

CITY OF CARMEL-BY-THE-SEA Monthly Report

Public Safety

January 2025

TO: Honorable Mayor and City Council Members

SUBMITTED BY: Paul Tomasi, Director of Public Safety

APPROVED BY: Chip Rerig, City Administrator

AMBULANCE REPORT

Summary of Carmel Fire Ambulance January Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of January 2025, the ambulance was unable to meet the performance measure. The response time was 90% with (5) code-3 call over 5 minutes.

54 Calls for service in CBTS Average response time: 3:59 min.

49 Code 3 calls for service -Five calls over 5:00 min.

1/14/25; Dolores & Vista; (6:18 min) – Time of Day.

1/26/25; Santa Fe & 3rd; **(5:56 min)** – Time of Day.

1/30/25; Franciscan Way; (5:13 min) - Distance to Call.

1/20/25; Monte Verde & 12th; (6:10 min) -Distance to Call.

1/30/25; San Antonio & 13th; (5:13 min)- Distance to Call.

MONTEREY FIRE REPORT

Summary of Monterey Fire January Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of January 2025 the fire department was unable to meet the performance measure. The response time was 93% with (5) code-3 calls over 5 minutes.

78 total calls for service in CBTS Average response time: 3:43 min. 67total Code-3 calls

^{*}The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.

1/30/25; Franciscan Way; (5:24 min) – Distance to Call.

1/05/25; Forest & 8th; (9:51 min)- Delay Due Staging for Crew Safety.

1/20/25; Monte Verde & 12th (6:52 min)- Responded from Monterey.

1/02/25; Scenic & Martin (5:07 min)- Distance to Call.

1/12/25; Mission & 2nd; (7:22 min) - Distance to Call.

BEACH FIRES

There were 0 illegal beach fire recorded during the month of Janaury and no propane fires.

^{*}The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.



RESPONSE SUMMARY REPORT BY INCIDENT TYPE 27060 CARMEL-BY-THE-SEA

Alarm Date From: 01/01/2025 To: 01/31/2025



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS)						
Medical assist, assist EMS crew	1/9/2025 2:43 PM	250109-MNT00239	0:04:59	2957 SANTA LUCIA AVE		3
Medical assist, assist EMS crew	1/19/2025 3:01 PM	250119-MNT00516	0:02:13	OCEAN AVE	JUNIPERO AVE	3
Medical assist, assist EMS crew	1/25/2025 12:43 AM	250125-MNT00669	0:04:10	TORRES ST	6TH AVE	3
Medical assist, assist EMS crew	1/26/2025 4:00 AM	250126-MNT00700	0:04:32	3RD AVE	SANTA FE ST	3
Medical assist, assist EMS crew	1/27/2025 8:15 AM	250127-MNT00730	0:03:57	LOPEZ AVE	2ND AVE	3
Medical assist, assist EMS crew	1/30/2025 11:20 PM	250130-MNT00819	0:05:24	2928 FRANCISCAN WAY		3
Medical assist, assist EMS crew	1/31/2025 11:23 AM	250131-MNT00831	0:04:39	CAMINO REAL ST	13TH AVE	3
EMS call, excluding vehicle accident with injury	1/1/2025 4:03 AM	250101-MNT00004	0:03:48	MISSION ST	3RD AVE	3
EMS call, excluding vehicle accident with injury	1/1/2025 2:49 PM	250101-MNT00018	0:04:26	MISSION ST	13TH AVE	3
EMS call, excluding vehicle accident with injury	1/2/2025 4:15 PM	250102-MNT00048	0:03:11	2ND AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	1/3/2025 12:09 AM	250103-MNT00058	0:04:18	OCEAN AVE	LINCOLN ST	3
EMS call, excluding vehicle accident with injury	1/3/2025 12:03 PM	250103-MNT00069	0:04:59	5104 MONTEREY ST		3
EMS call, excluding vehicle accident with injury	1/4/2025 3:53 AM	250104-MNT00086	0:04:01	DOLORES ST	1ST AVE	3
EMS call, excluding vehicle accident with injury	1/5/2025 12:42 AM	250105-MNT00114	0:09:51	8TH AVE	FOREST RD	3
EMS call, excluding vehicle accident with injury	1/5/2025 2:36 AM	250105-MNT00117	0:03:30	LINCOLN ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	1/5/2025 2:36 AM	250105-MNT00118	0:03:30	LINCOLN ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	1/5/2025 8:37 PM	250105-MNT00141	0:03:37	MONTE VERDE ST	12TH AVE	3
EMS call, excluding vehicle accident with injury	1/6/2025 4:23 AM	250106-MNT00148	0:04:54	DOLORES ST	VISTA AVE	3
EMS call, excluding vehicle accident with injury	1/7/2025 10:26 AM	250107-MNT00176	0:02:11	12TH AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	1/9/2025 9:58 AM	250109-MNT00233	0:02:17	SAN CARLOS ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	1/9/2025 3:10 PM	250109-MNT00243	0:01:39	MONTE VERDE ST	10TH AVE	3
EMS call, excluding vehicle accident with injury	1/10/2025 3:27 PM	250110-MNT00265	0:02:30	DOLORES ST	3RD AVE	3
EMS call, excluding vehicle accident with injury	1/11/2025 7:47 AM	250111-MNT00273	0:03:32	DOLORES ST	VISTA AVE	3
EMS call, excluding vehicle accident with injury	1/11/2025 11:40 AM	250111-MNT00281	0:02:00	2ND AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	1/11/2025 12:10 PM	250111-MNT00283	0:02:23	JUNIPERO AVE	11TH AVE	3
EMS call, excluding vehicle accident with injury	1/11/2025 7:20 PM	250111-MNT00294	0:02:53	DOLORES ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/12/2025 9:10 AM	250112-MNT00307	0:03:30	MONTE VERDE ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	1/12/2025 5:19 PM	250112-MNT00323	0:03:48	CAMINO REAL ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/13/2025 6:10 PM	250113-MNT00344	0:02:02	OCEAN AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	1/13/2025 8:47 PM	250113-MNT00351	0:03:39	LOBOS ST	2ND AVE	3
EMS call, excluding vehicle accident with injury	1/14/2025 1:46 AM	250114-MNT00354	0:06:02	DOLORES ST	VISTA AVE	2

