

CITY OF CARMEL-BY-THE-SEA Monthly Report

Public Safety

December 2023

TO: Honorable Mayor and City Council Members

SUBMITTED BY: Paul Tomasi, Director of Public Safety

APPROVED BY: Chip Rerig, City Administrator

AMBULANCE REPORT

Summary of Carmel Fire Ambulance December 2023 Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of December 2023, the ambulance was unable to meet the performance measure. The response time was 86% with (5) code-3 calls over 5 minutes.

41 Calls for service in CBTS Average response time: 3:45 min.

36 Code 3 calls for service –Five calls over 5:00 min.

Lopez & 2nd (8:31 min Response) Did not hit the on-scene button.

Ladera & Rio (5:39 min Response) Delay due to distance based on location.

Mission & 1st (6:05 min Response) Did not hit the on-scene button.

San Antonio & 11th (5:55 min Response) Delay due to distance based on location.

San Antonio & Ocean (5:31 min Response) Did not hit the on-scene button.

MONTEREY FIRE REPORT

Summary of Monterey Fire December 2023 Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of December 2023, the fire department was unable to meet the performance measure. The response time was 93% with (3) code-3 calls over 5 minutes.

54 total calls for service in CBTS Average response time: 2:41 min. 43 total Code-3 calls – Three calls with a response time over 5:00 min.

^{*}The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.

| Ladera & Rio (5:43 min Response) responded from St 15, normal response time due to location. |
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| Junipero & 4 th (8:12 min Response) E11 responded from St 11, delay due to distance. |
| Lincoln & 8 th (5:35 min Response) EMS call had to stage due to protocol. |



^{*}The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.



