

CITY OF CARMEL-BY-THE-SEA Monthly Report

Public Safety

November 2024

TO: Honorable Mayor and City Council Members

SUBMITTED BY: Paul Tomasi, Director of Public Safety

APPROVED BY: Chip Rerig, City Administrator

AMBULANCE REPORT

Summary of Carmel Fire Ambulance November 2024 Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of November 2024, the ambulance was able to meet the performance measure. The response time was 100% with (0) code-3 calls over 5 minutes.

38 Calls for service in CBTS Average response time: 3:21 min.

29 Code 3 calls for service -Zero calls over 5:00 min.

MONTEREY FIRE REPORT

Summary of Monterey Fire November 2024 Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of November 2024, the fire department was unable to meet the performance measure. The response time was 91% with (4) code-3 calls over 5 minutes.

65 total calls for service in CBTS Average response time: 4:01 min. 44 total Code-3 calls – Four calls with a response time over 5:00 min.

11/5/2024- Scenic & 11th- Response Time 12:25 min- Response from Monterey Station 11 11/18/2024 – Ocean & Santa Rita- Response Time 5:37 min- Response from another call 11/25/2024- San Antonio & 12th- Response Time 5:51 min- Delay due to distance 11/5/2024-Monte Verde & 12th -Response Time 5:03 min.- Delay due to distance

BEACH FIRES

There were 3 illegal beach fires reported during the month of November.

*The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.