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS) cont.						
EMS call, excluding vehicle accident with injury	1/16/2025 7:49 PM	250116-MNT00422	0:02:03	6TH AVE	DOLORES ST	3
EMS call, excluding vehicle accident with injury	1/17/2025 1:42 PM	250117-MNT00444	0:02:29	DOLORES ST	5TH AVE	3
EMS call, excluding vehicle accident with injury	1/17/2025 11:16 PM	250117-MNT00462	0:04:51	GUADALUPE ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/18/2025 11:27 AM	250118-MNT00475	0:02:22	4TH AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	1/18/2025 2:40 PM	250118-MNT00480	0:04:33	SCENIC RD	SANTA LUCIA AVE	3
EMS call, excluding vehicle accident with injury	1/19/2025 2:22 PM	250119-MNT00513	0:04:07	MISSION ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	1/20/2025 10:54 AM	250120-MNT00536	0:04:05	2ND AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	1/20/2025 3:46 PM	250120-MNT00545	0:00:46	3RD AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	1/21/2025 12:05 AM	250121-MNT00553	0:04:40	CASANOVA ST	12TH AVE	3
EMS call, excluding vehicle accident with injury	1/22/2025 9:21 PM	250122-MNT00606	0:02:48	OCEAN AVE	LINCOLN ST	3
EMS call, excluding vehicle accident with injury	1/24/2025 6:48 AM	250124-MNT00636	0:00:05	3RD AVE	SANTA FE ST	3
EMS call, excluding vehicle accident with injury	1/27/2025 10:47 AM	250127-MNT00736	0:04:31	4903 MONTEREY ST		3
		43	0:03:37			
322-399 Series (Rescues)						
Motor vehicle accident with injuries	1/17/2025 12:05 PM	250117-MNT00443	0:04:17	MONTE VERDE ST	13TH AVE	3
Motor vehicle/pedestrian accident (MV Ped)	1/4/2025 3:23 PM	250104-MNT00103	0:02:06	OCEAN AVE	JUNIPERO AVE	3
Motor vehicle accident with no injuries.	1/27/2025 4:45 PM	250127-MNT00743	0:02:37	6TH AVE	LINCOLN ST	3
	, , , , , , , , , , , , , , , , , , , ,	3	0:03:00			
400 Series (Hazardous Material)						
Carbon monoxide incident	1/30/2025 7:53 PM	250130-MNT00814	0:03:57	JUNIPERO AVE	4TH AVE	3
Electrical wiring/equipment problem, other	1/11/2025 12:14 PM	250111-MNT00284	0:02:18	SAN CARLOS ST	13TH AVE	3
Electrical wiring/equipment problem, other	1/25/2025 2:20 PM	250125-MNT00683	0:04:00	LINCOLN ST	2ND AVE	3
Power line down	1/6/2025 2:08 PM	250106-MNT00157	0:04:50	10TH AVE	CARMELO ST	3
		4	0:03:46			
500 & 600 Series (Service Calls)						
Water problem, other	1/19/2025 9:07 AM	250119-MNT00507	0:03:10	MISSION ST	4TH AVE	2
Water or steam leak	1/8/2025 4:04 PM	250108-MNT00217	0:03:56	8TH AVE	SANTA FE ST	3
Water or steam leak	1/18/2025 12:50 PM	250118-MNT00478	0:05:56	VISTA AVE & VISTA 2 NE	O VISTA 2 NE OF JUNIPERO	2
Animal rescue	1/7/2025 7:04 PM	250107-MNT00192	0:04:08	3024 SANTA LUCIA AVE		3
Public service assistance, other	1/12/2025 10:34 AM	250112-MNT00312	0:04:35	MONTE VERDE ST	9TH AVE	3
•		250124-MNT00653	0:05:10	3RD AVE	SANTA FE ST	2
Public service assistance, other	1/24/2025 2:01 PM					
Public service assistance, other Public service	1/4/2025 1:19 PM	250104-MNT00098		4TH AVE	CAMINO REAL ST	3
,	1/4/2025 1:19 PM		0:03:23			3
Public service Public service	1/4/2025 1:19 PM 1/18/2025 7:21 PM	250104-MNT00098 250118-MNT00492	0:03:23 0:03:02	4TH AVE DOLORES ST MONTE VERDE ST	CAMINO REAL ST DOLORES 2 NE 8TH STREET	3
Public service	1/4/2025 1:19 PM	250104-MNT00098	0:03:23	DOLORES ST	CAMINO REAL ST	

