



CITY OF CARMEL-BY-THE-SEA

Monthly Report

Public Safety

April 2020

TO:	Honorable Mayor and City Council Members
SUBMITTED BY:	Paul Tomasi, Director of Public Safety
APPROVED BY:	Chip Rerig, City Administrator

AMBULANCE REPORT

Summary of Carmel Fire Ambulance April Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of April 2020 the ambulance was able to meet the performance measure. The response time was 93% with (1) code-3 call over 5 minutes.

25 Calls for service in CBTS Average response time: 3:21 min.
15 Code 3 medical calls for service –One call over 5:00 min.

****No AMR data for April****

4/12/20; 0241hrs; **(5:32 min)**; Franciscan Way (early AM call)

MONTEREY FIRE REPORT

Summary of Monterey Fire April Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of April 2020 the fire department was unable to meet the performance measure. The response time was 91% with (2) code-3 calls over 5 minutes.

31 total calls for service in CBTS- Average response time: Unknown
(Monterey Fire switched to a new reporting format. Average time not provided this month. Will be included in future reports)
21 total Code-3 calls – Two with a response over 5:00 min.

4/08/20; 0205 hrs; (5:14 min); 3049 Rio Road. (engine door malfunction)
4/12/20; 0240 hrs; (5:54 min); Franciscan Way. (distance to call, wet roads)

*The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.

BEACH FIRES

There were 3 illegal beach fire recorded during the month of April and 1 *propane fire.

***Due to the COVID-19 Pandemic- No Beach Fires were allowed.**

No City supplied fire devices were installed.

*The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.



RESPONSE SUMMARY REPORT BY DISTRICT

27015 CARMEL-BY-THE-SEA FIRE AMBULANCE

Alarm Dates: 4/01/2020 to 4/30/2020



MEDICAL RESPONSES CARMEL CITY

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET
200406-CFA00380	Emergent	4/6/2020	1:28:56 AM	1:32:12 AM	0:03:16	1:49:00 AM	JUNIPERO AVE / 5TH AVE
200406-CFA00381	Emergent	4/6/2020	1:03:45 PM	1:06:38 PM	0:02:53	1:15:00 PM	7TH AVE / LINCOLN ST
200406-CFA00383	Emergent	4/6/2020	10:35:31 PM	10:40:20 PM	0:04:49	11:10:18 PM	MONTE VERDE ST / 3RD AVE
200408-CFA00387	Emergent	4/8/2020	2:06:09 AM	2:10:45 AM	0:04:36	2:35:57 AM	3049 RIO RD
200408-CFA00391	Emergent	4/8/2020	10:20:14 PM	10:22:33 PM	0:02:19	10:59:00 PM	CAMINO REAL ST / 10TH AVE
200412-CFA00396	Emergent	4/12/2020	2:41:30 AM	2:47:02 AM	0:05:32	3:15:00 AM	2946 FRANCISCAN WAY
200415-CFA00412	Emergent	4/15/2020	4:06:01 PM	4:10:07 PM	0:04:06	4:41:58 PM	CARMELO ST / 8TH AVE
200417-CFA00422	Emergent	4/17/2020	7:41:31 AM	7:44:25 AM	0:02:54	8:14:00 AM	7TH AVE / LINCOLN ST
200418-CFA00425	Emergent	4/18/2020	8:10:12 AM	8:12:18 AM	0:02:06	9:05:35 AM	MONTE VERDE ST / OCEAN AVE
200420-CFA00432	Emergent	4/20/2020	9:30:57 AM	9:33:03 AM	0:02:06	9:41:02 AM	GUADALUPE ST / OCEAN AVE
200424-CFA00445	Emergent	4/24/2020	7:07:06 AM	7:09:29 AM	0:02:23	8:08:15 AM	DOLORES ST / 7TH AVE
200428-CFA00457	Emergent	4/28/2020	12:44:40 PM	12:47:53 PM	0:03:13	1:12:00 PM	SANTA FE ST / 2ND AVE
200429-CFA00460	Non-Emerger	4/29/2020	1:32:11 PM	1:37:13 PM	0:05:02	2:30:00 PM	CARPENTER ST / 2ND AVE
200429-CFA00462	Emergent	4/29/2020	5:26:34 PM	5:30:03 PM	0:03:29	6:35:00 PM	CARPENTER ST / 5TH AVE
200430-CFA00466	Emergent	4/30/2020	5:36:26 PM	5:38:34 PM	0:02:08	6:41:49 PM	8TH AVE / LINCOLN ST