RESPONSE SUMMARY REPORT BY INCIDENT TYPE 27060 CARMEL-BY-THE-SEA

Alarm Date From: 12/01/2023 To: 12/31/2023



| Medical assist, assist EMS crew 12/12/2023 8:43 AM 231212-MNT09521 0:02:39 LINCOLN ST 7TH AVE 25 EMS call, excluding vehicle accident with injury 12/12/2023 6:08 PM 231201-MNT09325 0:04:47 7TH AVE DOLORES ST 5 EMS call, excluding vehicle accident with injury 12/4/2023 9:08 PM 231204-MNT09325 0:02:01 MISSION ST 8TH AVE 5 EMS call, excluding vehicle accident with injury 12/5/2023 7:29 PM 231205-MNT09351 0:02:35 LINCOLN ST 3RD AVE 5 EMS call, excluding vehicle accident with injury 12/5/2023 7:29 PM 231205-MNT09353 0:02:35 LINCOLN ST 3RD AVE 5 EMS call, excluding vehicle accident with injury 12/5/2023 8:29 PM 231205-MNT09353 0:02:35 LINCOLN ST 3RD AVE 5 EMS call, excluding vehicle accident with injury 12/10/2023 1:03 PM 231210-MNT09466 0:05:00 LOPE2 AVE 2ND AVE 5 EMS call, excluding vehicle accident with injury 12/10/2023 7:05 AM 231210-MNT09466 0:05:00 LOPE2 AVE 2ND AVE 5 EMS call, excluding vehicle accident with injury 12/10/2023 7:05 AM 231210-MNT09466 0:05:00 LOPE2 AVE 2ND AVE 5 EMS call, excluding vehicle accident with injury 12/13/2023 1:36 AM 231213-MNT09552 0:00:16 6 TH AVE 6 MISSION ST 5 EMS call, excluding vehicle accident with injury 12/13/2023 7:26 PM 231213-MNT09552 0:00:16 6 TH AVE 6 MISSION ST 5 EMS call, excluding vehicle accident with injury 12/13/2023 7:26 PM 231213-MNT09552 0:00:16 6 TH AVE 6 MISSION ST 5 EMS call, excluding vehicle accident with injury 12/15/2023 7:44 AM 231215-MNT09553 0:00:16 6 TH AVE 7 MISSION ST 5 EMS call, excluding vehicle accident with injury 12/15/2023 7:44 AM 231215-MNT09553 0:00:16 6 TH AVE 7 MISSION ST 5 EMS call, excluding vehicle accident with injury 12/15/2023 7:05 PM 231215-MNT09555 0:00:15 2 CARPENTER ST 4TH AVE 6 EMS call, excluding vehicle accident with injury 12/15/2023 7:05 PM 231215-MNT09565 0:00:15 2 CARPENTER ST 5 TH AVE 6 EMS call, excluding vehicle accident with injury 12/15/2023 7:09 AM 231215-MNT09566 0:00:30:20 DOLORES ST 5 TH AVE 7 MISSION ST 5 EMS call, excluding vehicle accident with injury 12/21/2023 1:10 PM 231222-MNT09776 0:00:30:30 TM AVE 5 SAN | Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|--|---------------------|-----------------|------------------|--------------------|----------------|----------|
| Medical assist, assist EMS crew | 300-321 Series (EMS) | | | | | | |
| EMS call, excluding vehicle accident with injury 12/4/2023 5:06 PM 231201-MNT09252 0:04:47 7TH AVE DOLORES ST EMS call, excluding vehicle accident with injury 12/4/2023 3:08 PM 231204-MNT09325 0:03:54 25921 RIDGEWOOD RD EMS call, excluding vehicle accident with injury 12/4/2023 9:08 PM 231204-MNT09327 0:02:01 MISSION ST 8TH AVE EMS call, excluding vehicle accident with injury 12/5/2023 7:29 PM 231205-MNT09351 0:02:35 LINCOLN ST 3RD AVE EMS call, excluding vehicle accident with injury 12/10/2023 12:19 AM 231205-MNT09353 0:02:35 CASANOVA ST 8TH AVE EMS call, excluding vehicle accident with injury 12/10/2023 12:19 AM 231210-MNT09463 0:03:35 MISSION ST 7TH AVE EMS call, excluding vehicle accident with injury 12/10/2023 7:03 FM 231210-MNT09461 0:05:00 LOPEZ AVE 2ND AVE EMS call, excluding vehicle accident with injury 12/10/2023 6:08 PM 231210-MNT09461 0:05:00 LOPEZ AVE 2ND AVE EMS call, excluding vehicle accident with injury 12/13/2023 1:136 AM 231213-MNT09552 0:00:16 6TH AVE MISSION ST EMS call, excluding vehicle accident with injury 12/13/2023 7:26 PM 231213-MNT09561 0:02:37 OCEAN AVE MONTE VERDE ST EMS call, excluding vehicle accident with injury 12/13/2023 7:26 PM 231213-MNT09563 0:00:16 6TH AVE MISSION ST EMS call, excluding vehicle accident with injury 12/16/2023 7:04 PM 231216-MNT09563 0:00:16 6TH AVE ST AVE EMS call, excluding vehicle accident with injury 12/16/2023 1:05 PM 231216-MNT09650 0:03:52 CARPENTER ST 4TH AVE SEMS call, excluding vehicle accident with injury 12/16/2023 1:05 PM 231216-MNT09650 0:03:52 CARPENTER ST 4TH AVE SEMS call, excluding vehicle accident with injury 12/18/2023 7:04 PM 231218-MNT09650 0:03:09 DOLORES ST 5TH AVE SEMS call, excluding vehicle accident with injury 12/18/2023 7:04 PM 231218-MNT09760 0:03:09 DOLORES ST 5TH AVE SEMS call, excluding vehicle accident with injury 12/16/2023 7:18 PM 231222-MNT09760 0:03:48 ISTA VE SAN CARLOS ST ST AVE SAN CARLOS ST S | Medical assist, assist EMS crew | 12/2/2023 10:55 AM | 231202-MNT09267 | 0:03:23 | OCEAN AVE | SAN CARLOS ST | 3 |
| EMS call, excluding vehicle accident with injury 12/4/2023 6:33 PM 231204-MNT09325 0:03:54 25921 RIDGEWOOD RD EMS call, excluding vehicle accident with injury 12/5/2023 7:29 PM 231205-MNT09351 0:02:05 | Medical assist, assist EMS crew | 12/12/2023 8:43 AM | 231212-MNT09521 | 0:02:39 | LINCOLN ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/4/2023 9:08 PM 231205-MNT09327 0:02:01 MISSION ST 8TH AVE 25 EMS call, excluding vehicle accident with injury 12/5/2023 8:32 PM 231205-MNT09351 0:02:35 LINCOLN ST 3RD AVE 25 EMS call, excluding vehicle accident with injury 12/10/2023 12:19 AM 231210-MNT09463 0:03:35 MISSION ST 7TH AVE 25 EMS call, excluding vehicle accident with injury 12/10/2023 7:05 AM 231210-MNT09463 0:03:35 MISSION ST 7TH AVE 25 EMS call, excluding vehicle accident with injury 12/10/2023 7:05 AM 231210-MNT09463 0:05:00 LOPEZ AVE 2ND AVE 2ND AVE 25 EMS call, excluding vehicle accident with injury 12/10/2023 7:05 AM 231210-MNT09461 0:05:00 LOPEZ AVE 2ND AVE 25 EMS call, excluding vehicle accident with injury 12/13/2023 11:36 AM 231213-MNT09561 0:02:37 OCEAN AVE MONTE VERDE ST 25 EMS call, excluding vehicle accident with injury 12/13/2023 7:26 PM 231213-MNT09561 0:02:37 OCEAN AVE MONTE VERDE ST 25 EMS call, excluding vehicle accident with injury 12/15/2023 7:44 AM 231213-MNT09561 0:02:37 OCEAN AVE MONTE VERDE ST 25 EMS call, excluding vehicle accident with injury 12/16/2023 3:105 PM 231216-MNT09620 0:03:52 CARPENTER ST 4TH AVE 25 EMS call, excluding vehicle accident with injury 12/18/2023 9:166 AM 231218-MNT09665 0:03:52 CARPENTER ST 4TH AVE 25 EMS call, excluding vehicle accident with injury 12/18/2023 9:166 AM 231218-MNT09665 0:03:09 DOLORES ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/18/2023 3:108 PM 231218-MNT09665 0:03:09 DOLORES ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/22/2023 1:106 PM 231222-MNT09786 0:03:09 DOLORES ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/22/2023 1:106 PM 231222-MNT09786 0:03:09 DOLORES ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/22/2023 1:106 PM 231222-MNT09786 0:03:09 DOLORES ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/22/2023 1:106 PM 231222-MNT09786 0:03:09 DOLORES ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/22/2023 1:107 PM 231 | EMS call, excluding vehicle accident with injury | 12/1/2023 5:06 PM | 231201-MNT09252 | 0:04:47 | 7TH AVE | DOLORES ST | 3 |