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
500 & 600 Series (Service Calls) cont.						
Assist invalid	1/5/2025 1:40 AM	250105-MNT00116	0:04:03	DOLORES ST	VISTA AVE	2
Assist invalid	1/12/2025 3:16 PM	250112-MNT00321	0:03:18	MONTE VERDE ST	9TH AVE	2
Assist invalid	1/15/2025 1:51 AM	250115-MNT00373	0:04:40	SAN ANTONIO AVE	OCEAN AVE	3
Assist invalid	1/16/2025 9:21 AM	250116-MNT00406	0:06:20	26010 RIDGEWOOD RD		2
Assist invalid	1/17/2025 8:48 AM	250117-MNT00433	0:02:10	CARMELO ST	OCEAN AVE	2
Assist invalid	1/23/2025 2:51 PM	250123-MNT00622	0:06:07	26010 RIDGEWOOD RD		2
No incident found on arrival at dispatch address	1/2/2025 1:04 PM	250102-MNT00040	0:05:07	SCENIC RD	MARTIN WAY	3
No incident found on arrival at dispatch address	1/12/2025 9:23 AM	250112-MNT00309	0:07:22	MISSION ST	2ND AVE	3
Smoke scare, odor of smoke	1/9/2025 6:33 PM	250109-MNT00250	0:03:27	TORRES ST	1ST AVE	3
Smoke scare, odor of smoke	1/12/2025 10:56 AM	250112-MNT00314	0:05:00	LOBOS ST	2ND AVE	3
		21	0:04:54			
700 Series (False Alarms)						
Smoke detector activation due to malfunction	1/21/2025 3:21 PM	250121-MNT00565	0:03:42	MONTE VERDE ST	12TH AVE	3
Alarm system sounded due to malfunction	1/3/2025 10:53 AM	250103-MNT00067	0:03:05	OCEAN AVE	LINCOLN ST	3
Alarm system sounded due to malfunction	1/8/2025 11:31 AM	250108-MNT00205	0:03:48	OCEAN AVE	LINCOLN ST	3
Alarm system sounded due to malfunction	1/23/2025 1:21 PM	250123-MNT00620	0:02:20	OCEAN AVE	DOLORES ST	3
Alarm system sounded due to malfunction	1/29/2025 2:50 PM	250129-MNT00778	0:02:12	OCEAN AVE	DOLORES ST	3
Detector activation, no fire - unintentional	1/30/2025 12:13 PM	250130-MNT00800	0:04:30	13TH AVE	SAN ANTONIO AVE	3
Alarm system activation, no fire - unintentional	1/8/2025 12:11 PM	250108-MNT00208	0:04:00	MONTE VERDE ST	9TH AVE	3
		7	0:03:22			

