



CITY OF CARMEL-BY-THE-SEA

Monthly Report

Public Safety

January 2024

TO:	Honorable Mayor and City Council Members
SUBMITTED BY:	Paul Tomasi, Director of Public Safety
APPROVED BY:	Chip Rerig, City Administrator

AMBULANCE REPORT

Summary of Carmel Fire Ambulance January Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of January 2024, the ambulance was unable to meet the performance measure. The response time was 89% with (4) code-3 call over 5 minutes.

45 Calls for service in CBTS Average response time: 3:32 min.
38 Code 3 calls for service –Four calls over 5:00 min.

1/8/24; Casanova & 12th; EMS Call: (5:14 min response) – Delay due to distance.
1/9/24; Lincoln & 6th; Hazardous Condition: (5:36 min response)- Response from outside the City.
1/11/24; Dolores St; Hazardous Condition: (5:28 min response)- Delay due to distance.
1/27/24; Scenic & 13th; Hazardous Condition: (5:12 min response)- Delay due to distance

MONTEREY FIRE REPORT

Summary of Monterey Fire January Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of January 2024 the fire department was unable to meet the performance measure. The response time was 92% with (4) code-3 calls over 5 minutes.

74 total calls for service in CBTS Average response time: 4:07 min.
48 total Code-3 calls

*The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.

1/9/24; Lincoln and 6th; Vehicle Accident w/Injury **(5:36 min response)** – Response from outside the City.
1/11/24; Dolores St.; Hazardous Conditions **(5:28 min response)**- Delay due to distance.
1/13/24; San Antonio & 8th; EMS Call **(10:40 Min response)**- Responded from Monterey.
1/15/24; San Antonio & 8th; EMS Call **(5:44 min response)**- Delay due to distance.

BEACH FIRES

There were 0 illegal beach fire recorded during the month of Janaury and no propane fires.

*The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.



RESPONSE SUMMARY REPORT BY INCIDENT TYPE
 27060 CARMEL-BY-THE-SEA
 Alarm Date From: 01/01/2024 To: 01/31/2024



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS)						
Medical assist, assist EMS crew	1/7/2024 6:06 PM	240107-MNT00170	0:02:40	MISSION ST	4TH AVE	3
Medical assist, assist EMS crew	1/19/2024 9:04 AM	240119-MNT00470	0:03:57	SAN ANTONIO AVE	8TH AVE	3
Medical assist, assist EMS crew	1/17/2024 9:46 AM	240117-MNT00417	0:04:24	LINCOLN ST	12TH AVE	3
Medical assist, assist EMS crew	1/17/2024 11:17 AM	240117-MNT00419	0:04:30	SAN ANTONIO AVE	8TH AVE	2
EMS call, excluding vehicle accident with injury	1/18/2024 11:01 AM	240118-MNT00441	0:00:31	MONTE VERDE ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/22/2024 8:02 AM	240122-MNT00559	0:00:38	6TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	1/16/2024 2:44 PM	240116-MNT00398	0:01:00	LINCOLN ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/27/2024 11:39 PM	240127-MNT00699	0:01:30	TORRES 4 NE 2ND ST	2ND AVE	3
