



CITY OF CARMEL-BY-THE-SEA Monthly Report

Public Safety

July 2023

TO:	Honorable Mayor and City Council Members
SUBMITTED BY:	Jeff Watkins, Director of Public Safety
APPROVED BY:	Chip Rerig, City Administrator
MEETING DATE:	September 12, 2023

AMBULANCE REPORT

Summary of Carmel Fire Ambulance July Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life-threatening emergency lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of July 2023 the ambulance was able to meet the performance measure. The response time was 100% with (0) code-3 call over 5 minutes.

33 Calls for service in CBTS - Average response time: 3:39 min.
32 Code 3 medical calls for service.

MONTEREY FIRE REPORT

Summary of Monterey Fire July Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life-threatening emergency lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 90%. For the month of July 2023, the fire department was able to meet the performance measure. The response time was 100%, with (0) code-3 calls over 5 minutes.

54 total calls for service in CBTS- Average response time: 3:23 min.
43 total Code-3 calls – Zero with a response time over 5:00 min.

BEACH FIRES

There was three illegal beach fire recorded during the month of July.

*The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%.



RESPONSE SUMMARY REPORT BY INCIDENT TYPE
27060 CARMEL-BY-THE-SEA
Alarm Date From: 07/01/2023 To: 07/31/2023

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS)						
EMS call, excluding vehicle accident with injury	7/23/2023 12:17 PM	230723-MNT05717	0:00:00	6TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	7/12/2023 11:17 PM	230712-MNT05450	0:00:05	6TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	7/7/2023 5:36 PM	230707-MNT05319	0:00:35	5TH AVE	LINCOLN ST	3
EMS call, excluding vehicle accident with injury	7/1/2023 2:08 PM	230701-MNT05163	0:01:52	SAN CARLOS ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	7/15/2023 3:45 PM	230715-MNT05517	0:02:11	SCENIC RD	8TH AVE	3
EMS call, excluding vehicle accident with injury	7/26/2023 9:53 PM	230726-MNT05820	0:02:34	6TH AVE	LINCOLN ST	3
EMS call, excluding vehicle accident with injury	7/15/2023 12:00 AM	230715-MNT05505	0:03:00	8TH AVE	SAN CARLOS ST	3
EMS call, excluding vehicle accident with injury	7/8/2023 1:16 AM	230708-MNT05327	0:03:03	SAN CARLOS ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	7/22/2023 10:42 PM	230722-MNT05707	0:03:05	SAN CARLOS ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	7/31/2023 3:58 PM	230731-MNT05954	0:03:08	CARMELO ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	7/12/2023 10:24 AM	230712-MNT05434	0:03:12	SAN CARLOS ST	10TH AVE	3
EMS call, excluding vehicle accident with injury	7/6/2023 8:03 AM	230706-MNT05282	0:03:28	25905 JUNIPERO ST		3
EMS call, excluding vehicle accident with injury	7/8/2023 7:24 AM	230708-MNT05331	0:03:34	GUADALUPE ST	4TH AVE	3
EMS call, excluding vehicle accident with injury	7/16/2023 8:17 AM	230716-MNT05530	0:03:43	SANTA RITA ST	5TH AVE	3
EMS call, excluding vehicle accident with injury	7/3/2023 6:57 PM	230703-MNT05216	0:03:45	2957 SANTA LUCIA AVE		3
EMS call, excluding vehicle accident with injury	7/7/2023 5:48 AM	230707-MNT05305	0:03:58	LINCOLN ST	11TH AVE	3
EMS call, excluding vehicle accident with injury	7/6/2023 7:37 PM	230706-MNT05297	0:04:00	26010 RIDGEWOOD RD		3
EMS call, excluding vehicle accident with injury	7/18/2023 2:04 PM	230718-MNT05595	0:04:01	26010 RIDGEWOOD RD		3
EMS call, excluding vehicle accident with injury	7/31/2023 4:57 PM	230731-MNT05957	0:04:17	LINCOLN ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	7/12/2023 4:02 PM	230712-MNT05440	0:04:28	26246 DOLORES ST		3
EMS call, excluding vehicle accident with injury	7/16/2023 3:07 AM	230716-MNT05526	0:04:40	26010 RIDGEWOOD RD		3
EMS call, excluding vehicle accident with injury	7/5/2023 6:55 PM	230705-MNT05273	0:04:59	4903 MONTEREY ST		3
EMS call, excluding vehicle accident with injury	7/10/2023 4:42 PM	230710-MNT05388	0:06:46	6TH AVE	MISSION ST	3
		23	0:03:14			
400 Series (Hazardous Material)						
Gas leak (natural gas or LPG)	7/8/2023 3:32 PM	230708-MNT05347	0:03:25	LINCOLN ST	10TH AVE	3
Heat from short circuit (wiring), defective/worn	7/10/2023 3:00 AM	230710-MNT05377	0:03:21	SANTA FE ST	2ND AVE	3
Biological hazard, confirmed or suspected	7/20/2023 4:27 PM	230720-MNT05656	0:00:00	SANTA FE ST	S MOUNTAIN VIEW AVE	2
Biological hazard, confirmed or suspected	7/28/2023 7:35 AM	230728-MNT05860	0:03:39	DOLORES ST	5TH AVE	3
Accident, potential accident, other	7/26/2023 12:51 PM	230726-MNT05805	0:04:17	CAMINO REAL ST	8TH AVE	3
		5	0:02:56			