NUMBER OF EMS INCIDENTS 15 AVERAGE RESPONSE 0:03:23

FIRE RESPONSES CARMEL CITY

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET
200403-CFA00376	Emergent	4/3/2020	7:12:34 PM	7:16:02 PM	0:03:28	7:19:13 PM	4TH AVE / TORRES ST
200405-CFA00378	Emergent	4/5/2020	1:54:21 PM	2:01:31 PM	0:07:10	2:03:15 PM	LINCOLN ST / 7TH AVE
200405-CFA00379	Emergent	4/5/2020	7:37:18 PM	7:41:22 PM	0:04:04	8:10:00 PM	GUADALUPE ST / 1ST AVE
200407-CFA00385	Emergent	4/7/2020	4:34:51 PM	4:36:51 PM	0:02:00	4:43:50 PM	MISSION ST / 6TH AVE
200409-CFA00394	Emergent	4/9/2020	9:50:23 PM	9:53:39 PM	0:03:16	10:01:38 PM	CARMELO ST / OCEAN AVE

200410-CFA00395	Emergent	4/10/2020	7:21:30 PM	7:25:09 PM	0:03:39	7:26:21 PM	CAMINO REAL ST / 11TH AVE
200418-CFA00428	Emergent	4/18/2020	6:54:47 PM	6:58:32 PM	0:03:45	7:06:28 PM	12TH AVE / LINCOLN ST
200420-CFA00433	Non-Emergent	4/20/2020	11:51:29 AM	11:54:00 AM	0:02:31	12:00:00 PM	SANTA RITA ST / 4TH AVE
200428-CFA00456	Emergent	4/28/2020	1:59:37 AM	2:04:15 AM	0:04:38	2:06:54 AM	LINCOLN ST / 3RD AVE
200430-CFA00464	Emergent	4/30/2020	8:44:28 AM	8:46:14 AM	0:01:46	8:53:55 AM	OCEAN AVE / MONTE VERDE ST

NUMBER OF FIRE INCIDENTS	10	AVERAGE RESPONSE	0:03:38
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TOTAL CARMEL CITY INCIDENT.	25	TOTAL AVERAGE RESPONSE TIME	0:03:21
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RESPONSES BY DISTRICT							
INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET

CARMEL HIGHLANDS

INCIDENT							
200408-CFA00388	Emergent	4/8/2020	3:09:51 PM	3:18:30 PM	0:08:39	3:55:00 PM	120 HIGHLAND DR
200417-CFA00424	Emergent	4/17/2020	9:54:53 PM	10:06:12 PM	0:11:19	10:46:00 PM	80 SPRUCE WAY
200418-CFA00427	Emergent	4/18/2020	1:13:54 PM	1:23:09 PM	0:09:15	2:58:26 PM	20 YANKEE POINT DR
Subtotal		3	Average Response Time		0:09:44	Carmel Highlands	

