/2020 8:06 AM	200904-MNT05242	0:03:16	SAN ANTONIO AVE	12TH AVE	3
Medical assist, assist EMS crew	9/5/2020 1:53 PM	200905-MNT05275	0:01:55	6TH AVE	SAN CARLOS ST	3
Medical assist, assist EMS crew	9/6/2020 12:29 AM	200906-MNT05292	0:04:25	MONTE VERDE ST	4TH AVE	3
Medical assist, assist EMS crew	9/15/2020 8:30 PM	200915-MNT05498	0:02:38	OCEAN AVE	LINCOLN ST	3
Medical assist, assist EMS crew	9/23/2020 3:29 PM	200923-MNT05662	0:02:53	MISSION ST	13TH AVE	3
Medical assist, assist EMS crew	9/24/2020 6:08 PM	200924-MNT05686	0:04:57	SANTA LUCIA AVE	SCENIC RD	3
Emergency medical service incident, other	9/28/2020 7:42 PM	200928-MNT05776	0:02:34	JUNIPERO AVE	5TH AVE	3
EMS call, excluding vehicle accident with injury	9/2/2020 4:57 PM	200902-MNT05214	0:04:26	PERRY NEWBERRY WAY	4TH AVE	3
EMS call, excluding vehicle accident with injury	9/2/2020 8:34 PM	200902-MNT05218	0:03:04	CARMELO ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	9/3/2020 5:13 PM	200903-MNT05236	0:01:47	OCEAN AVE	CASANOVA ST	3
EMS call, excluding vehicle accident with injury	9/4/2020 10:28 AM	200904-MNT05247	0:02:46	CAMINO DEL MONTE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	9/4/2020 10:54 AM	200904-MNT05249	0:00:39	MISSION ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	9/6/2020 9:21 AM	200906-MNT05296	0:01:59	5TH AVE	DOLORES ST	3
EMS call, excluding vehicle accident with injury	9/7/2020 8:18 AM	200907-MNT05322	0:01:41	SCENIC RD	8TH AVE	3
EMS call, excluding vehicle accident with injury	9/8/2020 7:35 AM	200908-MNT05347	0:04:28	1ST AVE	LOBOS ST	3
EMS call, excluding vehicle accident with injury	9/10/2020 4:31 AM	200910-MNT05391	0:04:48	SAN CARLOS ST	VISTA AVE	3
EMS call, excluding vehicle accident with injury	9/11/2020 1:39 AM	200911-MNT05413	0:04:09	PERRY NEWBERRY WAY	5TH AVE	3
EMS call, excluding vehicle accident with injury	9/15/2020 10:58 AM	200915-MNT05484	0:01:28	MISSION ST	5TH AVE	3
EMS call, excluding vehicle accident with injury	9/18/2020 1:41 PM	200918-MNT05552	0:03:10	4TH AVE	SANTA RITA ST	3
EMS call, excluding vehicle accident with injury	9/21/2020 3:46 AM	200921-MNT05616	0:03:45	MISSION ST	4TH AVE	3
EMS call, excluding vehicle accident with injury	9/27/2020 3:27 PM	200927-MNT05746	0:04:45	SCENIC RD	11TH AVE	3
EMS call, excluding vehicle accident with injury	9/27/2020 7:34 PM	200927-MNT05752	0:02:16	MISSION ST	4TH AVE	3
		22	0:03:59			
322-399 Series (Rescues)						
Rescue or EMS standby	9/6/2020 1:22 AM	200906-MNT05293	0:04:11	TORRES ST	3RD AVE	2
Rescue or EMS standby	9/24/2020 5:21 AM	200924-MNT05675	0:04:14	LINCOLN ST	12TH AVE	3
Rescue or EMS standby	9/29/2020 7:41 PM	200929-MNT05801	0:01:55	OCEAN AVE	DEL MAR AVE	3
		3	0:03:27			
400 Series (Hazardous Material)						
Power line down	9/16/2020 9:48 AM	200916-MNT05513	0:03:22	SANTA FE ST	2ND AVE	3
Accident, potential accident, other	9/10/2020 10:22 AM	200910-MNT05394	0:02:47	11TH AVE	CARMELO ST	3
		2	0:03:04			