EMS call, excluding vehicle accident with injury	1/30/2024 2:05 PM	240130-MNT00763	0:01:42	SAN CARLOS ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	1/22/2024 8:08 AM	240122-MNT00560	0:01:46	SAN ANTONIO AVE	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/27/2024 3:51 PM	240127-MNT00690	0:01:46	SAN CARLOS ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/26/2024 10:06 PM	240126-MNT00674	0:02:10	JUNIPERO AVE	6TH AVE	3
EMS call, excluding vehicle accident with injury	1/26/2024 8:47 PM	240126-MNT00670	0:02:15	MISSION ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/28/2024 3:45 PM	240128-MNT00709	0:02:18	SAN CARLOS ST	10TH AVE	3
EMS call, excluding vehicle accident with injury	1/2/2024 12:23 PM	240102-MNT00032	0:03:07	10TH AVE	CAMINO REAL ST	3
EMS call, excluding vehicle accident with injury	1/23/2024 7:55 AM	240123-MNT00580	0:03:17	SAN ANTONIO AVE	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/20/2024 9:15 PM	240120-MNT00518	0:03:26	LINCOLN ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/10/2024 7:26 PM	240110-MNT00248	0:03:49	CASANOVA ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/11/2024 2:52 PM	240111-MNT00272	0:03:54	1ST AVE	SANTA RITA ST	3
EMS call, excluding vehicle accident with injury	1/28/2024 8:01 PM	240128-MNT00715	0:04:04	3049 RIO RD		3
EMS call, excluding vehicle accident with injury	1/18/2024 9:28 AM	240118-MNT00440	0:04:05	LINCOLN ST	13TH AVE	3
EMS call, excluding vehicle accident with injury	1/16/2024 6:48 AM	240116-MNT00383	0:04:10	SAN ANTONIO AVE	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/15/2024 11:29 AM	240115-MNT00356	0:04:17	PERRY NEWBERRY WAY	6TH AVE	3
EMS call, excluding vehicle accident with injury	1/10/2024 9:09 AM	240110-MNT00239	0:04:28	SAN ANTONIO AVE	8TH AVE NW CORNER	2
EMS call, excluding vehicle accident with injury	1/14/2024 3:38 AM	240114-MNT00326	0:04:38	SANTA RITA ST	2ND AVE	3
EMS call, excluding vehicle accident with injury	1/20/2024 7:03 PM	240120-MNT00513	0:04:51	26095 LADERA DR		3
EMS call, excluding vehicle accident with injury	1/7/2024 11:03 AM	240107-MNT00161	0:04:54	3080 RIO RD		3
EMS call, excluding vehicle accident with injury	1/15/2024 12:26 PM	240115-MNT00360	0:05:44	SAN ANTONIO AVE	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/13/2024 10:52 AM	240113-MNT00310	0:10:40	SAN ANTONIO AVE	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/2/2024 11:42 AM	240102-MNT00030	0:11:21	JUNIPERO AVE	7TH AVE	2
30			0:03:44			

