# IMPACT OF NOT APPROVING THE DISCRETIONARY RATE INCREASE

### INDIRECT LABOR PROVIDED TO ALL SEVEN (7) PENINSULA CITIES

<u>Additional Reporting</u>: GreenWaste has been funding a 0.9FTE for all seven of the Participating Agencies to provide additional reporting and reporting support to each Agency, the MRWMD and the State on behalf of the Agencies and the MRWMD. This service has been provided to the City of Carmel-by-the-Sea by GreenWaste since 2015 without cost-recovery to GreenWaste.

#### If the City's portion of the 0.9FTE:

- ✓ **Is Approved**, then all historical reporting services will continue to be provided to and on behalf of the City and GreenWaste has agreed they will not come back to the City with a Change in Law request regarding SB1383 compliance reporting.
- ✓ **Is NOT** approved, then GreenWaste will no longer be able to provide the additional reporting beyond that required by the Franchise Agreement and GreenWaste will likely come back to the City with a Change in Law request regarding SB1383 compliance reporting.

<u>CalRecycle Curbside Supplemental Payment</u>: The Franchise Agreement is ambiguous on whether GreenWaste is prohibited from retaining these entitlement payments that are only available to haulers. There is no mechanism outlined in the Franchise Agreement for GreenWaste to remit these payments, where there are such mechanisms for remittance of other payments.

#### If the City's portion of the 0.9FTE:

- ✓ **Is Approved**, then GreenWaste has agreed to remit the Curbside Supplemental Payment back to the City that would be based on the total tons of Recyclable Materials collected in the City.
- ✓ **Is NOT approved**, then GreenWaste will not remit the Curbside Supplemental Payment to the City.

#### DIRECT LABOR PROVIDED TO CARMEL-BY-THE-SEA ONLY

#### **Collection Duration Shortened from Eight (8) Hours to Approximately Three (3) Hours:**

GreenWaste uses three (3) trucks to service the commercial sector; one (1) truck each for garbage, recyclables and food waste, and many customers get service multiple times per week. GreenWaste's proposal included one (1) driver for each of these trucks for a total of three (3) drivers. This level of staffing and vehicles is sufficient to provide the services required under the Franchise Agreement within the permitted collection hours. However, with single-driver vehicles, the driver dismounts the truck and leaves it unattended, blocking the road and impacting the movement of both passenger vehicles and delivery trucks and blocking occupied/un-occupied parking spaces. This reduces operational efficiencies and requires collection services in the City last the entire shift (from 7:00am - 3:00pm). When using single-driver trucks, the driver can either:

- ✓ Park (or double-park) in once place on the block, dismount the vehicle once (leaving the truck unattended) and retrieve up to 2-carts at a time and bring them back to the truck for service, then return those carts and retrieve the next set of carts bringing those back to the truck for service then returning them until all the carts and cardboard on that block are serviced, OR
- ✓ Park (or double-park) in multiple places throughout the block dismounting, retrieving, servicing and returning carts and collecting cardboard, then moving the truck a short distance to do it all again.

However, in response to the City's needs, GreenWaste ended up hiring two (2) additional drivers/helpers so the garbage and recycling trucks each had both a driver and a helper for a total of five (5) commercial drivers versus the three (3) that were budgeted. This allowed the drivers to remain in the vehicle while the helper retrieved carts and collected cardboard. This significantly reduced the duration of time required to service businesses, shortening the collection window from approximately eight (8) hours for each commodity (garbage and recycling) to approximately two (2) to three (3) hours. This, combined with the delayed start time from above, allowed GreenWaste to start and complete routes from approximately 7:00am to approximately 10:00am under normal circumstances. GreenWaste has funded these additional two (2) positions\* since 2015 without cost-recovery to GreenWaste.

#### If the cost of the additional 1.75 FTEs dedicated to the City:

- ✓ **Is approved**, then GreenWaste will operate business as usual.
- ✓ **Is NOT approved**, then 1.75 FTEs will be eliminated, and the garbage and recycling trucks will go back to being 1-driver vehicles. This will result in each driver dismounting and leaving the collection vehicle unattended and shuttling carts back and forth between the businesses and collecting cardboard. The resulting inefficiencies will mean the garbage and recycling trucks will be servicing commercial customers for up to eight (8) hours and rather than approximately three (3) hours, which will result in significant disruptions to the businesses, patrons and visitors:
  - ✓ Roads being blocked by the collection vehicles parking or being double-parked while the vehicle remains unattended
  - ✓ Impairment of traffic movement by passenger vehicles and delivery trucks, and
  - ✓ Occupied and un-occupied parking spaces being blocked, and
  - ✓ Carts that are set-out for collection on the sidewalks and curbside and piles of cardboard being left out until mid-afternoon (and many carts are serviced multiple times per week), and
  - ✓ Carts that are retrieved from businesses that are not paying "difficult-to-service" charges being shuttled from businesses and on sidewalks until mid-afternoon.

Delayed Collection Start Time: GreenWaste is permitted to begin collection at 4:00am to commercial businesses that are further than 200' away from residential properties and residential collection services may begin at 6:00am. In response to requests from the City, businesses, and hotels, and residents, GreenWaste delayed our start time for all services until 7:00am as to minimize noise and disruption to a heavily hospitality-centric area. The delayed start time also permitted businesses to set out their carts when employees arrive in the morning versus the night before, improving the aesthetics by minimizing the duration that unsightly carts and cardboard are on the

sidewalks and/or curbside blocking parking spaces. GreenWaste has delayed the start-time of servicing the City since 2015 without cost-recovery to GreenWaste.

## If the cost of the additional 1.75 FTEs dedicated to the City:

- ✓ **Is approved**, then GreenWaste will operate business as usual.
- ✓ **Is NOT approved**, then GreenWaste will need to begin collection services at or before 6:00am in order to ensure collection can be completed within a single-shift by the garbage and recycle drivers operating without helpers.
  - o In order to complete this work in a single shift, GreenWaste will need to take advantage of lighter traffic patterns and maximize the "off-route" time the truck is traveling to/from Marina:
    - o Traveling from the operations yard in Marina where they begin their shift to the City,
    - o Traveling from the City to Marina once the first load is full,
    - o Returning to the City from Marina
    - o Returning back to Marina to tip the second load and park the truck when the shift is complete
  - Business owners will no longer be able to put their carts out the morning of
    collection but instead will need to ensure their carts are placed out the night before so
    they are ready for collection when our trucks arrive. This could be especially
    troublesome as many businesses receive collection services multiple times per week.

\*While the work requires two (2) full-time positions, the City is only being asked to consider funding 1.75FTEs (versus 2.0 FTEs) because GreenWaste was more efficient in other aspects of the operation such that 0.25 FTE is already included in the rates.