

from: **Missy Jensen**

to: <cityclerk@ci.carmel.ca.us>

date: May 5, 2025, 12:54 PM

subject: Mail Deliver opinion for City Council

Dear City Council,

I have been a full time resident in the same location for 25 years. More and more I rely on deliveries. Often the company shipping an item will not specify which delivery service is being used.

For many years I could rely on UPS to know my home, but in the past year I had 3 successive deliveries go to the wrong house, one of which was never found. After not using the service for months, I spoke to the driver who assured me that he knew my home. However, the next delivery again went to the wrong house. The other services do not reliably find my house.

At the Post Office, suddenly they would not accept packages from other shipping services for residents who showed proof of residence and therefore did not pay for having a box.

This is a frustrating and inconvenient and time consuming problem. Street numbers would resolve this.

Also, emergency services will be much more reliable with numbers.

It has taken me years to come to the point of deciding that it is time for house numbers. It is sad to think this will change something that has made Carmel charming and unique, but surely it can be done in an unobtrusive way with Carmel style.

Thank you,

Mary (Missy) Jensen  
Santa Lucia Ave  
Carmel-by-the-Sea

From: **Kevan Urquhart** Date: May 5, 2025, 2:51 PM  
To: [cityclerk@ci.carmel.ca.us](mailto:cityclerk@ci.carmel.ca.us) Subject: Street Address Comments

Thank you to the Council for moving this issue along. Please do not schedule a vote to pacify unrealistic naysayers, thereby delaying action for another 0.5-1.5 years, and wasting \$10,000 to \$40,000 of taxpayer funds.

Since the lack of legal addresses is a violation of multiple codes and laws, the City will just eventually get sued if the vote outcome is a 'no', and then waste additional taxpayer funds paying out tens of thousands more dollars in legal fees and a settlement. Scheduling the referendum in an off year like this coming November increases the likelihood that low turn out may allow a vocal minority to dominate the vote.

If you want a referendum, have the City IT staff or a consultant develop one on-line at the City Web page. Allow one vote per Co. Parcel # [if you wish to include taxpaying non-residents] and/or Voter ID#. Setting up such a system for future advisory referendums would be a far wiser expenditure of taxpayer funds to support healthy future engagement by the community

Just like the City had to adapt to the realities of the ADA with home mail delivery for those who are eligible, it has to adapt to reality and also provide legal addresses that meet the criteria to be placed in the USPS database.

The ADA as we all know, is a 'bounty hunter' law where any single aggrieved person can hire a specialty lawyer and be guaranteed to win a costly judgement if the City stalls much longer in providing legal addresses. Public testimony has already documented unequivocal ADA violations in the inability to guarantee the delivery of medicines and medical devices in the absence of USPS recognized addresses. You cannot ignore or beat the ADA>

The fear of losing the local Post Office has been documented to be a red herring, and beyond the control of the City Council. I'd bet nearly all people who want addresses don't care if others don't want to post theirs, or prefer a house 'name', They don't care what size/shape/design criteria may be required, and agree they should be innocuous, and minimized to the size and design legally mandated by State Fire Code,

Please take constructive action and do not stall this any longer.

Sincerely,  
Kevan Urquhart