| EMS call, excluding vehicle accident with injury 12/5/2023 7:29 PM 231205-MNT09351 0:02:35 LINCOLN ST 3RD AVE 25 EMS call, excluding vehicle accident with injury 12/10/2023 1:19 AM 231210-MNT09463 0:02:35 CASANOVA ST 8TH AVE 25 EMS call, excluding vehicle accident with injury 12/10/2023 1:19 AM 231210-MNT09466 0:05:00 LOPEZ AVE 2ND AVE 27 DAVE 2MD AVE 25 EMS call, excluding vehicle accident with injury 12/10/2023 1:05 AM 231210-MNT09466 0:05:00 LOPEZ AVE 2ND AVE 25 EMS call, excluding vehicle accident with injury 12/10/2023 1:36 AM 231210-MNT09552 0:00:16 6TH AVE 31 EMS call, excluding vehicle accident with injury 12/13/2023 11:36 AM 231213-MNT09552 0:00:16 6TH AVE MISSION ST 32 EMS call, excluding vehicle accident with injury 12/15/2023 7:26 PM 231213-MNT09551 0:02:37 0CEAN AVE MONTE VERDE ST 32 EMS call, excluding vehicle accident with injury 12/15/2023 7:44 AM 231215-MNT09563 0:04:06 SAN ANTONIO AVE 8TH AVE 32 EMS call, excluding vehicle accident with injury 12/16/2023 1:05 PM 231216-MNT09650 0:03:52 CARPENTER ST 4TH AVE 32 EMS call, excluding vehicle accident with injury 12/18/2023 4:04 AM 231218-MNT09655 0:04:13 DOLORES ST 5TH AVE 32 EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231219-MNT09665 0:02:52 LINCOLN ST 8TH AVE 32 EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231212-MNT09766 0:02:59 DOLORES ST 5TH AVE 32 EMS call, excluding vehicle accident with injury 12/19/2023 7:18 PM 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 32 EMS call, excluding vehicle accident with injury 12/22/2023 1:03 PM 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 34 EMS call, excluding vehicle accident with injury 12/22/2023 1:03 PM 231222-MNT09780 0:03:00 7TH AND FOREST 5T EMS call, excluding vehicle accident with injury 12/22/2023 1:03 PM 231222-MNT09780 0:03:36 FOREST SD 7TH AVE 32 EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231222-MNT09984 0:03:36 FOREST SD 7TH AVE 32 EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231222-MNT099939 0:00:02: | EMS call, excluding vehicle accident with injury | 12/4/2023 6:33 PM | 231204-MNT09325 | 0:03:54 | 25921 RIDGEWOOD RD | | 3 |
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| EMS call, excluding vehicle accident with injury 12/13/2023 11:36 AM 231213-MNT09552 0:00:16 6TH AVE MISSION ST 22MS call, excluding vehicle accident with injury 12/13/2023 7:26 PM 231213-MNT09561 0:02:37 OCEAN AVE MONTE VERDE ST 23MS call, excluding vehicle accident with injury 12/15/2023 7:44 AM 231215-MNT09583 0:04:06 SAN ANTONIO AVE 8TH AVE 23MS call, excluding vehicle accident with injury 12/16/2023 1:05 PM 231216-MNT09620 0:03:52 CAPPENTER ST 4TH AVE 23MS call, excluding vehicle accident with injury 12/18/2023 4:04 AM 231218-MNT09655 0:04:13 DOLORES ST 5TH AVE 23MS call, excluding vehicle accident with injury 12/18/2023 9:16 AM 231218-MNT09665 0:02:52 LINCOLN ST 8TH AVE 23MS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231219-MNT09696 0:03:09 DOLORES ST 5TH AVE 23MS call, excluding vehicle accident with injury 12/19/2023 1:06 PM 231221-MNT09756 0:05:43 26152 LADERA DR 231221-MNT09756 0:05:43 26152 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 23MS call, excluding vehicle accident with injury 12/22/2023 10:21 PM 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 24MS call, excluding vehicle accident with injury 12/22/2023 10:34 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 23MS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 23MS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231222-MNT09784 0:03:36 FOREST ST 5TH AVE 23MS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09884 0:03:36 FOREST ST 5TH AVE 23MS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 23MISSION ST 7TH AVE 23MS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 23MS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 23MS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 23MS call call with | EMS call, excluding vehicle accident with injury | 12/10/2023 7:05 AM | 231210-MNT09466 | 0:05:00 | LOPEZ AVE | 2ND AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/13/2023 7:26 PM 231213-MNT09561 0:02:37 OCEAN AVE MONTE VERDE ST 3 EMS call, excluding vehicle accident with injury 12/15/2023 7:44 AM 231215-MNT09583 0:04:06 SAN ANTONIO AVE 8TH AVE 3 EMS call, excluding vehicle accident with injury 12/16/2023 1:05 PM 231216-MNT09650 0:03:52 CARPENTER ST 4TH AVE 3 EMS call, excluding vehicle accident with injury 12/18/2023 4:04 AM 231218-MNT09655 0:04:13 DOLORES ST 5TH AVE 3 EMS call, excluding vehicle accident with injury 12/18/2023 9:16 AM 231218-MNT09665 0:02:52 LINCOLN ST 8TH AVE 3 EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231219-MNT09666 0:03:09 DOLORES ST 5TH AVE 3 EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231221-MNT09756 0:05:43 26:152 LADERA DR EMS call, excluding vehicle accident with injury 12/22/2023 7:18 PM 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 3 EMS call, excluding vehicle accident with injury 12/22/2023 10:21 PM 231222-MNT09781 0:03:48 IST AVE SAN CARLOS ST 3 EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 3 EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 3 EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-1940-MNT 0:03:00 