



CITY OF CARMEL-BY-THE-SEA

Monthly Report

September 2019

Public Safety

TO:	Honorable Mayor and City Council Members
SUBMITTED BY:	Paul Tomasi, Public Safety Director
SUBMITTED ON:	October 15, 2019
APPROVED BY:	Chip Rerig, City Administrator

AMBULANCE REPORT

Summary of Carmel Fire Ambulance September Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of September 2019 the ambulance was able to meet the performance measure. The response time was 100% with (0) code-3 calls over 5 minutes.

50 Calls for service in CBTS Average response time: 2:43 min.

31 Code 3 calls for service; Average Response Time 2:30 min. –No calls over 5:00 min.

AMR Responded to 5 calls for service in CBTS during the Month of September.

- 0 calls to cover Carmel's Ambulance while on a call within CBTS
- 2 calls covering the Carmel Ambulance while on a call outside CBTS
- 0 calls cancelled when Carmel's Ambulance responded
- 3 calls responded to while Carmel Ambulance was not on any calls

MONTEREY FIRE REPORT

Summary of Monterey Fire September Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of September 2019 the fire department was able to meet the performance measure. The response time was 98% with (1) code-3 calls over 5 minutes.

67 total calls for service in CBTS Average response time: 2:54 min.

51 total Code-3 calls

09/07/2019: 1451 hrs, 25800 Hatton, **(5:04 min response)**; Response distance from station

**There were four additional call for service with a reponse times over five minutes. These were non-emergency calls classified as Code 2.*

BEACH FIRES

There were 31 illegal beach fires recorded during the month of September and 13 propane fires:



RESPONSE SUMMARY REPORT BY DISTRICT

27015 CARMEL-BY-THE-SEA FIRE AMBULANCE

Alarm Dates: 9/01/2019 to 9/30/2019



MEDICAL RESPONSES CARMEL CITY

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET
190901-CFA01250	Emergent	9/1/2019	10:05:41 AM	10:10:06 AM	0:04:25	6:07:14 PM	DOLORES ST / 2ND AVE
190902-CFA01257	Emergent	9/2/2019	9:21:35 PM	9:23:18 PM	0:01:43	9:40:00 PM	OCEAN AVE / SAN CARLOS ST
190903-CFA01258	Emergent	9/3/2019	11:34:01 AM	11:36:10 AM	0:02:09	11:49:01 AM	JUNIPERO AVE / 3RD AVE
190904-CFA01264	Emergent	9/4/2019	8:24:31 AM	8:27:21 AM	0:02:50	9:45:00 AM	OCEAN AVE / SCENIC RD
190904-CFA01266	Emergent	9/4/2019	12:53:22 PM	12:57:51 PM	0:04:29	1:00:54 PM	SAN CARLOS ST / OCEAN AVE
190905-CFA01270	Emergent	9/5/2019	7:24:00 AM	7:27:00 AM	0:03:00	7:34:00 AM	SCENIC/ 8TH
190906-CFA01272	Emergent	9/6/2019	8:28:47 AM	8:30:34 AM	0:01:47	9:15:00 AM	JUNIPERO AVE / OCEAN AVE
190906-CFA01274	Emergent	9/6/2019	6:01:41 PM	6:03:06 PM	0:01:25	6:05:49 PM	JUNIPERO AVE / 4TH AVE
190908-CFA01286	Emergent	9/8/2019	6:58:33 PM	7:01:00 PM	0:02:27	7:28:25 PM	TORRES ST / 1ST AVE
190910-CFA01296	Emergent	9/10/2019	2:28:24 PM	2:31:29 PM	0:03:05	3:29:13 PM	2ND AVE / CARPENTER ST
190913-CFA01308	Emergent	9/13/2019	9:31:27 AM	9:32:08 AM	0:00:41	10:08:05 AM	MISSION ST / 5TH AVE
190914-CFA01320	Emergent	9/14/2019	8:58:09 PM	8:59:39 PM	0:01:30	9:18:01 PM	DOLORES ST / 7TH AVE
190915-CFA01322	Emergent	9/15/2019	1:12:04 AM	1:14:49 AM	0:02:45	1:22:10 AM	SAN CARLOS ST / 7TH AVE
190917-CFA01330	Emergent	9/17/2019	1:56:33 PM	1:58:08 PM	0:01:35	2:11:33 PM	DOLORES ST / OCEAN AVE
190917-CFA01332	Emergent	9/17/2019	7:01:40 PM	7:04:21 PM	0:02:41	7:08:14 PM	PINE RIDGE RD / FOREST RD
190918-CFA01339	Emergent	9/18/2019	11:53:07 PM	11:55:41 PM	0:02:34	12:18:59 AM	SAN CARLOS ST / 7TH AVE
190919-CFA01343	Emergent	9/19/2019	4:17:30 PM	4:19:22 PM	0:01:52	5:16:57 PM	SAN CARLOS ST / 4TH AVE
190920-CFA01346	Emergent	9/20/2019	6:16:35 AM	6:20:25 AM	0:03:50	7:07:52 AM	SCENIC RD / 8TH AVE
190923-CFA01362	Emergent	9/23/2019	3:34:51 PM	3:37:59 PM	0:03:08	3:59:39 PM	SCENIC RD / 9TH AVE
190923-CFA01365	Emergent	9/23/2019	8:57:55 PM	8:58:53 PM	0:00:58	9:26:55 PM	5TH AVE / SAN CARLOS ST
190924-CFA01371	Emergent	9/24/2019	7:50:54 PM	7:50:58 PM	0:00:04	8:09:09 PM	SAN CARLOS ST / 7TH AVE
190926-CFA01376	Emergent	9/26/2019	12:16:44 PM	12:17:57 PM	0:01:13	12:50:00 PM	OCEAN AVE / MISSION ST
190926-CFA01377	Emergent	9/26/2019	2:57:01 PM	2:58:50 PM	0:01:49	3:53:53 PM	5TH AVE / JUNIPERO AVE
190926-CFA01379	Emergent	9/26/2019	9:54:07 PM	9:56:28 PM	0:02:21	10:30:59 PM	LINCOLN ST / 7TH AVE
190927-CFA01380	Emergent	9/27/2019	4:39:39 AM	4:43:26 AM	0:03:47	5:04:00 AM	DOLORES ST / 12TH AVE
190928-CFA01387	Emergent	9/28/2019	1:24:16 AM	1:28:46 AM	0:04:30	1:50:00 AM	JUNIPERO AVE / ALTA AVE
190928-CFA01388	Emergent	9/28/2019	5:36:45 AM	5:40:31 AM	0:03:46	6:22:28 AM	SAN CARLOS ST / 4TH AVE
190928-CFA01390	Emergent	9/28/2019	2:03:41 PM	2:06:32 PM	0:02:51	2:29:48 PM	9TH AVE / LINCOLN ST
190929-CFA01395	Emergent	9/29/2019	1:28:36 AM	1:32:02 AM	0:03:26	1:36:56 AM	MISSION ST / 7TH AVE
190929-CFA01396	Emergent	9/29/2019	1:45:24 AM	1:48:37 AM	0:03:13	2:33:54 AM	CASANOVA ST / 9TH AVE
190929-CFA01397	Emergent	9/29/2019	6:23:10 PM	6:24:47 PM	0:01:37	6:58:00 PM	OCEAN AVE / SAN CARLOS ST