Over 5 Minute Response Times Cause of Delay: Code 3 Responses 250130-MNT00819 Delay due to distance

250105-MNT00114 Delay due to staging for crew safety

250120-MNT00529 Delay due to distance

250102-MNT00040 Delay due to distance

250112-MNT00309 Delay due to distance

Code 2 Calls	11
Code 3 Calls	67
Total # of Incidents	78
% Under 5 Minute Response Time	93%



CARMEL-BY-THE-SEA JANUARY 2025 Response Summary Report by Incident Type



Type of Call	Number	Average Response Time	
Fire	0	0:00	
EMS	43	3:37	
Rescue	3	3:00	
Hazardous Condition	4	3:46	
Service Calls	21	4:54	
Severe Weather	0	0:00	
False Call	7	3:22	
Total Responses	78	3:43	
Severe Weather 0%	False Call Fire 9% 0%		
Service Calls			■ Fire
			■ EMS
			Rescue
			■ Hazardous Condition
			■ Service Calls
			Severe Weather
			■ False Call
Hazardous Condition	Rescue 4%	EMS 55%	
Total Code 3 Calls:	67		
Response Times for Code 3 Calls ≤ 5 minutes:	93%		



RESPONSE SUMMARY REPORT BY INCIDENT TYPE 27015 CARMEL-BY-THE-SEA FIRE AMBULANCE Alarm Date From: 01/01/2025 To: 01/31/2025



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS)						
EMS call, excluding vehicle accident with injury	01/02/2025 04:16 PM	250102-CFA00004	00:03:12	2ND AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	01/03/2025 12:09 AM	250103-CFA00005	00:03:55	OCEAN AVE	LINCOLN ST	3
EMS call, excluding vehicle accident with injury	01/03/2025 12:04 PM	250103-CFA00007	00:03:56	5104 MONTEREY ST		3
EMS call, excluding vehicle accident with injury	01/04/2025 03:53 AM	250104-CFA00008	00:05:20	DOLORES ST	1ST AVE	3
EMS call, excluding vehicle accident with injury	01/05/2025 12:43 AM	250105-CFA00012	00:04:37	8TH AVE	FOREST RD	3
EMS call, excluding vehicle accident with injury	01/05/2025 01:42 AM	250105-CFA00013	00:04:08	DOLORES ST	VISTA AVE	3
EMS call, excluding vehicle accident with injury	01/05/2025 02:37 AM	250105-CFA00014	00:03:00	LINCOLN ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	01/07/2025 10:27 AM	250107-CFA00021	00:04:04	12TH AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	01/09/2025 09:59 AM	250109-CFA00030	00:02:55	SAN CARLOS ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	01/09/2025 02:43 PM	250109-CFA00031	00:04:19	2957 SANTA LUCIA AVE		3
EMS call, excluding vehicle accident with injury	01/09/2025 03:11 PM	250109-CFA00032	00:04:07	MONTE VERDE ST	10TH AVE	3
EMS call, excluding vehicle accident with injury	01/10/2025 03:28 PM	250110-CFA00035	00:02:45	DOLORES ST	3RD AVE	3
EMS call, excluding vehicle accident with injury	01/11/2025 07:49 AM	250111-CFA00037	00:03:36	DOLORES ST	VISTA AVE	3
EMS call, excluding vehicle accident with injury	01/11/2025 07:20 PM	250111-CFA00038	00:02:00	LINCOLN ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	01/12/2025 09:11 AM	250112-CFA00039	00:03:48	MONTE VERDE ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	01/12/2025 05:20 PM	250112-CFA00041	00:03:53	CAMINO REAL ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	01/13/2025 06:11 PM	250113-CFA00042	00:02:14	OCEAN AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	01/13/2025 08:47 PM	250113-CFA00043	00:03:54	LOBOS ST	2ND AVE	3
EMS call, excluding vehicle accident with injury	01/14/2025 01:47 AM	250114-CFA00044	00:06:18	DOLORES ST	VISTA AVE	3
EMS call, excluding vehicle accident with injury	01/15/2025 01:52 AM	250115-CFA00045	00:04:43	SAN ANTONIO AVE	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	01/16/2025 07:50 PM	250116-CFA00051	00:02:00	6TH AVE	DOLORES ST	3
EMS call, excluding vehicle accident with injury	01/17/2025 12:06 PM	250117-CFA00055	00:03:57	MONTE VERDE ST	13TH AVE	3
EMS call, excluding vehicle accident with injury	01/17/2025 01:42 PM	250117-CFA00056	00:02:16	DOLORES ST	5TH AVE	3
EMS call, excluding vehicle accident with injury	01/17/2025 11:17 PM	250117-CFA00057	00:04:59	GUADALUPE ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	01/18/2025 11:28 AM	250118-CFA00058	00:01:59	4TH AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	01/18/2025 02:42 PM	250118-CFA00061	00:04:10	SCENIC RD	SANTA LUCIA AVE	3
EMS call, excluding vehicle accident with injury	01/18/2025 07:22 PM	250118-CFA00062	00:02:46	DOLORES ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	01/19/2025 03:03 PM	250119-CFA00066	00:01:40	OCEAN AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	01/20/2025 10:55 AM	250120-CFA00071	00:04:22	2ND AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	01/20/2025 03:46 PM	250120-CFA00072	00:01:00	3RD AVE	JUNIPERO AVE	3
EMS call, excluding vehicle accident with injury	01/21/2025 12:06 AM	250121-CFA00074	00:04:52	CASANOVA ST	12TH AVE	3
EMS call, excluding vehicle accident with injury	01/22/2025 09:22 PM	250122-CFA00081	00:02:50	OCEAN AVE	LINCOLN ST	3