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
400 Series (Hazardous Material)						
Gasoline or other flammable liquid spill	1/10/2024 3:05 PM	240110-MNT00244	0:00:35	6TH AVE	JUNIPERO AVE	2
Gas leak (natural gas or LPG)	1/19/2024 3:15 PM	240119-MNT00475	0:05:55	SAN CARLOS ST	OCEAN AVE	2
Gas leak (natural gas or LPG)	1/11/2024 11:54 AM	240111-MNT00265	0:08:01	26185 DOLORES ST		3
Breakdown of light ballast	1/8/2024 3:21 PM	240108-MNT00198	0:01:28	5TH AVE	DOLORES ST	3
Breakdown of light ballast	1/21/2024 5:00 PM	240121-MNT00541	0:02:52	MISSION ST	10TH AVE	3
Arcing, shorted electrical equipment	1/9/2024 5:06 PM	240109-MNT00225	0:03:48	SAN CARLOS ST	11TH AVE	2
Accident, potential accident, other	1/5/2024 12:21 PM	240105-MNT00109	0:04:36	11TH AVE	SAN CARLOS ST	2
Accident, potential accident, other	1/31/2024 8:38 PM	240131-MNT00796	0:04:38	MONTE VERDE ST & 10TH AVE	10TH AVE	3
Vehicle accident, general cleanup	1/9/2024 10:17 AM	240109-MNT00212	0:02:46	6TH AVE	LINCOLN ST	2
9			0:03:51			
500 & 600 Series (Service Calls)						
Water or steam leak	1/11/2024 3:44 PM	240111-MNT00273	0:03:56	OCEAN AVE	CAMINO REAL ST	2
Water or steam leak	1/13/2024 10:19 AM	240113-MNT00309	0:05:08	5855 JUNIPERO AVE		2
Police matter	1/11/2024 8:12 AM	240111-MNT00255	0:04:31	11TH AVE	MONTE VERDE ST	2
Public service	1/8/2024 7:16 PM	240108-MNT00205	0:02:40	DOLORES ST	5TH AVE	3
Public service	1/14/2024 11:23 AM	240114-MNT00330	0:03:22	CASANOVA ST	4TH AVE	2
Public service	1/2/2024 11:07 PM	240102-MNT00048	0:04:27	MISSION ST	10TH AVE	3
Public service	1/16/2024 11:37 AM	240116-MNT00392	0:04:55	TORRES ST	2ND AVE	3
Assist invalid	1/16/2024 2:15 PM	240116-MNT00397	0:02:33	CARMELO ST	OCEAN AVE	3
Assist invalid	1/4/2024 2:54 PM	240104-MNT00085	0:03:16	4TH AVE	SANTA FE ST	2
Assist invalid	1/8/2024 1:22 AM	240108-MNT00176	0:04:38	CASANOVA ST	12TH AVE	3
Assist invalid	1/17/2024 4:03 PM	240117-MNT00429	0:04:45	LINCOLN ST	12TH AVE	2
Assist invalid	1/20/2024 3:44 PM	240120-MNT00512	0:07:05	26095 LADERA DR		2
Assist invalid	1/20/2024 11:21 AM	240120-MNT00502	0:10:11	26095 LADERA DR		2
Unauthorized burning	1/2/2024 6:25 PM	240102-MNT00041	0:05:08	SCENIC RD	12TH AVE	3
No incident found on arrival at dispatch address	1/11/2024 4:26 PM	240111-MNT00276	0:03:29	7TH AVE	CASANOVA ST	3
No incident found on arrival at dispatch address	1/17/2024 9:03 PM	240117-MNT00434	0:03:45	DOLORES ST	5TH AVE	2
No incident found on arrival at dispatch address	1/15/2024 8:31 AM	240115-MNT00352	0:03:49	SAN ANTONIO AVE	8TH AVE	3
No incident found on arrival at dispatch address	1/6/2024 11:26 AM	240106-MNT00135	0:04:13	SCENIC RD	10TH AVE	2
No incident found on arrival at dispatch address	1/28/2024 1:16 AM	240128-MNT00702	0:04:42	CASANOVA ST	11TH AVE	2
No incident found on arrival at dispatch address	1/27/2024 7:30 PM	240127-MNT00694	0:04:54	SCENIC RD	13TH AVE	2
No incident found on arrival at dispatch address	1/25/2024 2:44 PM	240125-MNT00636	0:05:26	DOLORES ST	4TH AVE	2
EMS call, party transported by non-fire agency	1/5/2024 10:30 AM	240105-MNT00104	0:04:03	8TH AVE	SAN ANTONIO AVE	3
EMS call, party transported by non-fire agency	1/16/2024 10:52 AM	240116-MNT00389	0:02:12	DOLORES ST	5TH AVE	3
EMS call, party transported by non-fire agency	1/7/2024 9:42 AM	240107-MNT00159	0:05:47	2957 SANTA LUCIA AVE		2
24			0:04:32			
700 Series (False Alarms)						
Smoke detector activation due to malfunction	1/18/2024 12:31 PM	240118-MNT00449	0:03:45	LINCOLN ST	5TH AVE	3
Alarm system sounded due to malfunction	1/9/2024 12:49 PM	240109-MNT00217	0:03:02	LINCOLN ST	6TH AVE	3
Smoke detector activation, no fire - unintentional	1/20/2024 10:04 AM	240120-MNT00499	0:02:37	OCEAN AVE	LINCOLN ST	3
Smoke detector activation, no fire - unintentional	1/31/2024 10:35 PM	240131-MNT00799	0:04:15	JUNIPERO AVE	7TH AVE	3
Smoke detector activation, no fire - unintentional	1/12/2024 3:10 PM	240112-MNT00290	0:04:40	OCEAN AVE	LINCOLN ST	3
Detector activation, no fire - unintentional	1/1/2024 9:39 PM	240101-MNT00022	0:03:26	LINCOLN ST	7TH AVE	2