RESPONSE SUMMARY REPORT BY INCIDENT TYPE 27060 CARMEL-BY-THE-SEA

Alarm Date From: 11/01/2024 To: 11/30/2024



| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|---------------------|-----------------|------------------|---------------------|---------------------|----------|
| 300-321 Series (EMS) | | | | | | |
| Medical assist, assist EMS crew | 11/5/2024 6:19 PM | 241105-MNT08263 | 0:11:07 | DOLORES ST | 9TH AVE | 2 |
| EMS call, excluding vehicle accident with injury | 11/2/2024 1:19 PM | 241102-MNT08162 | 0:02:15 | 5TH AVE | DOLORES ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/3/2024 8:03 AM | 241103-MNT08178 | 0:04:22 | LINCOLN ST | 9TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/4/2024 2:11 PM | 241104-MNT08217 | 0:02:29 | OCEAN AVE | JUNIPERO AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/4/2024 3:38 PM | 241104-MNT08221 | 0:03:06 | DOLORES ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/5/2024 3:57 PM | 241105-MNT08256 | 0:00:02 | 6TH AVE | MISSION ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/5/2024 4:36 PM | 241105-MNT08260 | 0:12:25 | 11TH AVE | SCENIC RD | 3 |
| EMS call, excluding vehicle accident with injury | 11/6/2024 12:03 PM | 241106-MNT08287 | 0:01:53 | MISSION ST | OCEAN AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/11/2024 1:26 AM | 241111-MNT08429 | 0:06:50 | SANTA FE ST | 1ST AVE | 2 |
| EMS call, excluding vehicle accident with injury | 11/11/2024 11:19 AM | 241111-MNT08436 | 0:06:06 | MISSION ST | 5TH AVE | 2 |
| EMS call, excluding vehicle accident with injury | 11/12/2024 2:30 PM | 241112-MNT08459 | 0:00:49 | DOLORES ST | 5TH AVE | 2 |
| EMS call, excluding vehicle accident with injury | 11/13/2024 11:40 AM | 241113-MNT08475 | 0:04:06 | LINCOLN ST | 3RD AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/17/2024 1:41 AM | 241117-MNT08555 | 0:04:17 | SAN CARLOS ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/18/2024 2:23 PM | 241118-MNT08591 | 0:02:50 | 5TH AVE | SANTA RITA ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/18/2024 2:33 PM | 241118-MNT08593 | 0:05:37 | OCEAN AVE | SANTA RITA ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/19/2024 2:19 AM | 241119-MNT08601 | 0:04:01 | CAMINO REAL ST | 11TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/22/2024 9:19 AM | 241122-MNT08675 | 0:03:01 | OCEAN AVE | SANTA FE ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/23/2024 6:56 PM | 241123-MNT08711 | 0:02:28 | 8TH AVE | LINCOLN ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/24/2024 11:52 AM | 241124-MNT08727 | 0:01:51 | SAN CARLOS ST | OCEAN AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/25/2024 2:23 AM | 241125-MNT08744 | 0:05:51 | SAN ANTONIO AVE | 12TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/25/2024 7:32 PM | 241125-MNT08770 | 0:02:44 | OCEAN AVE | MISSION ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/26/2024 5:26 PM | 241126-MNT08789 | 0:03:04 | MISSION ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/29/2024 12:09 PM | 241129-MNT08858 | 0:00:50 | 8TH AVE | DOLORES ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/29/2024 4:30 PM | 241129-MNT08861 | 0:04:01 | 26152 LADERA DR | | 3 |