CYPRESS FIRE

INCIDENT							
200403-CFA00375	Emergent	4/3/2020	9:28:13 AM	9:33:59 AM	0:05:46	10:10:00 AM	555 CARMEL RANCHO SHOPPING
200404-CFA00377	Emergent	4/4/2020	10:14:54 PM	10:22:24 PM	0:07:30	10:38:47 PM	2935 RIBERA RD
200406-CFA00382	Emergent	4/6/2020	2:34:25 PM	2:40:06 PM	0:05:41	2:45:53 PM	26074 MESA DR
200407-CFA00384	Emergent	4/7/2020	7:56:30 AM	8:02:50 AM	0:06:20	8:04:56 AM	555 CARMEL RANCHO SHOPPING
200409-CFA00393	Emergent	4/9/2020	8:55:49 AM	9:06:06 AM	0:10:17	10:10:32 AM	5 CROSSROADS MALL
200412-CFA00398	Emergent	4/12/2020	5:36:01 PM	5:37:18 PM	0:01:17	5:56:24 PM	CARMELO ST / SCENIC RD
200413-CFA00401	Emergent	4/13/2020	11:27:43 AM	11:32:10 AM	0:04:27	12:15:00 PM	26372 CAMINO REAL
200413-CFA00403	Emergent	4/13/2020	6:16:01 PM	6:20:01 PM	0:04:00	7:12:42 PM	3240 RIO RD
200414-CFA00406	Non-Emergent	4/14/2020	10:14:00 AM	10:24:00 AM	0:10:00	10:26:00 AM	65 HACIENDA CARMEL
200414-CFA00408	Emergent	4/14/2020	4:54:07 PM	4:59:09 PM	0:05:02	5:01:48 PM	HWY 1 / ATHERTON DR
200415-CFA00410	Emergent	4/15/2020	4:18:27 AM	4:25:02 AM	0:06:35	4:59:57 AM	555 CARMEL RANCHO SHOPPING

200415-CFA00415	Non-Emerger	4/15/2020	9:38:03 PM	9:48:16 PM	0:10:13	9:55:12 PM	25255 PINE HILLS DR
200416-CFA00418	Emergent	4/16/2020	11:31:02 AM	11:37:14 AM	0:06:12	12:14:00 PM	25805 CARMEL KNOLLS DR
200418-CFA00402	Emergent	4/13/2020	1:38:00 PM	1:45:00 PM	0:07:00	1:49:00 PM	26340 SCENIC RD
200418-CFA00426	Emergent	4/18/2020	9:32:34 AM	9:37:18 AM	0:04:44	10:35:00 AM	24351 SAN JUAN RD
200419-CFA00429	Emergent	4/19/2020	3:51:41 AM	4:00:15 AM	0:08:34	4:23:31 AM	26520 VAL VERDE DR
200419-CFA00430	Emergent	4/19/2020	5:33:24 AM	5:37:51 AM	0:04:27	7:00:00 AM	24720 DOLORES ST
200420-CFA00431	Emergent	4/20/2020	9:16:08 AM	9:22:37 AM	0:06:29	9:24:00 AM	RIO RD / HWY 1
200421-CFA00435	Non-Emerger	4/21/2020	1:22:56 PM	1:27:35 PM	0:04:39	3:15:00 PM	24790 LOWER TRL
200422-CFA00437	Emergent	4/22/2020	12:24:34 AM	12:33:01 AM	0:08:27	1:33:44 AM	4035 EL BOSQUE DR
200422-CFA00438	Emergent	4/22/2020	10:42:09 AM	10:48:25 AM	0:06:16	11:13:44 AM	26378 CARMEL RANCHO BLVD
200422-CFA00440	Emergent	4/22/2020	12:47:45 PM	12:52:15 PM	0:04:30	1:07:30 PM	25205 N CARMEL HILLS DR
200423-CFA00443	Emergent	4/23/2020	11:17:49 AM	11:21:34 AM	0:03:45	11:42:28 AM	3265 CAMINO DEL MONTE
200423-CFA00444	Emergent	4/23/2020	7:33:06 PM	7:40:00 PM	0:06:54	8:47:22 PM	14 HACIENDA CARMEL
200424-CFA00446	Emergent	4/24/2020	10:58:06 AM	11:02:59 AM	0:04:53	11:10:35 AM	26206 OCEAN VIEW AVE
200428-CFA00458	Emergent	4/28/2020	6:55:53 PM	7:00:58 PM	0:05:05	7:53:56 PM	6 CROSSROADS MALL
200429-CFA00459	Emergent	4/29/2020	8:25:54 AM	8:33:24 AM	0:07:30	9:09:00 AM	25805 CARMEL KNOLLS DR
200429-CFA00461	Emergent	4/29/2020	3:54:27 PM	4:03:11 PM	0:08:44	4:57:00 PM	24970 OUTLOOK DR
200430-CFA00463	Emergent	4/30/2020	6:39:31 AM	6:46:59 AM	0:07:28	7:24:00 AM	26245 CARMEL RANCHO BLVD
200430-CFA00465	Emergent	4/30/2020	9:49:42 AM	9:57:31 AM	0:07:49	11:13:39 AM	3665 RIO RD
Subtotal		30	Average Response Time		0:06:21	CYPRESS FIRE	