7TH AND FOREST ST 5TH AVE 5 EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231228-MNT09984 0:03:36 FOREST RD 7TH AVE 5 EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD 5 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 5 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 5 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 5 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION | EMS call, excluding vehicle accident with injury | 12/10/2023 6:08 PM | 231210-MNT09481 | 0:02:13 | JUNIPERO AVE | 6TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/15/2023 7:44 AM 231215-MNT09583 0:04:06 SAN ANTONIO AVE 8TH AVE 231216-MNT09620 0:03:52 CARPENTER ST 4TH AVE 231216-MNT09620 0:03:52 CARPENTER ST 4TH AVE 231216-MNT09655 0:04:13 DOLORES ST 5TH AVE 231218-MNT09655 0:04:13 DOLORES ST 5TH AVE 231218-MNT09665 0:02:52 LINCOLN ST 8TH AVE 231218-MNT09665 0:02:52 LINCOLN ST 8TH AVE 231218-MNT09665 0:02:52 LINCOLN ST 8TH AVE 231218-MNT09665 0:03:09 DOLORES ST 5TH AVE 231219-MNT09666 0:03:09 DOLORES ST 5TH AVE 231221-MNT09766 0:03:09 DOLORES ST 5TH AVE 231221-MNT09766 0:05:43 26152 LADERA DR 231221-MNT09766 0:05:43 26152 LADERA DR 231222-MNT09766 0:03:09 DOLORES ST 5TH AVE 231222-MNT09766 0:03:04 ST 5TH AVE 231222-MNT09766 0:03:04 ST 5TH AVE 231222-MNT09766 0:03:04 ST 5TH AVE 231222-MNT09781 0:03:48 ST AVE SAN CARLOS ST 231222-MNT09781 0:03:48 ST AVE SAN CARLOS ST 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 231222-MNT09784 0:03:36 FOREST RD 7TH AVE 231222-MNT09784 0:03:36 FOREST RD 7TH AVE 231223-MNT09904 0:05:35 LINCOLN ST 8TH AVE 231223-MNT09904 0:05:35 LINCOLN ST 8TH AVE 231223-MNT09904 0:05:35 LINCOLN ST 8TH AVE 231223-MNT09909 0:00:25 MISSION ST 6TH AVE 231223-MNT09909 0:00:25 MISSION ST 6TH AVE 231223-MNT09909 0:00:25 MISSION ST 6TH AVE 231223-MNT09909 0:00:25 MISSION ST 7TH AVE 231223-MNT09090 0:00:25 MISSION ST 7TH AVE 23123-MNT09 | EMS call, excluding vehicle accident with injury | 12/13/2023 11:36 AM | 231213-MNT09552 | 0:00:16 | 6TH AVE | MISSION ST | 3 |
| EMS call, excluding vehicle accident with injury 12/16/2023 1:05 PM 231216-MNT09620 0:03:52 CARPENTER ST 4TH AVE 35 EMS call, excluding vehicle accident with injury 12/18/2023 4:04 AM 231218-MNT09655 0:04:13 DOLORES ST 5TH AVE 35 EMS call, excluding vehicle accident with injury 12/18/2023 9:16 AM 231218-MNT09665 0:02:52 LINCOLN ST 8TH AVE 35 EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231219-MNT09696 0:03:09 DOLORES ST 5TH AVE 35 EMS call, excluding vehicle accident with injury 12/12/2023 11:06 PM 231221-MNT09756 0:05:43 26152 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 35 EMS call, excluding vehicle accident with injury 12/22/2023 7:18 PM 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 36 EMS call, excluding vehicle accident with injury 12/22/2023 10:21 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 36 EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231222-MNT09884 0:03:36 FOREST ST EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09884 0:03:36 FOREST RD 7TH AVE 36 EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09904 0:05:35 LINCOLN ST 8TH AVE 36 EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09904 0:05:35 LINCOLN ST 8TH AVE 36 EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09904 0:05:35 LINCOLN ST 8TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09909 0:00:25 MISSION ST 6TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09909 0:00:25 MISSION ST 7TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE | EMS call, excluding vehicle accident with injury | 12/13/2023 7:26 PM | 231213-MNT09561 | 0:02:37 | OCEAN AVE | MONTE VERDE ST | 3 |
| EMS call, excluding vehicle accident with injury 12/18/2023 4:04 AM 231218-MNT09655 0:04:13 DOLORES ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231218-MNT09665 0:02:52 LINCOLN ST 8TH AVE 25 EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231219-MNT09696 0:03:09 DOLORES ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/21/2023 11:06 PM 231221-MNT09756 0:05:43 26152 LADERA DR 25 EMS call, excluding vehicle accident with injury 12/22/2023 7:18 PM 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 25 EMS call, excluding vehicle accident with injury 12/22/2023 10:21 PM 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 25 EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 25 EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231226-940-MNT 0:03:00 7TH AND FOREST ST 25 EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231226-MNT09884 0:03:36 FOREST RD 7TH AVE 25 EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09994 0:05:35 LINCOLN ST 8TH AVE 25 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 25 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 25 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 25 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 25 EMS 2322-399 Series (Rescues) | EMS call, excluding vehicle accident with injury | 12/15/2023 7:44 AM | 231215-MNT09583 | 0:04:06 | SAN ANTONIO AVE | 8TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/18/2023 9:16 AM 231218-MNT09665 0:02:52 LINCOLN ST 8TH AVE 35 EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231219-MNT09696 0:03:09 DOLORES ST 5TH AVE 35 EMS call, excluding vehicle accident with injury 12/21/2023 11:06 PM 231221-MNT09756 0:05:43 26152 LADERA DR 36 EMS call, excluding vehicle accident with injury 12/22/2023 7:18 PM 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 36 EMS call, excluding vehicle accident with injury 12/22/2023 10:21 PM 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 36 EMS call, excluding vehicle accident with injury 12/22/2023 10:34 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 36 EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231226-1940-MNT 0:03:00 7TH AND FOREST ST 37 EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09884 0:03:36 FOREST RD 7TH AVE 37 EMS call, excluding vehicle accident with injury 12/27/2023 3:07 PM 231227-MNT09904 0:05:35 LINCOLN ST 8TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD 37 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 37 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 37 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE | EMS call, excluding vehicle accident with injury | 12/16/2023 1:05 PM | 231216-MNT09620 | 0:03:52 | CARPENTER ST | 4TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/19/2023 7:09 AM 231219-MNT09696 0:03:09 DOLORES ST 5TH AVE 34 26152 LADERA DR 231221-MNT09756 0:05:43 26152 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 34 26152 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 34 26152 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 34 26152 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 35 26152 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 35 26162 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 35 26162 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 35 26162 LADERA DR 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 35 26162 LADERA DR 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 35 26162 LADERA DR 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 35 26162 LADERA DR 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 35 26162 LADERA DR 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 35 26162 LADERA DR 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 35 26162 LADERA DR 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST 35 26162 LADERA DR 25 26 | EMS call, excluding vehicle accident with injury | 12/18/2023 4:04 AM | 231218-MNT09655 | 0:04:13 | DOLORES ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/21/2023 11:06 PM 231221-MNT09756 0:05:43 26152 LADERA DR EMS call, excluding vehicle accident with injury 12/22/2023 7:18 PM 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE EMS call, excluding vehicle accident with injury 12/22/2023 10:21 PM 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST EMS call, excluding vehicle accident with injury 12/22/2023 10:34 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231226-1940-MNT 0:03:00 7TH AND FOREST ST EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09884 0:03:36 FOREST RD 7TH AVE EMS call, excluding vehicle accident with injury 12/27/2023 3:07 PM 231227-MNT09904 0:05:35 LINCOLN ST 8TH AVE EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 322-399 Series (Rescues) Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE | EMS call, excluding vehicle accident with injury | 12/18/2023 9:16 AM | 231218-MNT09665 | 0:02:52 | LINCOLN ST | 8TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/22/2023 7:18 PM 231222-MNT09776 0:02:29 GUADALUPE ST 5TH AVE 3.000 | EMS call, excluding vehicle accident with injury | 12/19/2023 7:09 AM | 231219-MNT09696 | 0:03:09 | DOLORES ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/22/2023 10:21 PM 231222-MNT09781 0:03:48 1ST AVE SAN CARLOS ST EMS call, excluding vehicle accident with injury 12/22/2023 10:34 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 32 SEMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231226-1940-MNT 0:03:00 7TH AND FOREST ST EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09884 0:03:36 FOREST RD 7TH AVE 32 SEMS call, excluding vehicle accident with injury 12/27/2023 3:07 PM 231227-MNT09904 0:05:35 LINCOLN ST 8TH AVE 32 SEMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD 32 SEMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 32 SEMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 7TH AVE 32 SEMS CALL PROPOSED SEMS (Rescues) Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 33 SEMSION ST 7TH AVE 35 | EMS call, excluding vehicle accident with injury | 12/21/2023 11:06 PM | 231221-MNT09756 | 0:05:43 | 26152 LADERA DR | | 3 |
| EMS call, excluding vehicle accident with injury 12/22/2023 10:34 PM 231222-MNT09782 0:08:12 JUNIPERO AVE 4TH AVE 35 EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231226-1940-MNT 0:03:00 7TH AND FOREST ST 37 EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09884 0:03:36 FOREST RD 7TH AVE 37 EMS call, excluding vehicle accident with injury 12/27/2023 3:07 PM 231227-MNT09904 0:05:35 LINCOLN ST 8TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD 37 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 37 EMS call, excluding vehicle accident with injury 12/28/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 38 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 38 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 38 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 38 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 38 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 38 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 38 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE | EMS call, excluding vehicle accident with injury | 12/22/2023 7:18 PM | 231222-MNT09776 | 0:02:29 | GUADALUPE ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/26/2023 7:39 PM 231226-1940-MNT 0:03:00 7TH AND FOREST ST EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09884 0:03:36 FOREST RD 7TH AVE EMS call, excluding vehicle accident with injury 12/27/2023 3:07 PM 231227-MNT09904 0:05:35 LINCOLN ST 8TH AVE EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 322-399 Series (Rescues) Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE | EMS call, excluding vehicle accident with injury | 12/22/2023 10:21 PM | 231222-MNT09781 | 0:03:48 | 1ST AVE | SAN CARLOS ST | 3 |