| | | 24 | 0:04:00 | | | |
| 400 Series (Hazardous Material) | | | | | | |
| Gas leak (natural gas or LPG) | 11/27/2024 11:47 AM | 241127-MNT08815 | 0:03:39 | SAN CARLOS ST | 6TH AVE | 3 |
| Electrical wiring/equipment problem, other | 11/25/2024 9:28 AM | 241125-MNT08751 | 0:03:41 | S MOUNTAIN VIEW AVE | SANTA FE ST | 3 |
| Electrical wiring/equipment problem, other | 11/28/2024 1:27 PM | 241128-MNT08837 | 0:02:57 | SANTA FE ST | S MOUNTAIN VIEW AVE | 3 |
| Biological hazard, confirmed or suspected | 11/16/2024 1:53 PM | 241116-MNT08543 | 0:03:00 | MISSION ST | 4TH AVE | 3 |
| | | 4 | 0:03:19 | | | |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|---------------------|-----------------|------------------|------------------|------------------|----------|
| 500 & 600 Series (Service Calls) | | | | | | |
| Lock-out | 11/24/2024 5:56 PM | 241124-MNT08733 | 0:02:54 | DOLORES ST | 4TH AVE | 2 |
| Water problem, other | 11/13/2024 4:42 PM | 241113-MNT08488 | 0:05:57 | 12TH AVE | MONTE VERDE ST | 3 |
| Water problem, other | 11/14/2024 11:56 AM | 241114-MNT08503 | 0:05:00 | FOREST RD | 7TH AVE | 2 |
| Water or steam leak | 11/17/2024 11:15 AM | 241117-MNT08566 | 0:08:38 | SAN CARLOS ST | 2ND AVE | 2 |
| Water or steam leak | 11/24/2024 1:43 AM | 241124-MNT08720 | 0:04:54 | SANTA RITA ST | 3RD AVE | 2 |
| Public service assistance, other | 11/25/2024 10:55 AM | 241125-MNT08756 | 0:08:57 | CAMINO REAL ST | 4TH AVE | 2 |
| Public service assistance, other | 11/26/2024 12:04 PM | 241126-MNT08784 | 0:05:09 | 11TH AVE | CARMELO ST | 2 |
| Public service assistance, other | 11/25/2024 2:27 PM | 241125-MNT08763 | 0:05:06 | CARMELO ST | 11TH AVE | 2 |
| Public service | 11/23/2024 10:00 AM | 241123-MNT08698 | 0:04:28 | LOBOS ST | 1ST AVE | 3 |
| Assist invalid | 11/16/2024 2:07 PM | 241116-MNT08544 | 0:14:14 | SAN CARLOS ST | 12TH AVE | 2 |
| Assist invalid | 11/18/2024 10:32 AM | 241118-MNT08588 | 0:07:00 | CARMELO ST | 2 NE OF 11TH AVE | 2 |
| Assist invalid | 11/24/2024 6:55 PM | 241124-MNT08735 | 0:00:21 | CARMELO ST | 11TH AVE | 2 |
| Assist invalid | 11/29/2024 10:44 PM | 241129-MNT08867 | 0:04:43 | MONTE VERDE ST | 11TH AVE | 2 |
| No incident found on arrival at dispatch address | 11/5/2024 10:40 AM | 241105-MNT08241 | 0:03:12 | CASANOVA ST | 7TH AVE | 2 |
| No incident found on arrival at dispatch address | 11/5/2024 2:05 PM | 241105-MNT08254 | 0:01:58 | OCEAN AVE | JUNIPERO AVE | 3 |
| No incident found on arrival at dispatch address | 11/13/2024 11:43 AM | 241113-MNT08477 | 0:11:11 | OCEAN AVE | SAN CARLOS ST | 2 |
| No incident found on arrival at dispatch address | 11/23/2024 5:10 PM | 241123-MNT08708 | 0:05:36 | SCENIC RD | SANTA LUCIA AVE | 2 |
| No incident found on arrival at dispatch address | 11/24/2024 12:30 PM | 241124-MNT08728 | 0:04:06 | DOLORES ST | SANTA LUCIA AVE | 3 |