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
700 Series (False Alarms) cont.						
Alarm system activation, no fire - unintentional	1/11/2024 4:03 PM	240111-MNT00275	0:01:57	OCEAN AVE	LINCOLN ST	3
Alarm system activation, no fire - unintentional	1/29/2024 10:21 AM	240129-MNT00727	0:03:16	OCEAN AVE	LINCOLN ST	3
Alarm system activation, no fire - unintentional	1/30/2024 12:03 PM	240130-MNT00760	0:05:44	LINCOLN ST	13TH AVE	2
Alarm system activation, no fire - unintentional	1/1/2024 5:44 AM	240101-MNT00006	0:06:47	CASANOVA ST	13TH AVE	2
Alarm system activation, no fire - unintentional	1/1/2024 2:45 AM	240101-MNT00004	0:08:28	CASANOVA ST	13TH AVE	2

11

0:04:22

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

- 240115-MNT00360 E15 responded from St 15, delay due to distance
- 240113-MNT00310 ME11 responded from St 11, delay due to distance
- 240111-MNT00265 E16 responded from St 15 area, delay due to distance
- 240102-MNT00041 E15 responded from St 15, delay due to due to distance

Code 2 Calls	26
Code 3 Calls	48
Total # of Incidents	74
% Under 5 Minute Response Time	92%



RESPONSE SUMMARY REPORT BY DISTRICT
27015 CARMEL-BY-THE-SEA FIRE AMBULANCE
 Alarm Date From: 01/01/2024 To: 01/31/2023



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
CARMEL HIGHLAND						
EMS call, excluding vehicle accident with injury	1/1/2024	240101-CFA00003	00:11:45	35000 HWY 1		3
EMS call, excluding vehicle accident with injury	1/15/2024	240115-CFA00057	00:04:28	25835 HATTON RD		3
EMS call, excluding vehicle accident with injury	1/17/2024	240117-CFA00065	00:10:17	HWY 1	SPINDRIFT RD	3
3			0:08:50			
CARMEL VALLEY						
EMS call, excluding vehicle accident with injury	1/29/2024	240129-CFA00122	00:09:18	8545 CARMEL VALLEY RD		3
Rescue or EMS standby	1/13/2024	240113-CFA00045	00:14:35	1 OLD RANCH RD		2
2			0:11:56			
CYPRESS						
Medical assist, assist EMS crew	1/15/2024	240115-CFA00059	00:03:59	24558 PORTOLA RD		3
EMS call, excluding vehicle accident with injury	1/1/2024	240101-CFA00005	00:07:18	3320 KINGSLEY CT		3
EMS call, excluding vehicle accident with injury	1/2/2024	240102-CFA00007	00:08:47	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	1/3/2024	240103-CFA00010	00:07:36	26254 CARMELO ST		3
EMS call, excluding vehicle accident with injury	1/3/2024	240103-CFA00011	00:05:42	3645 RIO RD		3
EMS call, excluding vehicle accident with injury	1/6/2024	240106-CFA00018	00:04:36	25661 MORSE DR		3
EMS call, excluding vehicle accident with injury	1/6/2024	240106-CFA00019	00:06:05	4000 RIO RD		3
EMS call, excluding vehicle accident with injury	1/7/2024	240107-CFA00023	00:05:39	3850 RIO RD		3
EMS call, excluding vehicle accident with injury	1/7/2024	240107-CFA00024	00:04:50	25910 RIO VISTA DR		3
EMS call, excluding vehicle accident with injury	1/8/2024	240108-CFA00027	00:04:54	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	1/11/2024	240111-CFA00036	00:06:30	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	1/11/2024	240111-CFA00038	00:03:59	24558 PORTOLA RD		3
EMS call, excluding vehicle accident with injury	1/11/2024	240111-CFA00042	00:04:56	26135		3
EMS call, excluding vehicle accident with injury	1/14/2024	240114-CFA00048	00:06:59	24911 OUTLOOK TER		3
EMS call, excluding vehicle accident with injury	1/14/2024	240114-CFA00051	00:03:31	26270 DOLORES ST		3
EMS call, excluding vehicle accident with injury	1/14/2024	240114-CFA00052	00:05:04	3600 HIGH MEADOW DR		3
EMS call, excluding vehicle accident with injury	1/15/2024	240115-CFA00054	00:03:37	CARMEL CENTER PL	RIO RD	3
EMS call, excluding vehicle accident with injury	1/17/2024	240117-CFA00068	00:06:31	3771 RIO RD		2
EMS call, excluding vehicle accident with injury	1/18/2024	240118-CFA00075	00:05:18	4000 RIO RD		3
EMS call, excluding vehicle accident with injury	1/19/2024	240119-CFA00078	00:05:43	101 CROSSROADS BLVD		3
EMS call, excluding vehicle accident with injury	1/20/2024	240120-CFA00083	00:05:00	21609 LADERA		3
EMS call, excluding vehicle accident with injury	1/22/2024	240122-CFA00087	00:05:45	3378 TREVIS WAY		3
EMS call, excluding vehicle accident with injury	1/22/2024	240122-CFA00090	00:07:27	26135		2
EMS call, excluding vehicle accident with injury	1/23/2024	240123-CFA00094	00:05:01	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	1/24/2024	240124-CFA00097	00:05:40	24335 SAN PEDRO LN		3