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS) cont.						
EMS call, excluding vehicle accident with injury	01/24/2025 06:48 AM	250124-CFA00088	00:00:05	3RD AVE	SANTA FE ST	3
EMS call, excluding vehicle accident with injury	01/25/2025 12:43 AM	250125-CFA00093	00:04:02	TORRES ST	6TH AVE	3
EMS call, excluding vehicle accident with injury	01/26/2025 04:00 AM	250126-CFA00096	00:05:56	3RD AVE	SANTA FE ST	3
EMS call, excluding vehicle accident with injury	01/27/2025 08:17 AM	250127-CFA00099	00:02:00	LOPEZ AVE	2ND AVE	3
EMS call, excluding vehicle accident with injury	01/27/2025 10:47 AM	250127-CFA00100	00:04:12	4903 MONTEREY ST		3
EMS call, excluding vehicle accident with injury	01/30/2025 11:21 PM	250130-CFA00111	00:05:13	2928 FRANCISCAN WAY		3
EMS call, excluding vehicle accident with injury	01/31/2025 11:24 AM	250131-CFA00114	00:04:38	CAMINO REAL ST	13TH AVE	3
		39	0:03:35			
322-399 Series (Rescues)						
Motor vehicle/pedestrian accident (MV Ped)	01/04/2025 03:24 PM	250104-CFA00011	00:02:17	OCEAN AVE	JUNIPERO AVE	3
Motor vehicle accident with no injuries.	01/27/2025 04:46 PM	250127-CFA00101	00:02:56	6TH AVE	LINCOLN ST	3
Water & ice-related rescue, other	01/02/2025 01:05 PM	250102-CFA00003	00:04:36	SCENIC RD	MARTIN WAY	3
		3	0:03:16			
400 Series (Hazardous Material)						
Hazardous condition, other	01/06/2025 02:09 PM	250106-CFA00017	00:04:51	10TH AVE	CARMELO ST	3
Hazardous condition, other	01/25/2025 02:21 PM	250125-CFA00094	00:05:42	LINCOLN ST	2ND AVE	2
		2	0:05:17			
500 & 600 Series (Service Calls)						
Water or steam leak	01/19/2025 09:08 AM	250119-CFA00063	00:03:19	MISSION ST	4TH AVE	2
Assist invalid	01/16/2025 09:22 AM	250116-CFA00047	00:05:26	26010 RIDGEWOOD RD		2
Assist invalid	01/17/2025 08:48 AM	250117-CFA00052	00:03:55	CARMELO ST	OCEAN AVE	3
Assist invalid	01/26/2025 02:02 PM	250126-CFA00098	00:02:50	DOLORES ST	VISTA AVE	2
		4	0:03:53			
700 Series (False Alarms)						
False alarm or false call, other	01/09/2025 06:33 PM	250109-CFA00033	00:03:09	TORRES ST	1ST AVE	2
False alarm or false call, other	01/20/2025 05:49 AM	250120-CFA00068	00:06:10	MONTE VERDE ST	12TH AVE	3
Alarm system activation, no fire - unintentional	01/23/2025 01:22 PM	250123-CFA00084	00:02:48	OCEAN AVE	DOLORES ST	3
Alarm system activation, no fire - unintentional	01/29/2025 02:51 PM	250129-CFA00105	00:02:31	OCEAN AVE	DOLORES ST	3
Alarm system activation, no fire - unintentional	01/30/2025 12:14 PM	250130-CFA00108	00:05:13	13TH AVE	SAN ANTONIO AVE	3
Carbon monoxide detector activation, no CO	01/30/2025 07:54 PM	250130-CFA00110	00:03:35	JUNIPERO AVE	4TH AVE	3
		6	0:03:54			