NUMBER OF EMS INCIDENTS 31 AVERAGE RESPONSE 0:02:30

FIRE RESPONSES CARMEL CITY

INCIDENT	PRIORITY	DATE	ALARM	ARRIVAL	RESPONSE	CALL CLEARED	STREET
190901-CFA01249	Emergent	9/1/2019	10:05:41 AM	10:10:06 AM	0:04:25	12:45:36 PM	24715 CABRILLO ST
190902-CFA01254	Emergent	9/2/2019	11:36:13 AM	11:38:08 AM	0:01:55	11:38:45 AM	5TH AVE / SAN CARLOS ST
190907-CFA01278	Emergent	9/7/2019	2:51:13 PM	2:56:17 PM	0:05:04	3:05:00 PM	25800 HATTON RD
190907-CFA01279	Emergent	9/7/2019	4:39:25 PM	4:42:49 PM	0:03:24	4:51:13 PM	CAMINO REAL ST / 10TH AVE
190912-CFA01302	Non-Emergent	9/12/2019	10:07:04 AM	10:12:23 AM	0:05:19	10:15:49 AM	10TH AVE / SCENIC RD
190912-CFA01303	Emergent	9/12/2019	2:41:10 PM	2:43:27 PM	0:02:17	2:46:56 PM	MONTE VERDE ST / OCEAN AVE
190914-CFA01321	Emergent	9/14/2019	9:52:45 PM	9:54:56 PM	0:02:11	10:41:48 PM	JUNIPERO AVE / 5TH AVE

