



SEE MONTEREY

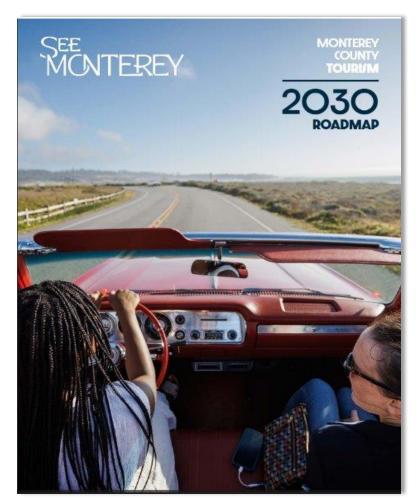
Destination Marketing Organization

VISION

A thriving tourism economy that enriches Monterey County's economic vitality and quality of life.

MISSION

To generate community prosperity for Monterey County through the responsible promotion and growth of the tourism economy





FY2024-25 Summary by the Numbers (Jul-Dec)

Leveraging the City of Carmel-by-the-Sea's YTD investment of \$113,148.5 with the combined jurisdiction and hotel investments yielded a tremendous ROI for our entire community. See Monterey' marketing communications efforts contributed to reaching over **5.3 million** travel-ready households and more than **400,000** ad-influenced trips to Monterey County.

City of Carmel-bythe-Sea Business Development ROI **Economic impact: \$62,456**

- Leads: 48

Potential room nights: **3,467**Potential new business: **1,801**

- Booked groups: 3

Booked room nights: 110

Business Referrals - 91

City of Carmel-bythe-Sea Marketing Communications ROI

Partner-site conversion: **32.9k clicks** from SeeMonterey.com to a local business

Social engagements: 13,600
 engagements (likes, comments, shares, link clicks, and video views)

- Earned media impressions: 233.2M

- PR ad equivalency: **\$685,250**

City of Carmel-bythe-Sea Business Membership

- Total members: **68 members**
- Events promoted: **39 events promoted**
- Member workshops: Social Media, Responsible Travel, Travel Trade & International Travel
- Collaboration: Visit Carmel, Carmel Chamber, Carmel Cares

See Monterey website & visitor app results

- Total web sessions: **18,800 sessions**
- New downloads of app: 1,867 downloads
- Total App users: 1,415 Monthly Average Users



Marketing Communications Advertising, PR, Social Media













Business DevelopmentTravel Trade

6 familiarization trips (FAMs)

44 international tour operators and travel advisors experienced 13 partners' product

New packaged travel product selling online

Example: Journeyscapes and Ocean Holidays (UK)

FIT distribution

7 hotels are now bookable to int'l tour operators and agents on global distribution channels through wholesale partners Bonotel and TourMappers

Product education to over 1,200 qualified travel buyers at tradeshows, sales missions and webinars

Virtuoso Travel Week, ILTM North America, ILTM Cannes, Brand USA Travel Week

4 trade marketing campaigns to boost winter, spring hotel bookings Internova, Signature Travel Network, Bonotel, Hopper

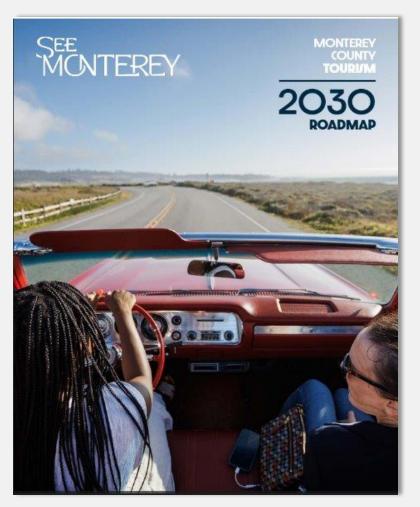






Monterey County Tourism 2030 Roadmap Maximizing Tourism Economy Potential

- Intended to sharpen focus over next half decade
- Includes new Resident Sentiment Study & Visitor Profile Study
- Considers major challenges and opportunities in the coming years
- Relies on community-wide collaboration, planning and implementation







CHALLENGES

Economic Uncertainty

The New York Times

Traveling Abroad? If You're Paying With Dollars, Your Trip Is on Sale.



The dollar's strength against the euro, the yen and other foreign currencies means bargains for U.S. travelers.

USINESS

Tariff threats and uncertainty could weigh on consumers, drag down US economy, gov't report suggests

US tourism industry faces drop-off as immigration agenda deters travellers

LOCAL NEWS

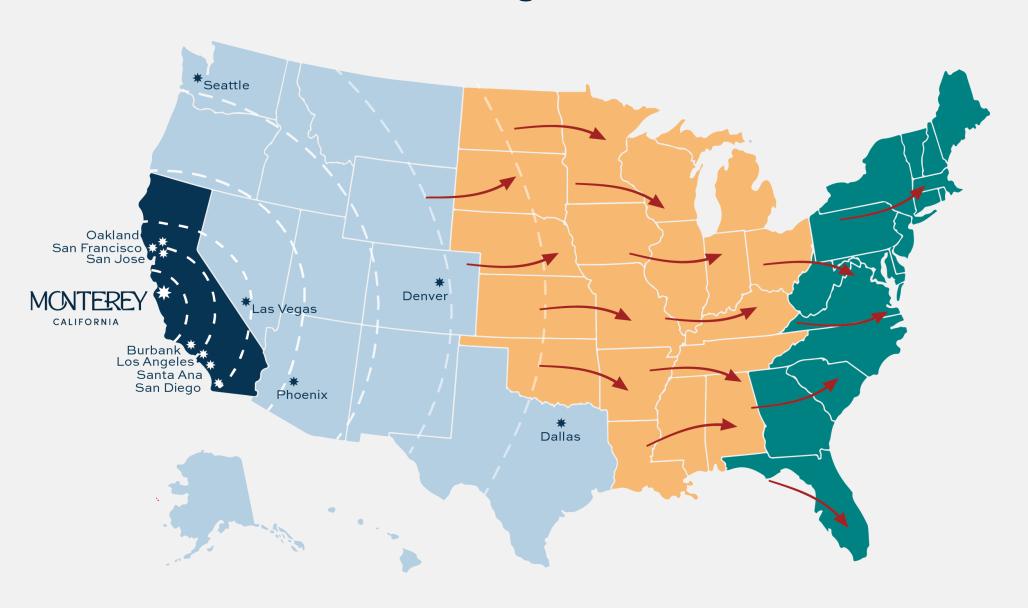
International tourists are rethinking travel to the U.S.: What this means for L.A.

by: <u>David Lazarus</u> Posted: Mar 27, 2025 / 07:44 AM PDT Updated: Mar 27, 2025 / 07:44 AM PDT





Marketing Reach



MCT 2030

Key Imperatives

- Raise the tide for all grow market share
- Attract visitors from further away tend to stay longer and spend more
- Tourism dispersion spread travelers throughout the entire county
- Transportation Collaboration with MRY, MST, TAMC
- Evolve Events make current events work harder; attract new









USOPEN







Responsible Travel

The Right Path

The Right Path goes beyond environmental sustainability, incorporating several key elements aimed at minimizing negative impacts and enhancing positive outcomes.

- Environmental Stewardship
- Cultural and Community Respect
- Support for Local Businesses
- Respect for Local Communities Education and Awareness