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
CYPRESS cont.						
EMS call, excluding vehicle accident with injury	1/25/2024	240125-CFA00099	00:05:12	3771 RIO RD		3
EMS call, excluding vehicle accident with injury	1/27/2024	240127-CFA00106	00:10:53	24742 PESCADERO RD		3
EMS call, excluding vehicle accident with injury	1/28/2024	240128-CFA00114	00:04:49	4000 RIO RD		3
EMS call, excluding vehicle accident with injury	1/29/2024	240129-CFA00120	00:05:36	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	1/29/2024	240129-CFA00118	00:05:36	24281 SAN JUAN RD		3
EMS call, excluding vehicle accident with injury	1/30/2024	240130-CFA00124	00:06:36	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	1/30/2024	240130-CFA00127	00:04:23	25990 S CARMEL HILLS DR		3
Motor vehicle accident with no injuries.	1/15/2024	240115-CFA00053	00:07:38	HWY 1	RIBERA RD	3
False alarm or false call, other	1/11/2024	240111-CFA00041	00:01:04	VALLEY VIEW AVE	SCENIC RD	3
34			0:05:39			
MID COAST						
Motor vehicle accident with no injuries.	1/31/2024	240131-CFA00129	00:16:15	HWY 1	ROCKY PT	3
Motor vehicle accident with no injuries.	1/30/2024	240130-CFA00128	00:17:52	36240 HWY 1		3
2			0:17:04			
MONTEREY						
EMS call, excluding vehicle accident with injury	1/5/2024	240105-CFA00016	00:10:11	1575 SKYLINE DR		2
EMS call, excluding vehicle accident with injury	1/8/2024	240108-CFA00028	00:10:35	1501 SKYLINE DR		3
EMS call, excluding vehicle accident with injury	1/19/2024	240119-CFA00076	00:08:58	1131 10TH ST		3
EMS call, excluding vehicle accident with injury	1/26/2024	240126-CFA00102	00:06:23	890 FOUNTAIN AVE		3
EMS call, excluding vehicle accident with injury	1/28/2024	240128-CFA00116	00:10:40	2030 N FREMONT ST		3
EMS call, excluding vehicle accident with injury	1/29/2024	240129-CFA00123	00:08:47	1110 CASS ST		3
EMS call, excluding vehicle accident with injury	1/30/2024	240130-CFA00125	00:07:20	1501 SKYLINE DR		3
7			0:08:59			
PEBBLE BEACH						
EMS call, excluding vehicle accident with injury	1/4/2024	240104-CFA00012	00:10:15	4109 EL BOSQUE DR		3
EMS call, excluding vehicle accident with injury	1/11/2024	240111-CFA00043	00:08:26	1500 CYPRESS DR		3
EMS call, excluding vehicle accident with injury	1/23/2024	240123-CFA00093	00:08:09	1264 VISCAINO RD		3
EMS call, excluding vehicle accident with injury	1/23/2024	240123-CFA00095	00:08:21	1500 CYPRESS DR		3
EMS call, excluding vehicle accident with injury	1/26/2024	240126-CFA00103	00:08:40	1217 BRISTOL LN		3
Motor vehicle accident with injuries	1/26/2024	240126-CFA00101	00:06:58	SEVENTEEN MILE DR	PALMERO WAY	3
6			0:08:28			

Code 2 Calls	4
Code 3 Calls	50
Total # of Incidents	54
Total Average Response Time	0:10:09