190915-CFA01323	Emergent	9/15/2019	3:58:23 PM	4:01:07 PM	0:02:44	4:09:27 PM	DOLORES ST / 1ST AVE
190915-CFA01324	Non-Emergent	9/15/2019	4:55:36 PM	5:01:02 PM	0:05:26	5:05:29 PM	SCENIC RD / 10TH AVE
190916-CFA01326	Non-Emergent	9/16/2019	12:50:30 PM	12:53:00 PM	0:02:30	1:11:15 PM	SANTA FE ST / 5TH AVE
190916-CFA01328	Non-Emergent	9/16/2019	3:18:30 PM	3:21:48 PM	0:03:18	3:30:53 PM	JUNIPERO AVE / 10TH AVE
190916-CFA01329	Non-Emergent	9/16/2019	4:55:40 PM	5:00:26 PM	0:04:46	5:10:15 PM	3005 LASUEN DR
190918-CFA01337	Emergent	9/18/2019	5:39:23 PM	5:42:51 PM	0:03:28	5:59:00 PM	CAMINO REAL ST / 9TH AVE
190921-CFA01352	Emergent	9/21/2019	8:54:44 PM	8:57:38 PM	0:02:54	8:59:05 PM	8TH AVE / CASANOVA ST
190922-CFA01354	Emergent	9/22/2019	3:14:31 AM	3:17:11 AM	0:02:40	3:26:05 AM	SANTA FE ST / 5TH AVE
190922-CFA01355	Emergent	9/22/2019	4:53:50 AM	4:57:04 AM	0:03:14	5:08:19 AM	SAN CARLOS ST / 7TH AVE
190922-CFA01356	Emergent	9/22/2019	10:10:52 AM	10:12:20 AM	0:01:28	10:29:48 AM	OCEAN AVE / SCENIC RD
190925-CFA01373	Emergent	9/25/2019	10:28:26 AM	10:31:31 AM	0:03:05	10:43:45 AM	9TH AVE / MONTE VERDE ST
190925-CFA01375	Emergent	9/25/2019	5:49:34 PM	5:51:19 PM	0:01:45	5:53:04 PM	JUNIPERO AVE / 5TH AVE

NUMBER OF FIRE INCIDENTS	19	AVERAGE RESPONSE	0:03:15
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TOTAL CARMEL CITY CALLS	50	TOTAL AVERAGE RESPONSE TIME	0:02:47
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RESPONSES BY DISTRICT

INCIDENT	DATE	ALARM	ARRIVAL	RESPONSE	STREET
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CARMEL HIGHLANDS

INCIDENT	DATE	ALARM	ARRIVAL	RESPONSE	STREET
190903-CFA01263	9/3/2019	6:23:35 PM	6:28:18 PM	0:04:43	247 FERN CANYON RD
190908-CFA01285	9/8/2019	5:44:27 PM	5:52:36 PM	0:08:09	176 SONOMA LN
190910-CFA01298	9/10/2019	11:01:49 PM	11:12:02 PM	0:10:13	173 SPINDRIFT RD
190912-CFA01306	9/12/2019	10:54:06 PM	11:05:19 PM	0:11:13	47 YANKEE POINT DR
190914-CFA01317	9/14/2019	10:10:09 AM	10:21:00 AM	0:10:51	7 MAL PASO RD
190923-CFA01359	9/23/2019	8:09:55 AM	8:22:04 AM	0:12:09	144 SAN REMO RD
190924-CFA01372	9/24/2019	11:58:46 PM	12:10:17 AM	0:11:31	120 HIGHLAND DR
Subtotal	7	Average Response Time		0:09:50	Carmel Highlands

CYPRESS

INCIDENT	DATE	ALARM	ARRIVAL	RESPONSE	STREET
190901-CFA01245	9/1/2019	2:24:04 AM	2:32:15 AM	0:08:11	DOUGHERTY CT / DOUGHERTY PL
190901-CFA01245	9/1/2019	2:24:04 AM	2:32:15 AM	0:08:11	DOUGHERTY CT / DOUGHERTY PL
190902-CFA01255	9/2/2019	12:50:57 PM	12:56:08 PM	0:05:11	25845 HATTON RD
190902-CFA01256	9/2/2019	4:20:09 PM	4:26:53 PM	0:06:44	3619 EASTFIELD RD
190903-CFA01260	9/3/2019	2:30:01 PM	2:31:36 PM	0:01:35	3600 OCEAN AVE
190904-CFA01267	9/4/2019	3:31:47 PM	3:35:09 PM	0:03:22	3243 CAMINO DEL MONTE
190906-CFA01273	9/6/2019	11:18:21 AM	11:24:04 AM	0:11:31	25845 HATTON RD
190904-CFA01268	9/4/2019	5:38:22 PM	5:42:02 PM	0:03:40	55 CARMEL RANCHO SHOPPING CENTE
190904-CFA01269	9/4/2019	7:52:41 PM	7:57:13 PM	0:04:32	CARPENTER ST / VALLEY WAY
190907-CFA01275	9/7/2019	12:04:57 AM	12:10:30 AM	0:05:33	26245 CARMEL RANCHO BLVD
190908-CFA01284	9/8/2019	10:09:50 AM	10:14:30 AM	0:04:40	26245 CARMEL RANCHO BLVD
190908-CFA01287	9/8/2019	9:15:32 PM	9:18:20 PM	0:02:48	25293 RANDALL WAY
190911-CFA01301	9/11/2019	5:21:37 PM	5:31:06 PM	0:09:29	26249 OCEAN VIEW AVE
190911-CFA01299	9/11/2019	10:13:11 AM	10:17:27 AM	0:04:16	6 CROSSROADS MALL
190912-CFA01304	9/12/2019	4:06:28 PM	4:11:33 PM	0:11:31	26245 CARMEL RANCHO BLVD
190913-CFA01312	9/13/2019	5:22:31 PM	5:26:50 PM	0:04:19	GUADALUPE ST / SERRA AVE
190914-CFA01316	9/14/2019	12:21:17 AM	12:27:51 AM	0:06:34	24520 OUTLOOK DR
190914-CFA01318	9/14/2019	12:13:49 PM	12:17:25 PM	0:03:36	2767 15TH AVE
190916-CFA01325	9/16/2019	10:10:03 AM	10:11:26 AM	0:01:23	3390 MOUNTAIN VIEW AVE
190920-CFA01349	9/20/2019	10:28:29 AM	10:33:25 AM	0:04:56	26048 ATHERTON DR