| EMS call, excluding vehicle accident with injury 12/26/2023 7:34 PM 231226-MNT09884 0:03:36 FOREST RD 7TH AVE 35 EMS call, excluding vehicle accident with injury 12/27/2023 3:07 PM 231227-MNT09904 0:05:35 LINCOLN ST 8TH AVE 35 EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD 35 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 35 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 35 EMS call, excluding vehicle accident with injury 12/28/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 35 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 35 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 35 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 35 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 35 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 35 EMS call, excluding vehicle accident with injury 12/28/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 35 EMS call, excluding vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE | EMS call, excluding vehicle accident with injury | 12/22/2023 10:34 PM | 231222-MNT09782 | 0:08:12 | JUNIPERO AVE | 4TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/27/2023 3:07 PM 231227-MNT09904 0:05:35 LINCOLN ST 8TH AVE 35 EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD 35 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 35 26 0:03:25 322-399 Series (Rescues) Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 35 25 26 26 26 26 26 26 26 26 26 26 26 26 26 | EMS call, excluding vehicle accident with injury | 12/26/2023 7:39 PM | 231226-1940-MNT | 0:03:00 | 7TH AND FOREST ST | | 3 |
| EMS call, excluding vehicle accident with injury 12/28/2023 4:14 PM 231228-MNT09934 0:02:12 OCEAN AVE SCENIC RD 3 EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 3 26 0:03:25 322-399 Series (Rescues) Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 3 | EMS call, excluding vehicle accident with injury | 12/26/2023 7:34 PM | 231226-MNT09884 | 0:03:36 | FOREST RD | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury 12/28/2023 6:41 PM 231228-MNT09939 0:00:25 MISSION ST 6TH AVE 3 26 0:03:25 322-399 Series (Rescues) Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 3 | EMS call, excluding vehicle accident with injury | 12/27/2023 3:07 PM | 231227-MNT09904 | 0:05:35 | LINCOLN ST | 8TH AVE | 3 |
| 26 0:03:25 322-399 Series (Rescues) Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 33 | EMS call, excluding vehicle accident with injury | 12/28/2023 4:14 PM | 231228-MNT09934 | 0:02:12 | OCEAN AVE | SCENIC RD | 3 |
| 322-399 Series (Rescues) Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 3 | EMS call, excluding vehicle accident with injury | 12/28/2023 6:41 PM | 231228-MNT09939 | 0:00:25 | MISSION ST | 6TH AVE | 3 |
| Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 3 | | | 26 | 0:03:25 | | | |
| Motor vehicle accident with injuries 12/30/2023 1:52 PM 231230-MNT10003 0:01:58 MISSION ST 7TH AVE 3 | 322-399 Series (Rescues) | | | | | | |
| 1 0:01:58 | | 12/30/2023 1:52 PM | 231230-MNT10003 | 0:01:58 | MISSION ST | 7TH AVE | 3 |
| | | | 1 | 0:01:58 | | | |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|---------------------|-----------------|------------------|--------------------|----------------|----------|
| 400 Series (Hazardous Material) | | | | | | |
| Gas leak (natural gas or LPG) | 12/21/2023 10:54 AM | 231221-MNT09744 | 0:04:43 | 25951 RIDGEWOOD RD | | 3 |
| Oil or other combustible liquid spill | 12/9/2023 9:46 AM | 231209-MNT09449 | 0:02:31 | LINCOLN ST | 9TH AVE | 2 |
| Accident, potential accident, other | 12/20/2023 2:16 PM | 231220-MNT09726 | 0:04:46 | LINCOLN ST | 13TH AVE | 3 |
| | | 3 | 0:04:00 | | | |
| 500 & 600 Series (Service Calls) | | | | | | |
| Water or steam leak | 12/11/2023 6:26 AM | 231211-MNT09495 | 0:05:55 | MISSION ST | 1ST AVE | 2 |
| Water or steam leak | 12/14/2023 4:32 PM | 231214-MNT09570 | 0:02:50 | MONTE VERDE ST | 8TH AVE | 2 |
| Water or steam leak | 12/26/2023 7:30 AM | 231226-MNT09864 | 0:04:53 | 4 OAK KNOLL WAY | | 3 |
| Smoke or odor removal | 12/12/2023 4:41 PM | 231212-MNT09535 | 0:03:01 | 6TH AVE | SAN CARLOS ST | 3 |
| Smoke or odor removal | 12/18/2023 12:30 PM | 231218-MNT09671 | 0:01:12 | LOBOS ST | 1ST AVE | 3 |
| Assist police or other governmental agency | 12/26/2023 11:40 AM | 231226-MNT09867 | 0:04:01 | MISSION ST | OCEAN AVE | 3 |
| Public service | 12/1/2023 12:26 AM | 231201-MNT09236 | 0:04:34 | CARPENTER ST | 5TH AVE | 2 |
| Assist invalid | 12/6/2023 7:45 AM | 231206-MNT09359 | 0:03:13 | 1ST AVE | SANTA RITA ST | 3 |
| Assist invalid | 12/15/2023 3:49 AM | 231215-MNT09580 | 0:05:23 | GUADALUPE ST | 6TH AVE | 2 |
| Assist invalid | 12/23/2023 7:20 AM | 231223-MNT09790 | 0:04:30 | SAN ANTONIO AVE | 8TH AVE | 2 |
| No incident found on arrival at dispatch address | 12/6/2023 9:45 PM | 231206-MNT09382 | 0:00:30 | GUADALUPE ST | 7TH AVE | 3 |
| No incident found on arrival at dispatch address | 12/7/2023 6:18 PM | 231207-MNT09407 | 0:03:19 | 7TH AVE | MONTE VERDE ST | 3 |
| No incident found on arrival at dispatch address | 12/29/2023 9:41 AM | 231229-MNT09956 | 0:04:53 | LINCOLN ST | 2ND AVE | 2 |
| No incident found on arrival at dispatch address | 12/30/2023 11:06 AM | 231230-MNT09994 | 0:02:50 | N CASANOVA ST | 2ND AVE | 3 |
| No incident found on arrival at dispatch address | 12/31/2023 11:28 AM | 231231-MNT10030 | 0:05:34 | DOLORES ST | 1ST AVE | 2 |
| EMS call, party transported by non-fire agency | 12/30/2023 10:31 AM | 231230-MNT09993 | 0:02:45 | LINCOLN ST | 7TH AVE | 3 |
| HazMat release investigation w/no HazMat | 12/25/2023 10:55 AM | 231225-MNT09850 | 0:03:37 | 4TH AVE | JUNIPERO AVE | 3 |
| | | 17 | 0:03:42 | | | |
| 700 Series (False Alarms) | | | | | | |
| System malfunction, other | 12/17/2023 6:13 PM | 231217-MNT09651 | 0:02:47 | CARMELO ST | 11TH AVE | 3 |
| Smoke detector activation due to malfunction | 12/4/2023 4:29 PM | 231204-MNT09323 | 0:04:45 | SAN ANTONIO AVE | 11TH AVE | 3 |
| Smoke detector activation due to malfunction | 12/18/2023 7:49 AM | 231218-MNT09661 | 0:00:12 | CAMINO REAL ST | OCEAN AVE | 2 |
| Smoke detector activation due to malfunction | 12/30/2023 12:04 PM | 231230-MNT10000 | 0:02:34 | MONTE VERDE ST | 6TH AVE | 3 |
| Alarm system sounded due to malfunction | 12/5/2023 11:32 AM | 231205-MNT09339 | 0:05:39 | MONTE VERDE ST | 2ND AVE | 2 |
| Unintentional transmission of alarm, other | 12/10/2023 1:31 AM | 231210-MNT09464 | 0:02:59 | MISSION ST | 5TH AVE | 2 |
| Alarm system activation, no fire - unintentional | 12/7/2023 1:52 PM | 231207-MNT09400 | 0:02:40 | 6TH AVE | DOLORES ST | 3 |
| | | 7 | 0:03:05 | | | |