MID COAST

INCIDENT							
200412-CFA00399	Non-Emerger	4/12/2020	6:01:00 PM	6:17:00 PM	0:16:00	6:58:00 PM	HWY 1 AND PALO COLORADO RD
200426-CFA00452	Emergent	4/26/2020	3:20:23 PM	3:36:18 PM	0:15:55	5:45:24 PM	33501 HWY 1
Subtotal		2	Average Response Time		0:15:58	MID COAST	

MONTEREY

INCIDENT							
200421-CFA00436	Emergent	4/21/2020	10:19:54 PM	10:29:17 PM	0:09:23	11:21:48 PM	300 GLENWOOD CIR
200423-CFA00442	Emergent	4/23/2020	9:30:33 AM	9:38:00 AM	0:07:27	10:28:46 AM	200 IRIS CANYON RD
200424-CFA00449	Non-Emerger	4/24/2020	10:40:06 PM	10:47:32 PM	0:07:26	10:50:58 PM	116 SOLEDAD DR
200427-CFA00455	Emergent	4/27/2020	8:10:07 PM	8:15:33 PM	0:05:26	9:15:00 PM	1012 ROSITA RD

Subtotal	4	Average Response Time	0:07:26	MONTEREY
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MARINA

INCIDENT							
200416-CFA00420	Emergent	4/16/2020	1:43:58 PM	1:58:09 PM	0:14:11	2:45:37 PM	1 RESERVATION RD
Subtotal	1	Average Response Time	0:14:11	MARINA			

PACIFIC GROVE

INCIDENT							
200408-CFA00390	Emergent	4/8/2020	6:16:36 PM	6:24:50 PM	0:08:14	7:15:00 PM	1212 FOREST AVE
200415-CFA00414	Emergent	4/15/2020	6:18:14 PM	6:29:55 PM	0:11:41	7:06:47 PM	229 LOCUST ST
Subtotal	2	Average Response Time	0:09:58	PACIFIC GROVE			

PEBBLE BEACH

INCIDENT							
200412-CFA00400	Emergent	4/12/2020	7:07:02 PM	7:12:21 PM	0:05:19	7:50:00 PM	1415 LISBON LN
200413-CFA00404	Emergent	4/13/2020	10:28:12 PM	10:35:39 PM	0:07:27	10:41:58 PM	SONADO RD / MIDWOOD LN
200413-CFA00405	Non-Emerger	4/13/2020	10:56:22 PM	11:03:42 PM	0:07:20	11:33:29 PM	SONADO RD / MIDWOOD LN
200414-CFA00407	Emergent	4/14/2020	1:46:13 PM	1:54:55 PM	0:08:42	2:50:00 PM	1471 PADRE LN
200415-CFA00416	Emergent	4/15/2020	10:17:04 PM	10:25:58 PM	0:08:54	11:15:00 PM	4057 SUNRIDGE RD
200417-CFA00423	Emergent	4/17/2020	10:22:43 AM	10:32:44 AM	0:10:01	11:46:21 AM	1232 PADRE LN
200422-CFA00441	Emergent	4/22/2020	1:43:00 PM	1:52:36 PM	0:09:30	2:35:00 PM	1475 PADRE LN
Subtotal	7	Average Response Time	0:08:10	PEBBLE BEACH			