190921-CFA01351	9/21/2019	5:52:32 PM	5:53:32 PM	0:01:00	6 CROSSROADS MALL
190922-CFA01358	9/22/2019	4:55:02 PM	4:59:36 PM	0:11:31	26245 CARMEL RANCHO BLVD
190923-CFA01361	9/23/2019	2:57:44 PM	3:02:49 PM	0:05:05	CARMEL VALLEY RD / CARMEL RANCHO BI
190923-CFA01363	9/23/2019	4:32:45 PM	4:36:27 PM	0:03:42	26265 CARMELO ST
190924-CFA01366	9/24/2019	6:02:39 AM	6:11:24 AM	0:08:45	3575 EDGEFIELD PL
190924-CFA01367	9/24/2019	7:24:09 AM	7:29:44 AM	0:05:35	26265 CARMELO ST
190930-CFA01399	9/30/2019	10:39:29 AM	10:46:16 AM	0:06:47	25375 ARRIBA DEL MUNDO DR
190930-CFA01403	9/30/2019	6:17:10 PM	6:20:24 PM	0:03:14	26360 MISSION FIELDS RD
Subtotal	27	Average Response Time		0:05:32	CYPRESS

MID COAST

INCIDENT					
190917-CFA01334	9/17/2019	8:16:58 PM	8:32:38 PM	0:15:40	36753 HWY 1
190919-CFA01342	9/19/2019	1:56:09 PM	2:20:00 PM	0:23:51	38841 PALO COLORADO RD
Subtotal	2	Average Response Time		0:19:45	MID COAST

PACIFIC GROVE

INCIDENT					
190907-CFA01281	9/7/2019	Amt 5:11:45 PM	Arr 5:17:13 PM	0:05:28	356 PINE AVE
190909-CFA01292	9/9/2019	Amt 11:46:21 AM	Arr 12:00:17 PM	0:13:56	615 SUNSET DR
190913-CFA01313	9/13/2019	Amt 6:11:40 PM	Arr 6:17:30 PM	0:05:50	232 GRANITE ST
190927-CFA01385	9/27/2019	Amt 7:20:02 PM	Arr 7:29:21 PM	0:09:19	1155 MONARCH LN
Subtotal	4	Average Response Time		0:08:38	PACIFIC GROVE

MONTEREY

INCIDENT					
190918-CFA01336	9/18/2019	7:37:34 AM	7:45:15 AM	0:07:41	200 GLEN WOOD CIRCLE
190920-CFA01348	9/20/2019	8:39:05 AM	8:48:45 AM	0:09:40	343 DELA VINA AVE
190927-CFA01382	9/27/2019	9:28:55 AM	9:31:58 AM	0:03:03	200 GLENWOOD CIR
190928-CFA01394	9/28/2019	11:20:53 PM	11:32:26 PM	0:11:33	800 CASANOVA AVE
Subtotal	4	Average Response Time		0:07:59	MONTEREY

PEBBLE BEACH

INCIDENT					
190901-CFA01253	9/1/2019	5:01:24 PM	5:13:11 PM	0:11:47	3141 SEVENTEEN MILE DR
190907-CFA01282	9/7/2019	11:10:21 PM	11:17:56 PM	0:07:35	3152 FOREST LAKE RD
190909-CFA01293	9/9/2019	5:02:34 PM	5:14:47 PM	0:12:13	1127 MESTRES DR
190909-CFA01295	9/9/2019	10:18:36 PM	10:23:56 PM	0:05:20	3384 SEVENTEEN MILE DR
190910-CFA01297	9/10/2019	4:34:19 PM	4:40:55 PM	0:06:36	3908 RONDA RD
190912-CFA01305	9/12/2019	9:06:20 PM	9:12:57 PM	0:06:37	3274 STEVENSON DR
190913-CFA01307	9/13/2019	8:08:20 AM	8:18:05 AM	0:11:31	SEVENTEEN MILE DR / BIRD ROCK RD
190917-CFA01333	9/17/2019	5:29:00 PM	5:39:00 PM	0:10:00	3294 17 MILE DRIVE
190919-CFA01340	9/19/2019	6:45:03 AM	6:58:01 AM	0:12:58	1176 SIGNAL HILL RD
190922-CFA01357	9/22/2019	12:05:56 PM	12:11:29 PM	0:05:33	1518 CYPRESS DR
190926-CFA01378	9/26/2019	4:16:20 PM	4:23:34 PM	0:07:14	3152 FOREST LAKE RD
190928-CFA01389	9/28/2019	9:46:48 AM	10:00:34 AM	0:13:46	SEVENTEEN MILE DR / OCEAN RD
190927-CFA01383	9/27/2019	11:02:12 AM	11:10:14 AM	0:08:02	1531 RIATA RD
190928-CFA01391	9/28/2019	3:25:02 PM	3:28:43 PM	0:03:41	3770 WHITMAN CIR
190930-CFA01398	9/30/2019	9:42:47 AM	9:49:55 AM	0:11:31	SEVENTEEN MILE DR / ALVARADO LN
Subtotal	15	Average Response Time		0:08:58	PEBBLE BEACH