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

250114-CFA00044 Delayed due to time of day 250126-CFA00096 Delayed due to time of day 250130-CFA00111 Delayed due to distance 250120-CFA00068 Delayed due to distance 250130-CFA00108 Delayed due to distance

Code 2 Calls	5
Code 3 Calls	49
Total # of Incidents	54
% Under 5 Minute Response Time	90%
Total Average Response Time	0:03:59



RESPONSE SUMMARY REPORT BY DISTRICT 27015 CARMEL-BY-THE-SEA FIRE AMBULANCE Alarm Date From: 01/01/2025 To: 01/31/2025



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
CARMEL HIGHLANDS						
EMS call, excluding vehicle accident with injury	1/6/2025	250106-CFA00016	00:12:23	2700 MAL PASO LN	PASO LN	3
EMS call, excluding vehicle accident with injury	1/16/2025	250116-CFA00048	00:08:46	73 FERN CANYON RD		3
EMS call, excluding vehicle accident with injury	1/26/2025	250126-CFA00097	00:13:08	135 BOYD WAY		3
EMS call, excluding vehicle accident with injury	1/27/2025	250127-CFA00103	00:09:08	155 HIGHLAND DR		3
Motor vehicle accident with injuries	1/16/2025	250116-CFA00049	00:08:44	14 YANKEE POINT DR		3
		5	0:10:26			
CYPRESS						
EMS call, excluding vehicle accident with injury	1/6/2025	250106-CFA00018	00:05:24	RIO RD	HWY 1	3
EMS call, excluding vehicle accident with injury	1/6/2025	250106-CFA00019	00:07:09	3650 RIO RD		3
EMS call, excluding vehicle accident with injury	1/8/2025	250108-CFA00025	00:07:57	25417 CARMEL KNOLLS DR		3
EMS call, excluding vehicle accident with injury	1/8/2025	250108-CFA00028	00:06:10	3415 RIO RD		3
EMS call, excluding vehicle accident with injury	1/9/2025	250109-CFA00029	00:06:29	25527 FLANDERS DR		3
EMS call, excluding vehicle accident with injury	1/10/2025	250110-CFA00034	00:05:30	26045 CARMEL KNOLLS DR		3
EMS call, excluding vehicle accident with injury	1/18/2025	250118-CFA00060	00:06:29	26165 S CARMEL HILLS DR		3
EMS call, excluding vehicle accident with injury	1/19/2025	250119-CFA00067	00:05:30	2947 ALTA AVE		3
EMS call, excluding vehicle accident with injury	1/20/2025	250120-CFA00069	00:08:26	26153 MESA DR		2
EMS call, excluding vehicle accident with injury	1/21/2025	250121-CFA00075	00:09:22	26361 OCEAN VIEW AVE		3
EMS call, excluding vehicle accident with injury	1/23/2025	250123-CFA00087	00:07:53	26344 CARMEL RANCHO LN		2
EMS call, excluding vehicle accident with injury	1/24/2025	250124-CFA00089	00:03:51	173 CROSSROADS BLVD		3
EMS call, excluding vehicle accident with injury	1/27/2025	250127-CFA00102	00:05:18	26135		3
EMS call, excluding vehicle accident with injury	1/28/2025	250128-CFA00104	00:07:01	26135		3
EMS call, excluding vehicle accident with injury	1/29/2025	250129-CFA00106	00:05:22	26346 RIVER PARK PL		3
EMS call, excluding vehicle accident with injury	1/30/2025	250130-CFA00107	00:07:36	25021 VALLEY PL		3
Motor vehicle accident with injuries	1/20/2025	250120-CFA00070	00:06:29	CARPENTER ST	SERRA AVE	3
Motor vehicle accident with injuries	1/21/2025	250121-CFA00076	00:06:09	4380 CARMEL VALLEY RD		3
		18	0:06:34			
MONTEREY						
EMS call, excluding vehicle accident with injury	1/10/2025	250110-CFA00036	00:09:18	492 VAN BUREN ST		3
EMS call, excluding vehicle accident with injury	1/17/2025	250117-CFA00054	00:05:19	371 PARK AVE		3
EMS call, excluding vehicle accident with injury	1/21/2025	250121-CFA00078	00:10:20	1277 CASTRO RD		3
EMS call, excluding vehicle accident with injury	1/22/2025	250122-CFA00080	00:13:23	2 UPPER RAGSDALE DR		3
EMS call, excluding vehicle accident with injury	1/24/2025	250124-CFA00092	00:11:05	200 IRIS CANYON RD		3
		·	·			