RESPONSE SUMMARY REPORT BY DISTRICT
27015 CARMEL-BY-THE-SEA FIRE AMBULANCE
 Alarm Date From: 01/01/2024 To: 01/31/2024



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
100 Series (Fires)						
Fire, other	1/21/2024	240121-CFA00086	00:02:49	MISSION ST	10TH AVE	3
1			0:02:49			
300-321 Series (EMS)						
EMS call, excluding vehicle accident with injury	1/2/2024	240102-CFA00006	00:11:14	JUNIPERO AVE	7TH AVE	2
EMS call, excluding vehicle accident with injury	1/5/2024	240105-CFA00015	00:03:58	8TH AVE	SAN ANTONIO AVE	3
EMS call, excluding vehicle accident with injury	1/7/2024	240107-CFA00021	00:04:02	2957 SANTA LUCIA AVE		3
EMS call, excluding vehicle accident with injury	1/7/2024	240107-CFA00022	00:02:10	3080 RIO ROAD		3
EMS call, excluding vehicle accident with injury	1/7/2024	240107-CFA00025	00:02:39	MISSION ST	4TH AVE	3
EMS call, excluding vehicle accident with injury	1/8/2024	240108-CFA00026	00:05:14	CASANOVA ST	12TH AVE	3
EMS call, excluding vehicle accident with injury	1/10/2024	240110-CFA00035	00:02:24	CASANOVA ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/14/2024	240114-CFA00047	00:04:34	SANTA RITA ST	2ND AVE	3
EMS call, excluding vehicle accident with injury	1/15/2024	240115-CFA00058	00:03:00	PERRY NEWBERRY 2NW 6TH		3
EMS call, excluding vehicle accident with injury	1/15/2024	240115-CFA00056	00:04:00	SAN ANTONIO	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/16/2024	240116-CFA00060	00:03:47	SAN ANTONIO AVE	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/16/2024	240116-CFA00061	00:02:11	DOLORES ST	5TH AVE	3
EMS call, excluding vehicle accident with injury	1/16/2024	240116-CFA00063	00:02:27	CARMELO ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	1/16/2024	240116-CFA00064	00:00:36	LINCOLN ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/17/2024	240117-CFA00066	00:03:00	LINCOLN ST	12TH AVE	2
EMS call, excluding vehicle accident with injury	1/17/2024	240117-CFA00067	00:03:31	SAN ANTONIO AVE	8TH AVE	2
EMS call, excluding vehicle accident with injury	1/18/2024	240118-CFA00071	00:03:38	LINCOLN ST	13TH AVE	3
EMS call, excluding vehicle accident with injury	1/18/2024	240118-CFA00072	00:01:48	MONTE VERDE ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/19/2024	240119-CFA00077	00:04:36	SAN ANTONIO AVE	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/20/2024	240120-CFA00084	00:02:18	LINCOLN ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/22/2024	240122-CFA00088	00:00:37	6TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	1/23/2024	240123-CFA00092	00:03:02	SAN ANTONIO AVE	8TH AVE	3
EMS call, excluding vehicle accident with injury	1/26/2024	240126-CFA00104	00:02:01	MISSION ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/26/2024	240126-CFA00105	00:01:48	JUNIPERO AVE	6TH AVE	3
EMS call, excluding vehicle accident with injury	1/27/2024	240127-CFA00110	00:02:00	SAN CARLOS ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	1/27/2024	240127-CFA00112	00:03:58	TORRES ST	2ND AVE	2
EMS call, excluding vehicle accident with injury	1/28/2024	240128-CFA00115	00:01:48	SAN CARLOS ST	10TH AVE	3
EMS call, excluding vehicle accident with injury	1/28/2024	240128-CFA00117	00:04:47	3049 RIO RD		3
EMS call, excluding vehicle accident with injury	1/30/2024	240130-CFA00126	00:01:29	SAN CARLOS ST	OCEAN AVE	3

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
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300-321 Series (EMS) cont.

29 0:03:12

400 Series (Hazardous Material)

Hazardous condition, other	1/2/2024	240102-CFA00009	00:04:29	MISSION ST	10TH AVE	3
Hazardous condition, other	1/9/2024	240109-CFA00031	00:05:36	LINCOLN ST	6TH AVE	3
Hazardous condition, other	1/11/2024	240111-CFA00039	00:05:28	26185 DOLORES ST		3
Hazardous condition, other	1/11/2024	240111-CFA00040	00:03:20	7TH AVE	CASANOVA ST	3
Hazardous condition, other	1/19/2024	240119-CFA00079	00:00:13	SAN CARLOS ST	OCEAN AVE	3
Hazardous condition, other	1/27/2024	240127-CFA00111	00:05:12	SCENIC RD	13TH AVE	3
Hazardous condition, other	1/28/2024	240128-CFA00113	00:04:12	CASANOVA ST	11TH AVE	2
Hazardous condition, other	1/31/2024	240131-CFA00131	00:04:09	MONTE VERDE ST	10TH AVE	3

8 0:04:05

500 & 600 Series (Service Calls)

Assist invalid	1/4/2024	240104-CFA00013	00:02:40	4TH AVE	SANTA FE ST	2
Assist invalid	1/15/2024	240115-CFA00055	00:03:37	SAN ANTONIO AVE	8TH AVE	3
Assist invalid	1/17/2024	240117-CFA00069	00:04:09	LINCOLN ST	12TH AVE	2
HazMat release investigation w/no HazMat	1/9/2024	240109-CFA00032	00:03:48	SAN CARLOS ST	11TH AVE	3