SEASIDE

INCIDENT					
190901-CFA01252	9/1/2019	3:36:12 PM	3:40:52 PM	0:04:40	1849 NADINA ST

190913-CFA01315	9/13/2019	8:21:27 PM	8:31:11 PM	0:09:44	2070 MILITARY AVE
Subtotal	2	Average Response Time		0:07:12	SEASIDE
TOTAL ALL CALLS	111	TOTAL AVERAGE RESPONSE TIME		0:05:31	

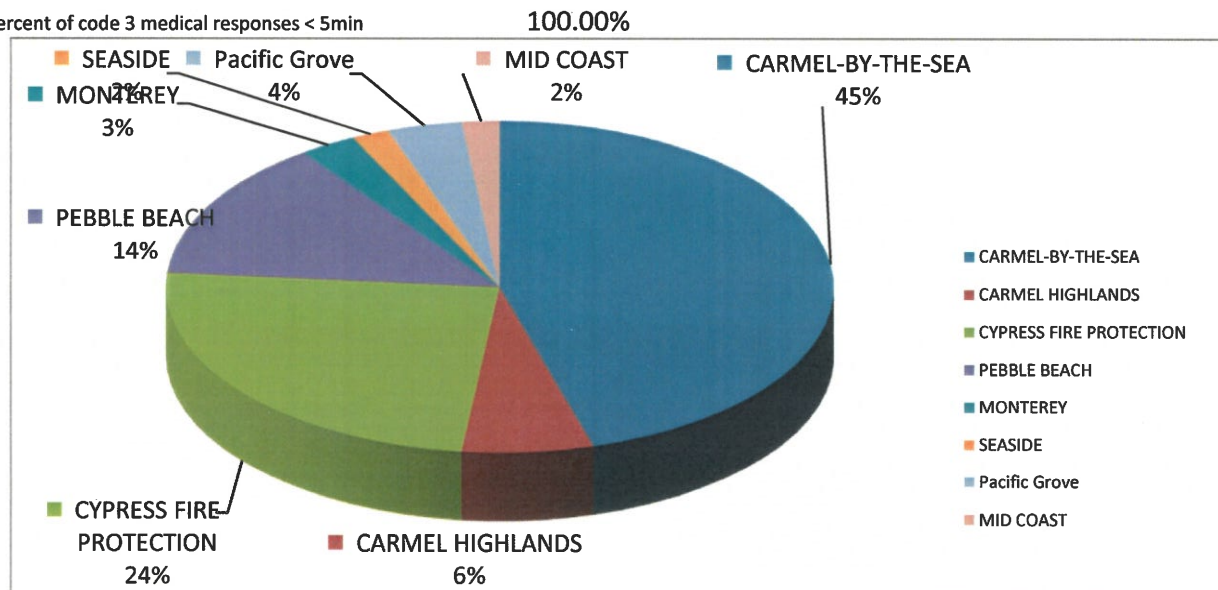
CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT

AUGUST 2019

Response Summary Report by District Type

<u>District Response</u>	<u>Number</u>	<u>Average Response Time</u>
CARMEL-BY-THE-SEA	50	0:02:43
CARMEL HIGHLANDS	7	0:08:53
CYPRESS FIRE PROTECTION	27	0:05:07
PEBBLE BEACH	15	0:08:10
MONTEREY	3	0:09:19
SEASIDE	2	0:08:58
Pacific Grove	4	0:10:21
MID COAST	2	0:23:36
Total Responses	110	0:05:17