TOTAL All CALLS	74	TOTAL AVERAGE RESPONSE TIME	0:06:00	
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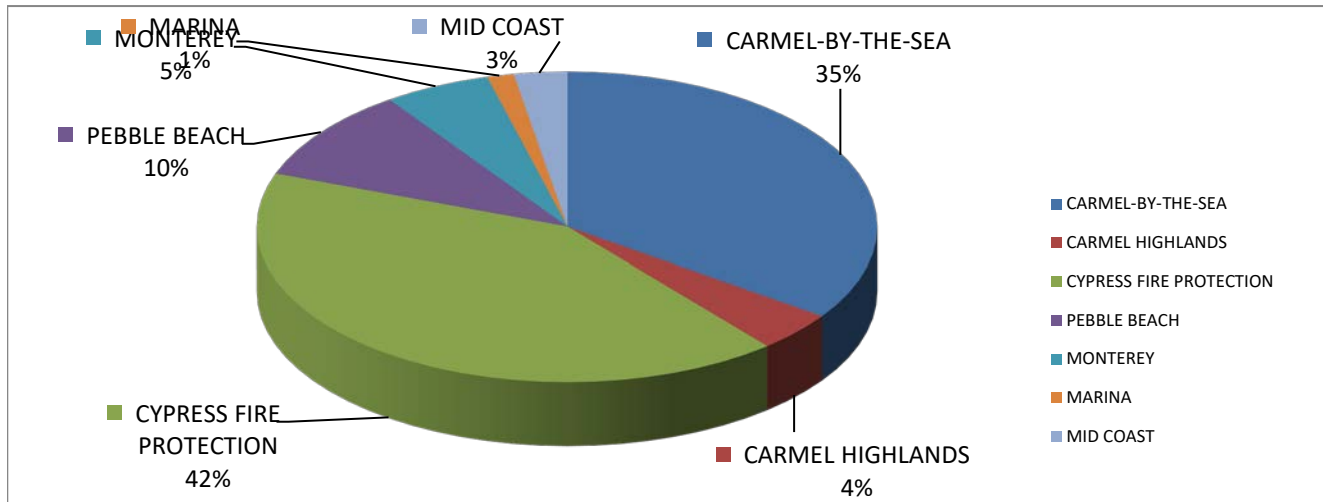
CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT
APRIL 2020

Response Summary Report by District Type

<u>District Response</u>	<u>Number</u>	<u>Average Response Time</u>
CARMEL-BY-THE-SEA	25	0:03:21
CARMEL HIGHLANDS	3	0:09:44
CYPRESS FIRE PROTECTION	30	0:06:21
PEBBLE BEACH	7	0:08:10
MONTEREY	4	0:07:26
MARINA	1	0:14:11
MID COAST	2	0:15:58
Total Responses	74	0:06:00