| No incident found on arrival at dispatch address | 11/24/2024 12:59 PM | 241124-MNT08729 | 0:01:58 | OCEAN AVE | SCENIC RD | 3 |
| No incident found on arrival at dispatch address | 11/7/2024 6:07 PM | 241107-MNT08330 | 0:04:10 | LINCOLN ST | 2ND AVE | 3 |
| EMS call, party transported by non-fire agency | 11/3/2024 6:04 PM | 241103-MNT08192 | 0:04:47 | LOBOS ST | 3RD AVE | 3 |
| | | 21 | 0:05:27 | | | |
| 700 Series (False Alarms) | | | | | | |
| Smoke detector activation due to malfunction | 11/26/2024 1:08 PM | 241126-MNT08787 | 0:03:38 | OCEAN AVE | LINCOLN ST | 3 |
| Heat detector activation due to malfunction | 11/22/2024 7:50 PM | 241122-MNT08683 | 0:03:43 | MISSION ST | OCEAN AVE | 3 |
| Alarm system sounded due to malfunction | 11/7/2024 12:40 AM | 241107-MNT08306 | 0:03:33 | MONTE VERDE ST | 6TH AVE | 3 |
| Alarm system sounded due to malfunction | 11/9/2024 5:15 PM | 241109-MNT08388 | 0:01:33 | SANTA FE ST | OCEAN AVE | 2 |
| Alarm system sounded due to malfunction | 11/13/2024 12:14 PM | 241113-MNT08479 | 0:02:15 | 8TH 4SW AVE | DOLORES ST | 3 |
| Alarm system sounded due to malfunction | 11/22/2024 7:15 PM | 241122-MNT08681 | 0:03:15 | OCEAN AVE | MISSION ST | 3 |
| Alarm system sounded due to malfunction | 11/22/2024 11:17 PM | 241122-MNT08688 | 0:03:41 | SAN CARLOS ST | 4TH AVE | 3 |
| Alarm system sounded due to malfunction | 11/29/2024 11:32 AM | 241129-MNT08855 | 0:03:39 | OCEAN AVE | LINCOLN ST | 3 |
| Alarm system sounded due to malfunction | 11/30/2024 9:42 AM | 241130-MNT08877 | 0:03:09 | OCEAN AVE | MONTE VERDE ST | 2 |
| Alarm system sounded due to malfunction | 11/30/2024 7:20 PM | 241130-MNT08891 | 0:04:00 | JUNIPERO AVE | 11TH AVE | 2 |
| Smoke detector activation, no fire - unintentional | 11/30/2024 7:20 PM | 241130-MNT08892 | 0:04:00 | JUNIPERO AVE | 11TH AVE | 3 |
| Detector activation, no fire - unintentional | 11/29/2024 6:32 PM | 241129-MNT08863 | 0:04:10 | SANTA RITA ST | 3RD AVE | 3 |
| Detector activation, no fire - unintentional | 11/30/2024 2:01 PM | 241130-MNT08884 | 0:02:55 | LINCOLN ST | 6TH AVE | 3 |
| Alarm system activation, no fire - unintentional | 11/10/2024 11:10 AM | 241110-MNT08410 | 0:03:47 | 4TH AVE | MISSION ST | 3 |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|---|-----------------------|-----------------|------------------|------------------|-------------------|----------|
| 700 Series (False Alarms) cont. | | | | | | |
| Alarm system activation, no fire - unintentional | 11/12/2024 2:11 PM | 241112-MNT08458 | 0:02:53 | DOLORES ST | 2ND AVE | 3 |
| Alarm system activation, no fire - unintentional | 11/28/2024 11:47 AM | 241128-MNT08834 | 0:03:23 | OCEAN AVE | LINCOLN ST | 3 |
| | | 16 | 0:03:21 | | | |
| Over 5 Minute Response Times Cause of | Delay: Code 3 Respons | es | | | Code 2 Calls | 21 |
| 241105-MNT08260 T11 responded from St. 11 area | 1 | | <u> </u> | | Code 3 Calls | 44 |
| 241118-MNT08593 Delay due to second call in Carmel and distance | | | Total # o | f Incidents | 65 | |
| 241125-MNT08744 Delay due to distance | | | | % Under 5 Minu | ite Response Time | 91% |