Percent of code 3 medical responses < 5min





RESPONSE SUMMARY REPORT BY INCIDENT TYPE

27060 CARMEL-BY-THE-SEA

Alarm Date From: 9/1/2019 To: 9/30/2019



INCIDENT	DATE	ALARM	ARRIVAL	RESPONSE	STREET	
311	Medical assist, assist EMS crew					
19-0006279	9/4/2019	8:25:12	8:28:27	0:03:15	SCENIC	OCEAN
19-0006816	9/24/2019	19:50:54	19:50:58	0:00:04	SAN CARLOS	7TH
19-0006876	9/27/2019	4:39:39	4:44:14	0:04:35	DOLORES	12TH
Subtotal	3	Average Response Time		0:02:38		
320	Emergency medical service, other					
19-0006249	9/2/2019	21:21:35	21:24:01	0:02:26	OCEAN	SAN CARLOS
Subtotal	1	Average Response Time		0:02:26		
321	EMS call, excluding vehicle accident with injury					
19-0006289	9/4/2019	12:52:56	12:55:40	0:02:44	MISSION	OCEAN
19-0006309	9/5/2019	10:33:05	10:36:24	0:03:19	GUADALUPE	3RD
19-0006409	9/8/2019	18:58:33	19:01:44	0:03:11	TORRES	1ST
19-0006432	9/9/2019	17:45:36	17:47:52	0:02:16	6TH	MISSION
19-0006454	9/10/2019	15:19:07	15:21:30	0:02:23	JUNIPERO	10TH
19-0006530	9/13/2019	9:30:42	9:32:08	0:01:26	MISSION	5TH
19-0006604	9/16/2019	10:12:25	10:13:36	0:01:11	JUNIPERO	4TH
19-0006645	9/17/2019	13:56:33	13:58:26	0:01:53	DOLORES	OCEAN
19-0006697	9/19/2019	16:17:30	16:19:35	0:02:05	SAN CARLOS	4TH
19-0006706	9/20/2019	6:16:35	6:21:02	0:04:27	SCENIC	8TH
19-0006776	9/23/2019	15:34:51	15:34:56	0:00:05	SCENIC	9TH
19-0006786	9/23/2019	20:57:55	20:59:29	0:01:34	SAN CARLOS	5TH
19-0006860	9/26/2019	12:16:44	12:18:29	0:01:45	OCEAN	MISSION
19-0006863	9/26/2019	14:57:01	14:58:50	0:01:49	5TH	JUNIPERO
19-0006873	9/26/2019	21:54:07	21:56:58	0:02:51	LINCOLN	7TH
19-0006884	9/27/2019	11:35:53	11:35:55	0:00:02	MISSION	6TH
19-0006900	9/28/2019	5:36:45	5:41:09	0:04:24	4TH	SAN CARLOS
19-0006925	9/29/2019	1:45:24	1:49:09	0:03:45	CASANOVA	9TH
19-0006946	9/29/2019	18:23:10	18:25:02	0:01:52	OCEAN	SAN CARLOS

19-0006972	9/30/2019	17:18:26	17:20:13	0:01:47	DOLORES	2ND
Subtotal	20	Average Response Time		0:02:14		
322	Motor vehicle accident with injuries					
19-0006452	9/10/2019	14:28:24	14:31:29	0:03:05	2ND	CARPENTER
Subtotal	1	Average Response Time		0:03:05		
323	Motor vehicle/pedestrian accident (MV Ped)					
19-0006334	9/6/2019	8:28:47	8:30:43	0:01:56	JUNIPERO	OCEAN
Subtotal	1	Average Response Time		0:01:56		
324	Motor Vehicle Accident with no injuries					
19-0006260	9/3/2019	11:34:01	11:36:43	0:02:42	JUNIPERO	3RD
19-0006840	9/25/2019	17:14:32	17:17:05	0:02:33	JUNIPERO	OCEAN
19-0006907	9/28/2019	14:03:41	14:06:32	0:02:51	LINCOLN	9TH
Subtotal	3	Average Response Time		0:02:42		
411	Gasoline or other flammable liquid spill					
19-0006238	9/2/2019	11:36:13	11:38:08	0:01:55	5TH	SAN CARLOS
Subtotal	1	Average Response Time		0:01:55		
412	Gas leak (natural gas or LPG)					
19-0006827	9/25/2019	10:28:26	10:32:36	0:04:10	9TH	MONTE VERDE
Subtotal	1	Average Response Time		0:04:10		
445	Arcing, shorted electrical equipment					
19-0006675	9/18/2019	17:39:23	17:42:51	0:03:28	CAMINO REAL	9TH
Subtotal	1	Average Response Time		0:03:28		
460	Accident, potential accident, Other					
19-0006614	9/16/2019	15:18:30	15:21:48	0:03:18	JUNIPERO	10TH
Subtotal	1	Average Response Time		0:03:18		
522	Water or steam leak					
19-0006585	9/15/2019	16:55:36	16:59:45	0:04:09	SCENIC	10TH
19-0006787	9/23/2019	21:08:31	21:12:00	0:03:29	MISSION	SANTA LUCIA
Subtotal	2	Average Response Time		0:03:49		