Percent of code 3 medical responses < 5min

93.33%



Fire Department Response Times for 4/1/2020-4/30/2020



Carmel-by-the-Sea

Incident Type	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
Chimney or flue fire, confined to chimney or flue	4/18/2020 6:54 PM	200418-MNT02382	0:03:49	12TH AVE	LINCOLN	3
Total # of Incidents: 1		Average Response Time	0:03:49			
Medical assist, assist EMS crew	4/8/2020 2:05 AM	200408-MNT02197	0:05:14	3049 RIO RD		3
Medical assist, assist EMS crew	4/8/2020 10:19 PM	200408-MNT02212	0:02:20	CAMINO REAL ST	10TH	3
Total # of Incidents: 2		Average Response Time	0:04:07			
EMS call, excluding vehicle accident with injury	4/6/2020 1:28 AM	200406-MNT02145	0:03:16	JUNIPERO AVE	5TH	3
EMS call, excluding vehicle accident with injury	4/6/2020 10:34 PM	200406-MNT02165	0:03:24	MONTE VERDE ST	3RD	3
EMS call, excluding vehicle accident with injury	4/12/2020 2:40 AM	200412-MNT02268	0:05:54	2946 FRANCISCAN WAY		3
EMS call, excluding vehicle accident with injury	4/13/2020 6:33 PM	200413-MNT02298	0:02:41	OCEAN AVE	CARPENTER	2
EMS call, excluding vehicle accident with injury	4/17/2020 7:40 AM	200417-MNT02359	0:02:59	7TH AVE	LINCOLN	3
EMS call, excluding vehicle accident with injury	4/18/2020 8:08 AM	200418-MNT02376	0:02:41	MONTE VERDE ST	OCEAN	3
EMS call, excluding vehicle accident with injury	4/24/2020 7:06 AM	200424-MNT02469	0:02:40	DOLORES ST	7TH	3
EMS call, excluding vehicle accident with injury	4/28/2020 12:44 PM	200428-MNT02538	0:03:24	SANTA FE ST	2ND	3
EMS call, excluding vehicle accident with injury	4/29/2020 5:24 PM	200429-MNT02566	0:04:16	CARPENTER ST	5TH	3
Total # of Incidents: 9		Average Response Time	0:03:28			
Gas leak (natural gas or LPG)	4/7/2020 4:34 PM	200407-MNT02186	0:02:12	MISSION ST	6TH	3
Total # of Incidents: 1		Average Response Time	0:02:12			
Power line down	4/5/2020 7:36 PM	200405-MNT02140	0:04:43	GUADALUPE ST	1ST	2
Total # of Incidents: 1		Average Response Time	0:04:43			
Lock-out	4/3/2020 5:45 AM	200403-MNT02089	0:04:57	7TH AVE	LINCOLN	2
Total # of Incidents: 1		Average Response Time	0:04:57			
Water or steam leak	4/27/2020 8:46 PM	200427-MNT02526	0:03:11	5TH AVE	LINCOLN	2
Total # of Incidents: 1		Average Response Time	0:03:11			
Smoke or odor removal	4/29/2020 9:37 PM	200429-MNT02569	0:03:12	N CASANOVA ST	PALOU	2
Total # of Incidents: 1		Average Response Time	0:03:12			
Public service	4/9/2020 11:53 AM	200409-MNT02220	0:01:12	GUADALUPE ST	OCEAN	2
Public service	4/16/2020 12:17 PM	200416-MNT02340	0:03:33	2ND AVE	LOBOS	3
Total # of Incidents: 2		Average Response Time	0:02:23			

Assist invalid	4/6/2020 1:02 PM	200406-MNT02152	0:02:56	7TH AVE	LINCOLN	2
Assist invalid	4/20/2020 9:30 AM	200420-MNT02401	0:00:45	GUADALUPE ST	OCEAN	2
Assist invalid	4/20/2020 11:50 AM	200420-MNT02404	0:04:21	SANTA RITA ST	4TH	2
Assist invalid	4/26/2020 4:16 PM	200426-MNT02508	0:04:48	OCEAN AVE	LINCOLN	3
Total # of Incidents: 4		Average Response Time		0:03:13		
No incident found on arrival at dispatch address	4/28/2020 1:58 AM	200428-MNT02532	0:04:47	LINCOLN ST	3RD	3
Total # of Incidents: 1		Average Response Time		0:04:47		
Smoke detector activation due to malfunction	4/3/2020 8:27 AM	200403-MNT02091	0:02:51	DOLORES ST	5TH	3
Smoke detector activation due to malfunction	4/5/2020 1:53 PM	200405-MNT02132	0:03:03	LINCOLN ST	7TH	3
Total # of Incidents: 2		Average Response Time		0:02:57		
Alarm system sounded due to malfunction	4/17/2020 11:34 AM	200417-MNT02364	0:03:06	DOLORES ST	3RD	3
Total # of Incidents: 1		Average Response Time		0:03:06		
CO detector activation due to malfunction	4/3/2020 7:11 PM	200403-MNT02096	0:03:20	4TH AVE	TORRES	3
CO detector activation due to malfunction	4/17/2020 12:07 AM	200417-MNT02357	0:04:37	N CAMINO REAL	2ND	2
Total # of Incidents: 2		Average Response Time		0:03:59		
Alarm system activation, no fire - unintentional	4/9/2020 9:49 PM	200409-MNT02231	0:03:26	CARMELO ST	OCEAN	3
Alarm system activation, no fire - unintentional	4/10/2020 7:20 PM	200410-MNT02244	0:03:50	CAMINO REAL ST	11TH	3
Total # of Incidents: 2		Average Response Time		0:03:38		

Over 5 Minute Response Times Cause of Delay	
200408-MNT02197	Engine door malfunction caused delay
200412-MNT02268	Distance traveled and wet road conditions

Code 2 Calls	10
Code 3 Calls	21
Total # of	31
% Under 5	90.5%