241113-MNT08488 Delay due to distance



CARMEL-BY-THE-SEA NOVEMBER 2024 Response Summary Report by Incident Type



| Type of Call | Number | Average Response Time | |
|---------------------------|--------|---------------------------|-----------------------|
| Fire | 0 | 0:00 | |
| EMS | 24 | 4:00 | |
| Rescue | 0 | 0:00 | |
| Hazardous Condition | 4 | 3:19 | |
| Service Calls | 21 | 5:27 | |
| Severe Weather | 0 | 0:00 | |
| False Call | 16 | 3:21 | |
| Total Responses | 65 | 4:01 | |
| False Call | Fire | EMS | |
| 25% | 0% | _ ^{37%} | |
| | | | |
| Severe | | | ■ Fire |
| Weather | | | ■ EMS |
| 0% | | | |
| | | | Rescue |
| | | | ■ Hazardous Condition |
| | | | ■ Service Calls |
| | | | ■ Severe Weather |
| | | | ■ False Call |
| | | Rescue | |
| | | 0% Hazardous Condition | |
| | | 6% | |
| Service Calls 32% | | | |
| Total Code 3 Calls: | 44 | | |
| Response Times for Code 3 | | | |
| Calls ≤ 5 minutes: | 91% | | |



RESPONSE SUMMARY REPORT BY INCIDENT TYPE 27015 CARMEL-BY-THE-SEA FIRE AMBULANCE Alarm Date From: 11/01/2024 To: 11/30/2024



| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|---------------------|-----------------|------------------|------------------|---------------------|----------|
| 300-321 Series (EMS) | | | | | | |
| EMS call, excluding vehicle accident with injury | 11/03/2024 06:06 PM | 241103-CFA01197 | 00:01:54 | LOBOS ST | 3RD AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/04/2024 03:39 PM | 241104-CFA01201 | 00:02:13 | DOLORES ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/05/2024 02:06 PM | 241105-CFA01205 | 00:02:16 | OCEAN AVE | JUNIPERO AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/05/2024 06:20 PM | 241105-CFA01207 | 00:11:17 | DOLORES ST | 9TH AVE | 2 |
| EMS call, excluding vehicle accident with injury | 11/06/2024 12:03 PM | 241106-CFA01209 | 00:04:53 | MISSION ST | OCEAN AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/10/2024 11:07 PM | 241110-CFA01223 | 00:02:31 | SAN CARLOS ST | 9TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/11/2024 01:26 AM | 241111-CFA01224 | 00:06:51 | SANTA FE ST | 1ST AVE | 2 |
| EMS call, excluding vehicle accident with injury | 11/11/2024 11:20 AM | 241111-CFA01225 | 00:03:40 | MISSION ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/17/2024 01:42 AM | 241117-CFA01235 | 00:04:17 | SAN CARLOS ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/18/2024 02:23 PM | 241118-CFA01239 | 00:03:11 | 5TH AVE | SANTA RITA ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/19/2024 02:20 AM | 241119-CFA01240 | 00:04:54 | CAMINO REAL ST | 11TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/22/2024 09:20 AM | 241122-CFA01243 | 00:03:01 | OCEAN AVE | 2 SW SANTA RITA | 3 |
| EMS call, excluding vehicle accident with injury | 11/24/2024 11:53 AM | 241124-CFA01247 | 00:01:57 | SAN CARLOS ST | OCEAN AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/25/2024 02:24 AM | 241125-CFA01250 | 00:04:22 | SAN ANTONIO AVE | 12TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/25/2024 07:32 PM | 241125-CFA01251 | 00:02:57 | OCEAN AVE | MISSION ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/26/2024 05:27 PM | 241126-CFA01254 | 00:02:53 | MISSION ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 11/29/2024 12:09 PM | 241129-CFA01264 | 00:01:06 | 8TH AVE | DOLORES ST | 3 |
| EMS call, excluding vehicle accident with injury | 11/29/2024 04:30 PM | 241129-CFA01265 | 00:04:30 | 26152 LADERA DR | | 3 |
| | | 18 | 0:03:49 | | | |
| 322-399 Series (Rescues) | | | | | | |
| Search for person in water | 11/24/2024 01:00 PM | 241124-CFA01248 | 00:02:09 | OCEAN AVE | SCENIC RD | 3 |
| | | 1 | 0:02:09 | | | |
| 400 Series (Hazardous Material) | | | | | | |
| Hazardous condition, other | 11/05/2024 10:39 AM | 241105-CFA01204 | 00:04:43 | CASANOVA ST | 7TH AVE | 2 |
| Hazardous condition, other | 11/28/2024 01:28 PM | 241128-CFA01261 | 00:03:14 | SANTA FE ST | S MOUNTAIN VIEW AVE | 3 |
| | | 2 | 0:03:59 | | | |
| 500 & 600 Series (Service Calls) | | | | | | |
| Lock-out | 11/24/2024 05:58 PM | 241124-CFA01249 | 00:02:53 | DOLORES ST | 4TH AVE | 2 |
| Water or steam leak | 11/13/2024 04:42 PM | 241113-CFA01231 | 00:05:59 | 12TH AVE | MONTE VERDE ST | 2 |
| Water or steam leak | 11/14/2024 11:56 AM | 241114-CFA01233 | 00:07:59 | FOREST RD | 7TH AVE | 2 |
| Water or steam leak | 11/17/2024 11:16 AM | 241117-CFA01237 | 00:04:00 | SAN CARLOS ST | 2 SE 2ND AVE | 2 |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|---------------------|-----------------|------------------|------------------|--------------|----------|
| 500 & 600 Series (Service Calls) cont. | | | | | | |
| Assist invalid | 11/17/2024 04:28 PM | 241117-CFA01238 | 00:03:06 | DOLORES ST | 1ST AVE | 2 |
| Assist invalid | 11/29/2024 10:45 PM | 241129-CFA01267 | 00:04:53 | MONTE VERDE ST | 11TH AVE | 2 |
| | | 6 | 0:03:22 | | | |
| 700 Series (False Alarms) | | | | | | |
| False alarm or false call, other | 11/10/2024 11:11 AM | 241110-CFA01218 | 00:03:22 | 4TH AVE | MISSION ST | 3 |
| Alarm system sounded due to malfunction | 11/26/2024 01:09 PM | 241126-CFA01253 | 00:03:07 | OCEAN AVE | LINCOLN ST | 3 |
| Unintentional transmission of alarm, other | 11/01/2024 01:23 PM | 241101-CFA01190 | 00:04:33 | CARMELO ST | OCEAN AVE | 3 |
| Alarm system activation, no fire - unintentional | 11/07/2024 12:41 AM | 241107-CFA01211 | 00:03:46 | MONTE VERDE ST | 6TH AVE | 3 |
| Alarm system activation, no fire - unintentional | 11/13/2024 12:15 PM | 241113-CFA01229 | 00:02:44 | 8TH AVE | DOLORES ST | 3 |
| Alarm system activation, no fire - unintentional | 11/22/2024 07:16 PM | 241122-CFA01244 | 00:03:44 | OCEAN AVE | MISSION ST | 3 |
| Alarm system activation, no fire - unintentional | 11/22/2024 07:52 PM | 241122-CFA01245 | 00:03:08 | MISSION ST | OCEAN AVE | 3 |
| Alarm system activation, no fire - unintentional | 11/22/2024 11:18 PM | 241122-CFA01246 | 00:04:05 | SAN CARLOS ST | 4TH AVE | 3 |
| Alarm system activation, no fire - unintentional | 11/29/2024 11:32 AM | 241129-CFA01263 | 00:03:04 | OCEAN AVE | LINCOLN ST | 3 |
| Alarm system activation, no fire - unintentional | 11/30/2024 02:01 PM | 241130-CFA01269 | 00:03:03 | LINCOLN ST | 6TH AVE | 3 |
| Alarm system activation, no fire - unintentional | 11/30/2024 07:21 PM | 241130-CFA01270 | 00:03:42 | JUNIPERO AVE | 11TH AVE | 3 |