Over 5 Minute Response Times Cause of Delay: Code 3 Responses 231221-MNT09756 E15 responded from St 15, normal response time due to location

231222-MNT09782 E11 responded from St 11, delay due to distance

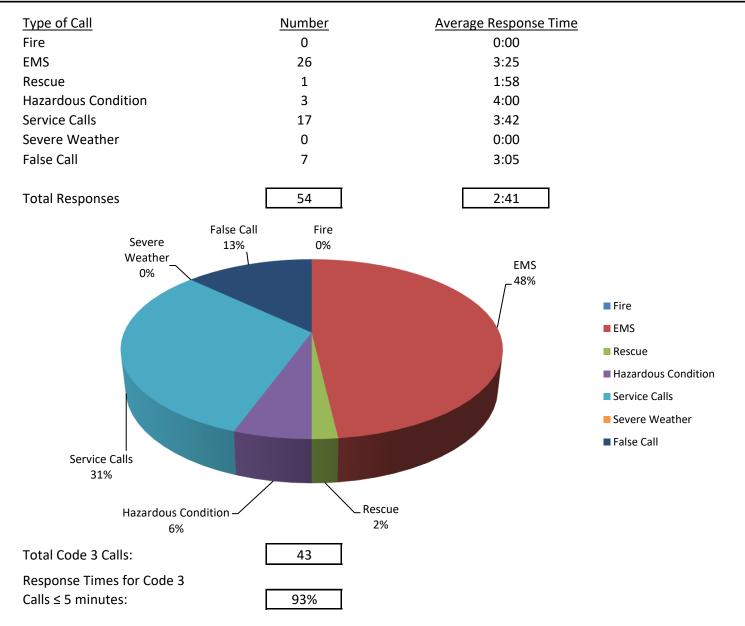
231227-MNT09904 EMS call had to stage due to protocol

| Code 2 Calls | 11 |
|--------------------------------|-----|
| Code 3 Calls | 43 |
| Total # of Incidents | 54 |
| % Under 5 Minute Response Time | 93% |



CARMEL-BY-THE-SEA DECEMBER 2023 Response Summary Report by Incident Type







RESPONSE SUMMARY REPORT BY DISTRICT 27015 CARMEL-BY-THE-SEA FIRE AMBULANCE Alarm Date From: 12/01/2023 To: 12/31/2023



| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|------------|-----------------|------------------|--------------------|----------------|----------|
| 300-321 Series (EMS) | | | | | | |
| Emergency medical service incident, other | 12/18/2023 | 231218-CFA01588 | 00:04:04 | DOLORES ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/2/2023 | 231202-CFA01528 | 00:02:23 | OCEAN AVE | SAN CARLOS ST | 3 |
| EMS call, excluding vehicle accident with injury | 12/3/2023 | 231203-CFA01533 | 00:06:19 | 2774 14TH AVE | | 2 |
| EMS call, excluding vehicle accident with injury | 12/4/2023 | 231204-CFA01539 | 00:02:47 | 25921 RIDGEWOOD RD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/4/2023 | 231204-CFA01541 | 00:02:17 | MISSION ST | 8TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/5/2023 | 231205-CFA01544 | 00:02:40 | LINCOLN ST | 3RD AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/5/2023 | 231205-CFA01545 | 00:02:31 | CASANOVA ST | 8TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/6/2023 | 231206-CFA01552 | 00:00:51 | GUADALUPE ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/10/2023 | 231210-CFA01562 | 00:03:19 | MISSION ST | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/10/2023 | 231210-CFA01564 | 00:08:31 | LOPEZ AVE | 2ND AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/10/2023 | 231210-CFA01566 | 00:02:01 | JUNIPERO AVE | 6TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/13/2023 | 231213-CFA01579 | 00:02:10 | OCEAN AVE | MONTE VERDE ST | 3 |
| EMS call, excluding vehicle accident with injury | 12/15/2023 | 231215-CFA01581 | 00:03:21 | SAN ANTONIO AVE | 8TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/16/2023 | 231216-CFA01585 | 00:03:59 | CARPENTER ST | 4TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/16/2023 | 231216-CFA01586 | 00:03:24 | SANTA FE ST | 1ST AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/18/2023 | 231218-CFA01589 | 00:04:32 | 25009 HATTON RD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/18/2023 | 231218-CFA01591 | 00:02:03 | LINCOLN ST | 8TH AVE | 3 |
| MS call, excluding vehicle accident with injury | 12/19/2023 | 231219-CFA01599 | 00:02:32 | DOLORES ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/21/2023 | 231221-CFA01611 | 00:05:39 | 26152 LADERA DR | | 3 |
| EMS call, excluding vehicle accident with injury | 12/22/2023 | 231222-CFA01612 | 00:02:31 | GUADALUPE ST | 5TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/22/2023 | 231222-CFA01613 | 00:03:57 | 1ST AVE | SAN CARLOS ST | 3 |
| EMS call, excluding vehicle accident with injury | 12/26/2023 | 231226-CFA01629 | 00:03:16 | FOREST RD | 7TH AVE | 3 |
| EMS call, excluding vehicle accident with injury | 12/28/2023 | 231228-CFA01630 | 00:02:00 | OCEAN AVE | DEL MAR | 3 |
| EMS call, excluding vehicle accident with injury | 12/28/2023 | 231228-CFA01631 | 00:01:00 | 6TH AVE | MISSION ST | 3 |
| EMS call, excluding vehicle accident with injury | 12/30/2023 | 231230-CFA01633 | 00:02:46 | LINCOLN ST | 7TH AVE | 2 |
| | | 25 | 0:03:14 | | | |
| 322-399 Series (Rescues) | | | | | | |
| Motor vehicle accident with injuries | 12/30/2023 | 231230-CFA01635 | 00:02:44 | MISSION ST | 7TH AVE | 3 |
| | | 1 | 0:02:44 | | | |
| 400 Series (Hazardous Material) | | | | | | |
| Hazardous condition, other | 12/6/2023 | 231206-CFA01549 | 00:04:52 | CAMINO REAL ST | 4TH AVE | 2 |
| Hazardous condition, other | 12/11/2023 | 231211-CFA01568 | 00:06:05 | MISSION ST | 1ST AVE | 3 |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|---|------------|-----------------|------------------|------------------|---------------|----------|
| 400 Series (Hazardous Material) cont. | | | | | | |
| Hazardous condition, other | 12/20/2023 | 231220-CFA01603 | 00:04:49 | LINCOLN ST | 13TH AVE | 3 |
| | | 3 | 0:05:15 | | | |
| 500 & 600 Series (Service Calls) | | | | | | |
| Smoke or odor removal | 12/12/2023 | 231212-CFA01573 | 00:03:18 | 6TH AVE | SAN CARLOS ST | 3 |
| Assist invalid | 12/6/2023 | 231206-CFA01546 | 00:02:51 | 1ST AVE | SANTA RITA ST | 3 |
| Assist invalid | 12/15/2023 | 231215-CFA01580 | 00:05:43 | GUADALUPE ST | 6TH AVE | 2 |
| Assist invalid | 12/23/2023 | 231223-CFA01615 | 00:03:55 | SAN ANTONIO AVE | 8TH AVE | 2 |
| | | 4 | 0:03:57 | | | |
| 700 Series (False Alarms) | | | | | | |
| False alarm or false call, other | 12/4/2023 | 231204-CFA01537 | 00:05:55 | SAN ANTONIO AVE | 11TH AVE | 3 |
| False alarm or false call, other | 12/7/2023 | 231207-CFA01555 | 00:02:48 | CASANOVA ST | 13TH AVE | 3 |
| False alarm or false call, other | 12/9/2023 | 231209-CFA01561 | 00:05:31 | SAN ANTONIO AVE | OCEAN AVE | 3 |
| False alarm or false call, other | 12/10/2023 | 231210-CFA01563 | 00:03:14 | MISSION ST | 5TH AVE | 3 |
| False alarm or false call, other | 12/25/2023 | 231225-CFA01623 | 00:03:25 | 4TH AVE | JUNIPERO AVE | 3 |
| Smoke detector activation, no fire - unintentiona | 12/18/2023 | 231218-CFA01593 | 00:02:31 | LOBOS ST | 1ST AVE | 3 |
| Alarm system activation, no fire - unintentional | 12/7/2023 | 231207-CFA01554 | 00:02:08 | 6TH AVE | DOLORES ST | 3 |
| Alarm system activation, no fire - unintentional | 12/17/2023 | 231217-CFA01587 | 00:03:16 | CARMELO ST | 11TH AVE | 3 |
| | | 8 | 0:03:36 | | | |