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
500 & 600 Series (Service Calls)						
Person in distress, other	9/6/2020 6:12 PM	200906-MNT05307	0:03:22	LINCOLN ST	7TH AVE	2
Lock-out	9/30/2020 11:31 PM	200930-MNT05829	0:02:57	SAN CARLOS ST	6TH AVE	3
Water or steam leak	9/13/2020 2:59 PM	200913-MNT05465	0:04:47	CAMINO DEL MONTE	JUNIPERO AVE	2
Water or steam leak	9/17/2020 8:16 AM	200917-MNT05527	0:06:01	CASANOVA ST	SANTA LUCIA AVE	2
Water or steam leak	9/19/2020 2:09 PM	200919-MNT05577	0:02:34	MISSION ST	5TH AVE	2
Assist invalid	9/10/2020 3:40 AM	200910-MNT05390	0:05:21	LINCOLN ST	12TH AVE	2
Assist invalid	9/19/2020 12:55 PM	200919-MNT05575	0:04:01	CARPENTER ST	5TH AVE	2
Assist invalid	9/26/2020 9:12 PM	200926-MNT05728	0:03:16	LINCOLN ST	7TH AVE	2
Dispatched & canceled en route	9/19/2020 2:31 PM	200919-MNT05578	0:00:36	5TH AVE	JUNIPERO AVE	3
No incident found on arrival at dispatch address	9/4/2020 2:43 PM	200904-MNT05252	0:01:07	OCEAN AVE S	SCENIC RD	3
No incident found on arrival at dispatch address	9/5/2020 8:35 PM	200905-MNT05287	0:01:50	2ND AVE	SANTA FE ST	2
No incident found on arrival at dispatch address	9/5/2020 9:03 PM	200905-MNT05289	0:04:44	VIZCAINO	S MOUNTAIN VIEW AVE	2
No incident found on arrival at dispatch address	9/8/2020 8:41 PM	200908-MNT05362	0:04:43	LINCOLN ST	9TH AVE	2
No incident found on arrival at dispatch address	9/25/2020 12:28 PM	200925-MNT05699	0:03:09	JUNIPERO AVE	8TH AVE	2
Smoke scare, odor of smoke	9/6/2020 8:17 PM	200906-MNT05310	0:04:07	7TH AVE	FOREST RD	3
Smoke scare, odor of smoke	9/20/2020 8:27 PM	200920-MNT05611	0:04:08	DOLORES ST	2ND AVE	3
Smoke from barbecue, tar kettle	9/5/2020 7:05 PM	200905-MNT05284	0:03:14	MONTE VERDE ST	8TH AVE	3
EMS call, party transported by non-fire agency	9/29/2020 10:57 AM	200929-MNT05788	0:04:49	FRASER WAY	CAMINO REAL	3
18			0:03:36			

700 Series (False Alarms)

Smoke detector activation due to malfunction	9/13/2020 10:14 PM	200913-MNT05468	0:03:21	CAMINO REAL ST	4TH AVE	3
Heat detector activation due to malfunction	9/3/2020 9:35 AM	200903-MNT05223	0:04:50	JUNIPERO AVE	3RD AVE	3
Alarm system sounded due to malfunction	9/9/2020 6:28 PM	200909-MNT05387	0:03:28	4TH AVE	TORRES ST	3
Alarm system sounded due to malfunction	9/11/2020 2:14 AM	200911-MNT05416	0:02:32	JUNIPERO AVE	6TH AVE	3
CO detector activation due to malfunction	9/18/2020 3:53 PM	200918-MNT05555	0:03:28	CAMINO REAL ST	11TH AVE	3
Smoke detector activation, no fire - unintentional	9/3/2020 1:17 PM	200903-MNT05230	0:05:57	CAMINO REAL ST	11TH AVE	2
Smoke detector activation, no fire - unintentional	9/4/2020 9:13 AM	200904-MNT05244	0:04:51	26245 DOLORES ST		2
Detector activation, no fire - unintentional	9/9/2020 9:54 AM	200909-MNT05371	0:03:53	CASANOVA ST	13TH AVE	3
Detector activation, no fire - unintentional	9/21/2020 11:58 AM	200921-MNT05623	0:05:10	CAMINO REAL ST	11TH AVE	2
Medical Alarm device activation, no medical	9/5/2020 5:17 PM	200905-MNT05280	0:04:16	SAN CARLOS ST	1ST AVE	3
Medical Alarm device activation, no medical	9/23/2020 1:50 PM	200923-MNT05670	0:03:30	DOLORES 3 NW OF 13TH		3
11			0:04:07			