542	Animal rescue					
19-0006235	9/2/2019	9:34:37	9:37:01	0:02:24	8TH	CASANOVA
Subtotal	1	Average Response Time		0:02:24		
550	Public service assistance, Other					
19-0006924	9/29/2019	1:28:36	1:31:51	0:03:15	MISSION	7TH
Subtotal	1	Average Response Time		0:03:15		
551	Assist police or other governmental agency					
19-0006608	9/16/2019	12:50:30	12:52:47	0:02:17	SANTA FE	5TH
19-0006913	9/28/2019	16:25:18	16:27:39	0:02:21	JUNIPERO	OCEAN
Subtotal	2	Average Response Time		0:02:19		
552	Police matter					
19-0006682	9/18/2019	23:53:07	23:55:41	0:02:34	SAN CARLOS	7TH
Subtotal	1	Average Response Time		0:02:34		
553	Public service					
19-0006212	9/1/2019	10:29:00	10:33:00	0:04:00	CARMELO	11TH
19-0006916	9/28/2019	17:47:30	17:51:23	0:03:53	TORRES	4TH
19-0006961	9/30/2019	9:15:54	9:17:15	0:01:21	SANTA FE	4TH
19-0006966	9/30/2019	14:05:31	14:11:13	0:05:42	* DOLORES	13TH
19-0006663	9/18/2019	7:48:29	7:53:33	0:05:04	* VIZCAINO	FLANDERS
19-0006746	9/22/2019	3:14:31	3:20:00	0:05:29	* SANTA FE	5TH
Subtotal	6	Average Response Time		0:04:15		
621	Wrong location					
19-0006609	9/16/2019	13:12:19	13:14:47	0:02:28	OCEAN	MISSION
Subtotal	1	Average Response Time		0:02:28		
622	No Incident found on arrival at dispatch address					
19-0006497	9/12/2019	10:07:04	10:12:23	0:05:19	* 10TH	SCENIC
19-0006503	9/12/2019	14:41:10	14:43:27	0:02:17	MONTE VERDE	OCEAN
19-0006562	9/14/2019	20:58:09	21:00:41	0:02:32	DOLORES	7TH
19-0006567	9/15/2019	1:12:04	1:14:55	0:02:51	SAN CARLOS	7TH
19-0006584	9/15/2019	15:58:19	16:01:07	0:02:48	DOLORES	1ST
19-0006752	9/22/2019	10:10:52	10:12:40	0:01:48	OCEAN	SCENIC
Subtotal	6	Average Response Time		0:02:56		

652	Steam, vapor, fog or dust thought to be smoke					
19-0006215	9/1/2019	12:39:26	12:42:07	0:02:41	7TH	DOLORES
Subtotal	1	Average Response Time		0:02:41		
661	EMS call, party transported by non-fire agency					
19-0006349	9/6/2019	18:01:41	18:03:21	0:01:40	JUNIPERO	4TH
Subtotal	1	Average Response Time		0:01:40		
671	HazMat release investigation w/no HazMat					
19-0006620	9/16/2019	16:55:40	17:00:26	0:04:46	3005 LASUEN	SCENIC
Subtotal	1	Average Response Time		0:04:46		
733	Smoke detector activation due to malfunction					
19-0006838	9/25/2019	16:06:53	16:10:17	0:03:24	JUNIPERO	5TH
19-0006843	9/25/2019	17:49:34	17:52:29	0:02:55	5TH	JUNIPERO
Subtotal	2	Average Response Time		0:03:09		
735	Alarm system sounded due to malfunction					
19-0006370	9/7/2019	14:51:13	14:56:17	0:05:04	* 25800 HATTON	
19-0006416	9/9/2019	7:36:36	7:40:40	0:04:04	25800 HATTON	
19-0006565	9/14/2019	21:52:45	21:54:56	0:02:11	JUNIPERO	5TH
19-0006747	9/22/2019	4:53:50	4:57:00	0:03:10	SAN CARLOS	7TH
Subtotal	4	Average Response Time		0:03:37		
743	Smoke detector activation, no fire- unintentional					
19-0006742	9/21/2019	20:54:44	20:57:38	0:02:54	8TH	CASANOVA
Subtotal	1	Average Response Time		0:02:54		
745	Alarm system activation, no fire - unintentional					
19-0006202	9/1/2019	4:01:41	4:05:11	0:03:30	TORRES	2ND
19-0006371	9/7/2019	16:39:25	16:42:49	0:03:24	CAMINO REAL	10TH
Subtotal	2	Average Response Time		0:03:27		
7451	Medical Alarm Device Activation, no medical					
19-0006469	9/11/2019	12:38:50	12:43:32	0:04:42	4TH	CARPENTER
19-0006654	9/17/2019	19:01:40	19:04:44	0:03:04	PINE RIDGE	FOREST
Subtotal	2	Average Response Time		0:03:53		

* Over 5 minute responses:

19-0006966	Code 2 response
19-0006663	Code 2 response
19-0006746	Code 2 response
19-0006497	Code 2 response
19-0006370	Code 3, increased response time due to out of jurisdiction location