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

231210-CFA01564 Did not hit the on scene button

231221-CFA01611 Delay due to distance based on location

231211-CFA01568 Did not hit the on scene button

231211-CFA01537 Delay due to distance based on location

231211-CFA01561 Did not hit the on scene button

| Code 2 Calls | 5 |
|--------------------------------|---------|
| Code 3 Calls | 36 |
| Total # of Incidents | 41 |
| % Under 5 Minute Response Time | 86% |
| Total Average Response Time | 0:03:45 |



RESPONSE SUMMARY REPORT BY DISTRICT 27015 CARMEL-BY-THE-SEA FIRE AMBULANCE Alarm Date From: 12/01/2023 To: 12/31/2023



| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority | | |
|--|------------|-----------------|------------------|--------------------------|--------------|----------|--|--|
| CARMEL HIGHLANDS | | | | | | | | |
| EMS call, excluding vehicle accident with injury | 12/20/2023 | 231220-CFA01601 | 00:11:34 | 120 HIGHLANDS DR | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/21/2023 | 231221-CFA01607 | 00:10:50 | 149 CARMEL RIVIERA DR | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/21/2023 | 231221-CFA01605 | 00:11:34 | 29152 HWY 1 | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/21/2023 | 231221-CFA01610 | 00:18:17 | 32501 HWY 1 | | 3 | | |
| | | 4 | 0:13:04 | | | | | |
| CARMEL VALLEY | | | | | | | | |
| EMS call, excluding vehicle accident with injury | 12/15/2023 | 231215-CFA01582 | 00:45:37 | 37144 NASON RD | | 3 | | |
| | | 1 | 0:45:37 | | | | | |
| CYPRESS | | | | | | | | |
| Rescue, EMS incident, other | 12/1/2023 | 231201-CFA01523 | 00:04:53 | 26615 CARMEL CENTER PL | | 3 | | |
| Rescue, EMS incident, other | 12/1/2023 | 231201-CFA01524 | 00:03:56 | 26408 MISSION FIELDS RD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/2/2023 | 231202-CFA01529 | 00:03:59 | 2774 14TH AVE | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/4/2023 | 231204-CFA01534 | 00:05:21 | 26372 RIVERSIDE PL | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/4/2023 | 231204-CFA01538 | 00:06:36 | 3 CROSSROADS MALL | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/4/2023 | 231204-CFA01540 | 00:05:34 | 26245 CARMEL RANCHO BLVD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/5/2023 | 231205-CFA01543 | 00:03:30 | PESCADERO RD | CASTRO LN | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/6/2023 | 231206-CFA01550 | 00:03:47 | 25661 MORSE DR | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/6/2023 | 231206-CFA01551 | 00:05:07 | 25995 S CARMEL HILLS DR | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/7/2023 | 231207-CFA01556 | 00:05:20 | 26525 FISHER DR | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/7/2023 | 231207-CFA01557 | 00:07:32 | 26245 CARMEL RANCHO BLVD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/8/2023 | 231208-CFA01558 | 00:07:53 | 3850 RIO RD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/11/2023 | 231211-CFA01567 | 00:06:37 | 26245 CARMEL RANCHO BLVD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/11/2023 | 231211-CFA01570 | 00:05:36 | 26197 MESA PL | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/11/2023 | 231211-CFA01571 | 00:06:26 | 26245 CARMEL RANCHO BLVD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/11/2023 | 231211-CFA01569 | 00:05:25 | 3746 THE BARNYARD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/13/2023 | 231213-CFA01574 | 00:08:00 | 3757 RAYMOND WAY | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/13/2023 | 231213-CFA01575 | 00:09:25 | 26245 CARMEL RANCHO BLVD | | 2 | | |
| EMS call, excluding vehicle accident with injury | 12/13/2023 | 231213-CFA01577 | 00:06:16 | 575 VIEJO RD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/18/2023 | 231218-CFA01592 | 00:06:16 | 3553 TAYLOR RD | | 2 | | |
| EMS call, excluding vehicle accident with injury | 12/18/2023 | 231218-CFA01597 | 00:06:51 | 3560 EDGEFIELD PL | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/18/2023 | 231218-CFA01598 | 00:06:47 | 3772 THE BARNYARD | | 3 | | |
| EMS call, excluding vehicle accident with injury | 12/19/2023 | 231219-CFA01600 | 00:05:26 | 26015 ATHERTON DR | | 2 | | |
| EMS call, excluding vehicle accident with injury | 12/20/2023 | 231220-CFA01602 | 00:05:03 | 25990 S CARMEL HILLS DR | | 3 | | |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--|-------------------------|------------------------------------|------------------|--------------------------|--------------|----------|
| CYPRESS cont. | | | | | | |
| EMS call, excluding vehicle accident with injury | 12/20/2023 | 231220-CFA01604 | 00:05:48 | 26245 CARMEL RANCHO BLVD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/21/2023 | 231221-CFA01606 | 00:04:43 | 26015 ATHERTON DR | | 3 |
| EMS call, excluding vehicle accident with injury | 12/21/2023 | 231221-CFA01608 | 00:04:54 | 26245 CARMEL RANCHO BLVD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/21/2023 | 231221-CFA01609 | 00:05:07 | 24742 SAN CARLOS ST | | 3 |
| EMS call, excluding vehicle accident with injury | 12/23/2023 | 231223-CFA01614 | 00:06:55 | 25877 S CARMEL HILLS DR | | 3 |
| EMS call, excluding vehicle accident with injury | 12/23/2023 | 231223-CFA01617 | 00:04:37 | HWY 1 | CARPENTER ST | 3 |
| EMS call, excluding vehicle accident with injury | 12/23/2023 | 231223-CFA01616 | 00:01:47 | CARMEL RANCHO BLVD | RIO RD | 3 |
| EMS call, excluding vehicle accident with injury | 12/24/2023 | 231224-CFA01619 | 00:08:09 | 26245 CARMEL RANCHO BLVD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/25/2023 | 231225-CFA01624 | 00:04:32 | 3600 OLIVER RD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/26/2023 | 231226-CFA01626 | 00:05:48 | 26217 ISABELLA AVE | | 3 |
| EMS call, excluding vehicle accident with injury | 12/26/2023 | 231226-CFA01627 | 00:05:10 | 26245 CARMEL RANCHO BLVD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/29/2023 | 231229-CFA01632 | 00:09:22 | 120 HIGHLAND DR | | 3 |
| Motor vehicle accident with no injuries. | 12/18/2023 | 231218-CFA01595 | 00:03:24 | HWY 1 / CARPENTER ST | | 3 |
| | | 37 | 0:05:44 | | | |
| MID COAST | | | | | | |
| Motor vehicle accident with injuries | 12/2/2023 | 231202-CFA01531 | 00:16:57 | HWY 1 / SOBERANES CREEK | | 3 |
| | | 1 | 0:16:57 | | | |
| MONTEREY EMS call, excluding vehicle accident with injury | 12/1/2023 | 231201-CFA01522 | 00:07:06 | 1575 SKYLINE DR | | 3 |
| EMS call, excluding vehicle accident with injury | 12/3/2023 | 231201-CFA01522 231203-CFA01532 | 00:07:00 | 29 ENCINA AVE | | 3 |
| EMS call, excluding vehicle accident with injury | 12/6/2023 | 231205-CFA01532 231206-CFA01548 | 00:11:50 | 331 DRY CREEK RD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/7/2023 | 231200-CFA01548 231207-CFA01553 | 00:10:30 | 3 WINDSOR RISE | | 3 |
| EMS call, excluding vehicle accident with injury | | 231213-CFA01578 | 00:03:04 | 426 BOWEN ST | | 2 |
| | 12/13/2023 | 231233-CFA01378 231230-CFA01634 | 00:13:02 | 200 IRIS CANYON RD | | 3 |
| EMS call, excluding vehicle accident with injury Motor vehicle/pedestrian accident (MV Ped) | 12/30/2023 12/1/2023 | 231230-CFA01634 231201-CFA01526 | 00:07:12 | 570 PACIFIC ST | | 3 |
| motor vericie/pedestrian accident (MV red) | 12/1/2023 | 7 | 0:08:28 | J/U FACILIC 31 | | |
| PACIFIC GROVE | | | | | | |
| EMS call, excluding vehicle accident with injury | 12/4/2023 | 231204-CFA01536 | 00:06:53 | 651 SINEX AVE | | 3 |
| EMS call, excluding vehicle accident with injury | 12/12/2023 | 231212-CFA01572 | 00:12:37 | 412 7TH ST | | 3 |
| EMS call, excluding vehicle accident with injury | 12/18/2023 | 231218-CFA01590 | 00:10:19 | 551 GIBSON AVE | | 3 |
| | | 3 | 0:09:56 | | | |
| PEBBLE BEACH | | | | | | |
| EMS call, excluding vehicle accident with injury | 12/15/2023 | 231215-CFA01583 | 00:10:32 | 3059 LARKIN RD | | 3 |
| EMS call, excluding vehicle accident with injury | 12/18/2023 | 231218-CFA01596 | 00:08:59 | 1151 SOMBRIA LN | | 2 |
| EMS call, excluding vehicle accident with injury | 12/24/2023 | 231224-CFA01621 | 00:10:45 | 1518 CYPRESS DR | | 3 |
| EMS call, excluding vehicle accident with injury | 12/30/2023 | 231230-CFA01636 | 00:11:43 | 3217 SEVENTEEN MILE DR | | 3 |
| | | 4 | 0:10:30 | | | |
| SEASIDE | | | | | | |
| EMS call, excluding vehicle accident with injury | 12/24/2023 | 231224-CFA01620 | 00:12:43 | 1599 KIMBALL AVE | | 3 |

| Incident | Alarm Date | Incident Number | Response Time | Combined Address | Cross Street | Priority |
|--------------------------------------|------------|-----------------|------------------|-------------------------|--------------|----------|
| SEASIDE cont. | | | | | | |
| Motor vehicle accident with injuries | 12/4/2023 | 231204-CFA01535 | 00:11:25 | ECHO AVE / FREMONT BLVD | | 3 |
| | | 2 | 0:12:04 | | | |

| Code 2 Calls | 5 |
|-----------------------------|---------|
| Code 3 Calls | 54 |
| Total # of Incidents | 59 |
| Total Average Response Time | 0:10:58 |

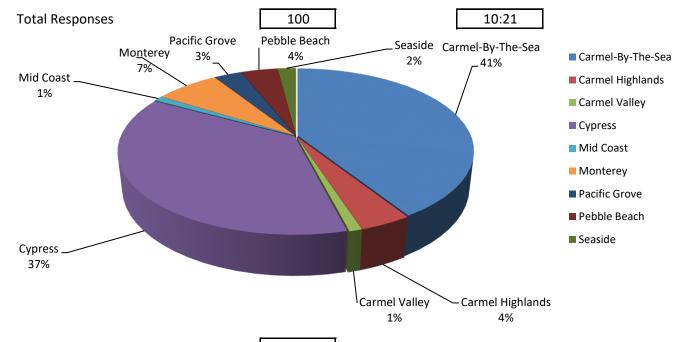


CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT DECEMBER 2023



Response Summary Report by District Type

| <u>District Response</u> | <u>Number</u> | Average Response Time |
|--------------------------|---------------|-----------------------|
| Carmel-By-The-Sea | 41 | 3:45 |
| Carmel Highlands | 4 | 13:04 |
| Carmel Valley | 1 | 45:37 |
| Cypress | 37 | 5:44 |
| Mid Coast | 1 | 16:57 |
| Monterey | 7 | 8:28 |
| Pacific Grove | 3 | 9:56 |
| Pebble Beach | 4 | 10:30 |
| Seaside | 2 | 12:04 |
| | | |



Total Code 3 Calls:

36

CFA Response Times for Code 3 Calls ≤ 5 minutes:

86%