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

none

Code 2 Calls	15
Code 3 Calls	41
Total # of Incidents	56
% Under 5 Minute Response Time	100.0%



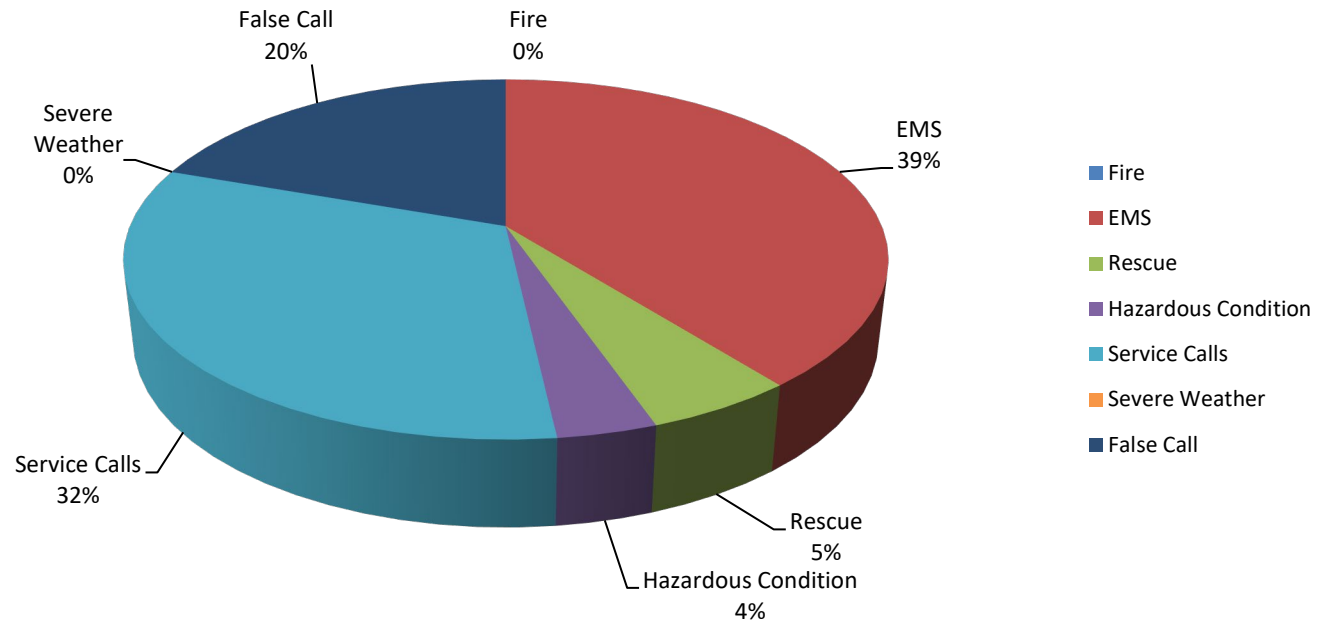
CARMEL-BY-THE-SEA
SEPTEMBER 2020



Response Summary Report by Incident Type

Type of Call	Number	Average Response Time
Fire	0	0:00
EMS	22	3:59
Rescue	3	3:27
Hazardous Condition	2	3:04
Service Calls	18	3:36
Severe Weather	0	0:00
False Call	11	4:07

Total Responses 56 3:28



Total Code 3 Calls: 41

Response Times for Code 3

Calls ≤ 5 minutes: 100.0%