4 0:03:34

700 Series (False Alarms)

False alarm or false call, other	1/25/2024	240125-CFA00098	00:04:59	DOLORES ST	4TH AVE	3
Unintentional transmission of alarm, other	1/29/2024	240129-CFA00119	00:03:24	OCEAN AVE	LINCOLN ST	3
Alarm system activation, no fire - unintentional	1/18/2024	240118-CFA00073	00:03:36	LINCOLN ST	5TH AVE	3

3 0:04:00

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

- 240108-CFA00026 Delayed due to distance
- 240109-CFA00031 7166 responded from Cypress area, delayed due to distance
- 240111-CFA00039 Delayed due to distance
- 240127-CFA00111 Delayed due to distance

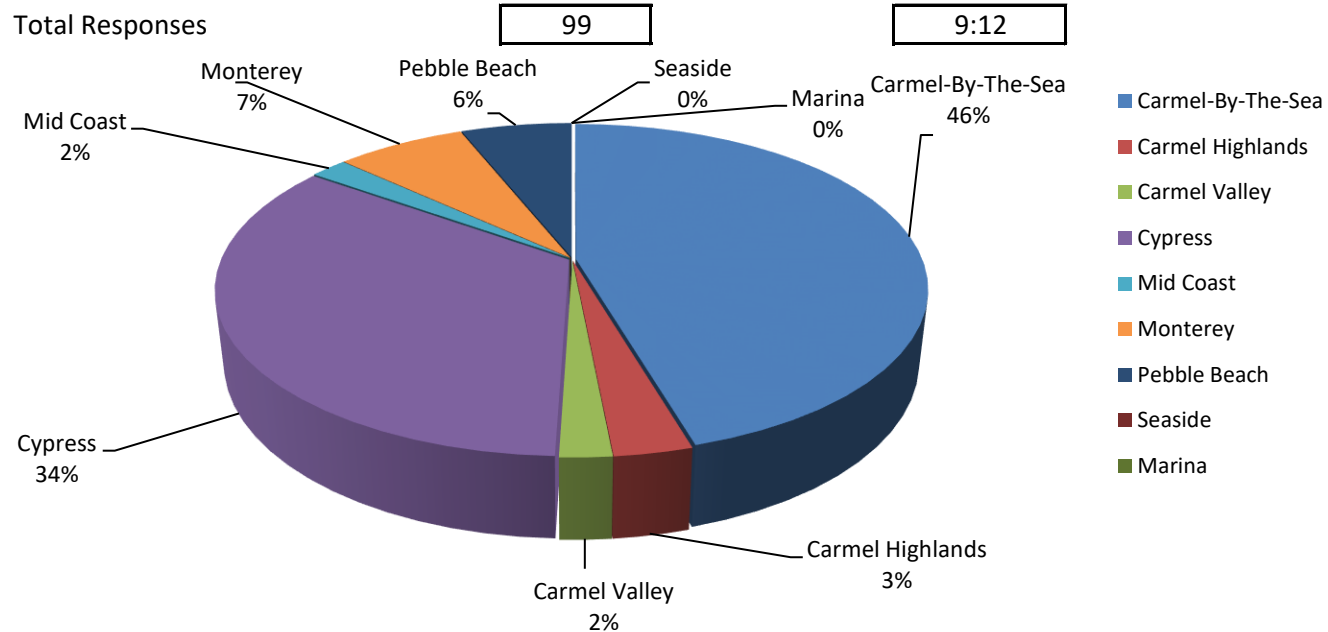
Code 2 Calls	7
Code 3 Calls	38
Total # of Incidents	45
% Under 5 Minute Response Time	89%
Total Average Response Time	0:03:13



CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT JANUARY 2024 Response Summary Report by District Type



<u>District Response</u>	<u>Number</u>	<u>Average Response Time</u>
Carmel-By-The-Sea	45	3:32
Carmel Highlands	3	8:50
Carmel Valley	2	11:56
Cypress	34	5:39
Mid Coast	2	17:04
Monterey	7	8:59
Pebble Beach	6	8:28
Seaside	0	0:00
Marina	0	0:00



Total Code 3 Calls:	38
CFA Response Times for Code 3 Calls ≤ 5 minutes:	89%