5 0:09:53

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
PACIFIC GROVE						
EMS call, excluding vehicle accident with injury	1/22/2025	250122-CFA00079	00:15:55	1014 DEL MONTE BLVD		3
EMS call, excluding vehicle accident with injury	1/25/2025	250125-CFA00095	00:14:31	1010 PACIFIC GROVE LN		3
EMS call, excluding vehicle accident with injury	1/30/2025	250130-CFA00109	00:20:01	650 JEWELL AVE		2
EMS call, excluding vehicle accident with injury	1/31/2025	250131-CFA00115	00:13:24	515 HILLCREST AVE		3
		4	0:15:58			
PEBBLE BEACH						
EMS call, excluding vehicle accident with injury	1/8/2025	250108-CFA00026	00:14:06	SPYGLASS HILL RD	SEVENTEEN MILE DR	2
EMS call, excluding vehicle accident with injury	1/8/2025	250108-CFA00027	00:07:43	1500 CYPRESS DR		3
EMS call, excluding vehicle accident with injury	1/19/2025	250119-CFA00065	00:08:10	3212 PALMERO WAY		3
EMS call, excluding vehicle accident with injury	1/24/2025	250124-CFA00091	00:11:14	1700 SEVENTEEN MILE DR		3
		4	0:10:18			
SEASIDE						
EMS call, excluding vehicle accident with injury	1/6/2025	250106-CFA00020	00:09:48	1055 FREMONT BLVD		3
EMS call, excluding vehicle accident with injury	1/15/2025	250115-CFA00046	00:14:00	901 TORO COURT		3
EMS call, excluding vehicle accident with injury	1/31/2025	250131-1001-CARMEL	00:11:49	1156 FREMONT BLVD		3
		3	0:11:52			
					Code 2 Calls	4
					Code 3 Calls	35
				Total #	of Incidents	39

Total Average Response Time

0:10:50



CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT JANUARY 2025



Response Summary Report by District Type

<u>District Response</u>	<u>Number</u>	Average Response Tir	n <u>e</u>
Carmel-By-The-Sea	54	3:59	
Carmel Highlands	5	10:26	
Carmel Valley	0	0:00	
Cypress	18	6:34	
Mid Coast	0	0:00	
Monterey	5	9:53	
Pacific Grove	4	15:58	
Pebble Beach	4	10:18	
Seaside	3	11:52	
Total Responses	93	9:51	
Pacific Grove _ 4%	Pebble Beach Seaside 4%_ 3%		■ Carmel-By-The-Sea
	3/6		■ Carmel Highlands
Mont <u>erey</u> 6%			_
0%			■ Carmel Valley
Mid Coast			■ Cypress
0%			■ Mid Coast
			■ Monterey
Cypress _			■ Pacific Grove
19%			■ Pebble Beach
			■ Seaside
			■ Seaside
		Carmel-By-The-Sea	
Carmel Valley _	Carmel Highlands	58%	
0%	6%		
Total Code 3 Calls:	49		
CFA Response Times for			
Calls ≤ 5 minutes:	90%		