CARMEL-BY-THE-SEA SEPTEMBER 2019

Response Summary Report by Incident Type

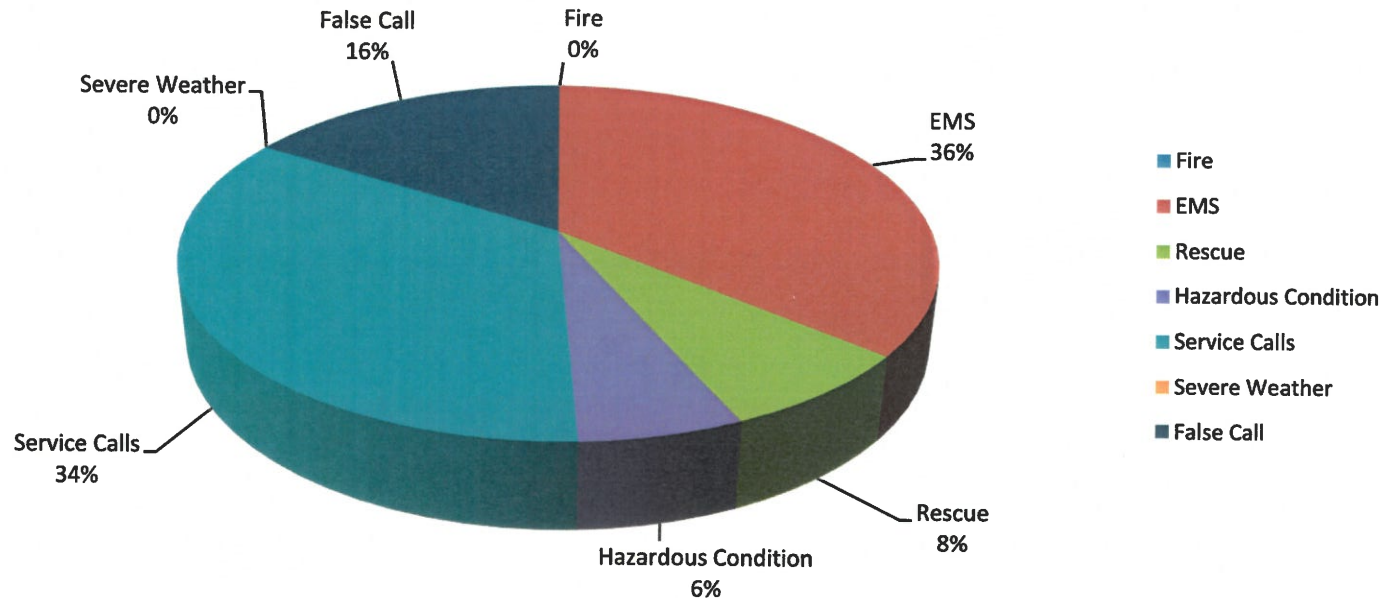


Type of Call	Number	Average Response Time
Fire	0	0:00
EMS	24	2:18
Rescue	5	2:37
Hazardous Condition	4	3:13
Service Calls	23	3:16
Severe Weather	0	0:00
False Call	11	3:29

Total Responses

67

2:54



Total Code 3 Calls:

51

Response Times for Code 3

Calls ≤ 5 minutes:

98%

AMR RESPONSE INCIDENTS IN CBTS FOR SEPTEMBER 2019

The Date	Event Number	Run Number	Unit ID	Response Area	Address	City	Time Received	Time Assigned	Onscene Time	Response time	Time Call Cleared	TransportDesti nation	Reson cancellation
9/5/2019	<u>190905-0532</u>	AMR190905-030724	MED43	MO_Outside EOA	Guadalupe St / 3rd Ave	CARMEL BY THE SEA	9/5/2019 10:32:30 AM	9/5/2019 10:32:47 AM	10:44:27	0:11:40	11:53:05	CHOMP	
9/9/2019	<u>190909-1230</u>	AMR190909-031239	MED49	MO_Outside EOA	Mission St / 6th Ave	CARMEL BY THE SEA	9/9/2019 5:43:06 PM	9/9/2019 5:43:14 PM	17:50:15	0:07:01	18:05:50		PT AMA
9/11/2019	<u>190911-0675</u>	AMR190911-031440	MED41	MO_Outside EOA	4th Ave / Carpenter St	CARMEL BY THE SEA	9/11/2019 12:38:02 PM	9/11/2019 12:38:58 PM	12:44:00	0:05:02	12:44:00		False medical alarm
9/16/2019	<u>190916-0499</u>	AMR190916-032160	MED41	MO_Outside EOA	4th Ave / Junipero Ave	CARMEL BY THE SEA	9/16/2019 10:11:59 AM	9/16/2019 10:12:22 AM	10:20:00	0:07:38	11:15:00	CHOMP	
9/22/2019	<u>190922-0233</u>	AMR190922-032920	MED45	MO_Outside EOA	0 SANTA RITA ST	CARMEL BY THE SEA	9/22/2019 4:45:57 AM	9/22/2019 12:13:54 PM	12:58:48	0:44:54	13:45:38	Westland House	