11

0:03:29

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

| Code 2 Calls | 9 |
|--------------------------------|---------|
| Code 3 Calls | 29 |
| Total # of Incidents | 38 |
| % Under 5 Minute Response Time | 100% |
| Total Average Response Time | 0:03:21 |



RESPONSE SUMMARY REPORT BY DISTRICT 27015 CARMEL-BY-THE-SEA FIRE AMBULANCE Alarm Date From: 11/01/2024 To: 11/30/2024



| | | | 1 - | _ | | |
|--|------------|-----------------|------------------|--------------------------|--------------|----------|
| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
| CARMEL HIGHLANDS | | | | | | |
| EMS call, excluding vehicle accident with injury | 11/14/2024 | 241114-CFA01234 | 00:09:58 | 1401 LISBON LN | | 2 |
| | | 1 | 0:09:58 | | | |
| CYPRESS | | | | | | |
| EMS call, excluding vehicle accident with injury | 11/30/2024 | 241130-CFA01268 | 00:05:58 | 27720 HWY 1 | | 3 |
| EMS call, excluding vehicle accident with injury | 11/29/2024 | 241129-CFA01266 | 00:04:59 | 26270 DOLORES ST | | 3 |
| EMS call, excluding vehicle accident with injury | 11/28/2024 | 241128-CFA01260 | 00:02:25 | 2377 BAY VIEW AVE | | 3 |
| EMS call, excluding vehicle accident with injury | 11/26/2024 | 241126-CFA01252 | 00:07:10 | 24750 LOWER TRL | | 3 |
| EMS call, excluding vehicle accident with injury | 11/27/2024 | 241127-CFA01257 | 00:09:35 | 4245 CANADA LN | | 3 |
| EMS call, excluding vehicle accident with injury | 11/19/2024 | 241119-CFA01241 | 00:06:31 | 25835 HATTON RD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/14/2024 | 241114-CFA01232 | 00:11:07 | 252 CROSSROADS BLVD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/10/2024 | 241110-CFA01220 | 00:07:20 | CALLE LA CRUZ | RIBERA RD | 3 |
| EMS call, excluding vehicle accident with injury | 11/8/2024 | 241108-CFA01217 | 00:09:13 | 24411 PORTOLA RD | | 2 |
| EMS call, excluding vehicle accident with injury | 11/8/2024 | 241108-CFA01216 | 00:09:33 | 26245 CARMEL RANCHO BLVD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/7/2024 | 241107-CFA01212 | 00:06:53 | 24308 SAN JUAN RD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/5/2024 | 241105-CFA01206 | 00:03:31 | SEVENTEEN MILE DR | CARMEL WAY | 3 |
| EMS call, excluding vehicle accident with injury | 11/6/2024 | 241106-CFA01210 | 00:05:29 | 3305 RIO RD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/5/2024 | 241105-CFA01203 | 00:07:51 | 26245 CARMEL RANCHO BLVD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/4/2024 | 241104-CFA01202 | 00:02:48 | 26245 CARMEL RANCHO BLVD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/3/2024 | 241103-CFA01196 | 00:05:24 | 3262 TAYLOR RD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/3/2024 | 241103-CFA01195 | 00:05:27 | 25835 HATTON RD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/11/2024 | 241111-CFA01227 | 00:07:35 | 3745 WHITMAN CIR | | 3 |
| EMS call, excluding vehicle accident with injury | 11/10/2024 | 241110-CFA01222 | 00:05:39 | 26334 RIVER PARK PL | | 3 |
| Motor vehicle accident with injuries | 11/6/2024 | 241106-CFA01208 | 00:06:59 | HWY 1 | CARPENTER ST | 3 |
| | | 20 | 0:06:34 | | | |
| MONTEREY | | | | | | |
| EMS call, excluding vehicle accident with injury | 11/10/2024 | 241110-CFA01221 | 00:07:51 | 23795 HOLMAN HWY | | 3 |
| EMS call, excluding vehicle accident with injury | 11/7/2024 | 241107-CFA01214 | 00:10:51 | 1000 AGUAJITO RD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/7/2024 | 241107-CFA01213 | 00:09:55 | 6 VIA VENTURA | | 3 |
| EMS call, excluding vehicle accident with injury | 11/2/2024 | 241102-CFA01192 | 00:09:17 | 1501 SKYLINE DR | | 3 |
| EMS call, excluding vehicle accident with injury | 11/1/2024 | 241101-CFA01191 | 00:09:37 | 576 HARTNELL ST | | 3 |
| Motor vehicle accident with no injuries. | 11/13/2024 | 241113-CFA01230 | 00:11:45 | MTY SNS HWY | MONTERRA RD | 3 |
| - | | 6 | 0:09:53 | | | |
| PACIFIC GROVE | | | | | | |
| EMS call, excluding vehicle accident with injury | 11/2/2024 | 241102-CFA01193 | 00:14:27 | 1229 DAVID AVE | • | 3 |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|------------|-----------------|------------------|------------------------|--------------|----------|
| | | 1 | 0:14:27 | | | |
| PEBBLE BEACH | | | | | | |
| EMS call, excluding vehicle accident with injury | 11/11/2024 | 241111-CFA01226 | 00:07:21 | LIVE OAK MEADOWS RD | | 3 |
| EMS call, excluding vehicle accident with injury | 11/8/2024 | 241108-CFA01215 | 00:11:49 | 3353 SEVENTEEN MILE DR | | 3 |
| EMS call, excluding vehicle accident with injury | 11/19/2024 | 241119-CFA01242 | 00:08:55 | 1491 PADRE LN | | 3 |
| EMS call, excluding vehicle accident with injury | 11/13/2024 | 241113-CFA01228 | 00:08:36 | 1700 SEVENTEEN MILE DR | | 3 |
| EMS call, excluding vehicle accident with injury | 11/4/2024 | 241104-CFA01198 | 00:19:02 | 66 SPANISH BAY CIR | | 3 |
| Public service assistance, other | 11/10/2024 | 241110-CFA01219 | 00:05:55 | 3212 PALMERO WAY | | 3 |

6 0:10:16

| Code 2 Calls | 2 | |
|-----------------------------|---------|--|
| Code 3 Calls | 32 | |
| Total # of Incidents | | |
| Total Average Response Time | 0:10:18 | |



CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT NOVEMBER 2024



Response Summary Report by District Type