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
500 & 600 Series (Service Calls)						
Lock-out	7/23/2023 5:58 PM	230723-MNT05728	0:02:59	MISSION ST	OCEAN AVE	3
Water or steam leak	7/29/2023 7:40 AM	230729-MNT05894	0:03:22	7TH AVE	JUNIPERO AVE	3
Water or steam leak	7/9/2023 4:19 PM	230709-MNT05367	0:03:32	SAN CARLOS ST	13TH AVE	2
Water or steam leak	7/18/2023 8:28 AM	230718-MNT05583	0:03:41	FOREST RD	S MOUNTAIN VIEW AVE	2
Water or steam leak	7/24/2023 7:50 PM	230724-MNT05754	0:04:11	MISSION ST	13TH AVE	2
Water or steam leak	7/22/2023 12:48 PM	230722-MNT05695	0:05:38	13TH AVE	MISSION ST	2
Assist police or other governmental agency	7/4/2023 4:23 PM	230704-MNT05234	0:01:32	SAN CARLOS ST	7TH AVE	3
Assist police or other governmental agency	7/11/2023 11:00 AM	230711-MNT05408	0:07:04	7TH AVE	DOLORES ST	2
Assist invalid	7/14/2023 2:39 PM	230714-MNT05493	0:02:53	8TH AVE	SAN CARLOS ST	2
Assist invalid	7/24/2023 7:17 PM	230724-MNT05750	0:03:25	CASANOVA ST	8TH AVE	3
Assist invalid	7/24/2023 7:17 PM	230724-MNT05751	0:03:25	CASANOVA ST	8TH AVE	3
No incident found on arrival at dispatch address	7/27/2023 3:14 PM	230727-MNT05839	0:02:34	JUNIPERO AVE	8TH AVE	3
No incident found on arrival at dispatch address	7/13/2023 1:43 PM	230713-MNT05460	0:03:28	OCEAN AVE	SCENIC RD	3
No incident found on arrival at dispatch address	7/29/2023 7:25 AM	230729-MNT05893	0:03:47	SANTA FE ST	6TH AVE	3
No incident found on arrival at dispatch address	7/4/2023 5:42 PM	230704-MNT05238	0:04:50	CAMINO REAL ST	8TH AVE	3
No incident found on arrival at dispatch address	7/21/2023 1:34 PM	230721-MNT05677	0:05:07	CASANOVA ST	4TH AVE	2
Smoke from barbecue, tar kettle	7/15/2023 11:58 AM	230715-MNT05513	0:04:26	SAN CARLOS ST	8TH AVE	3
EMS call, party transported by non-fire agency	7/17/2023 12:20 PM	230717-MNT05560	0:04:39	MISSION ST	8TH AVE	3
18						

700 Series (False Alarms)						
Smoke detector activation due to malfunction	7/15/2023 8:31 AM	230715-MNT05509	0:02:42	JUNIPERO AVE	8TH AVE	3
Smoke detector activation due to malfunction	7/3/2023 9:19 AM	230703-MNT05200	0:04:45	2946 SANTA LUCIA AVE		2
Smoke detector activation, no fire - unintentional	7/23/2023 10:06 AM	230723-MNT05715	0:04:12	LINCOLN ST	7TH AVE	2
Smoke detector activation, no fire - unintentional	7/25/2023 2:12 PM	230725-MNT05768	0:04:24	LOBOS ST	1ST AVE	3
Detector activation, no fire - unintentional	7/20/2023 10:55 AM	230720-MNT05647	0:02:28	7TH AVE	SAN CARLOS ST	3
Detector activation, no fire - unintentional	7/20/2023 11:46 AM	230720-MNT05648	0:02:50	SAN ANTONIO AVE	8TH AVE	3
Detector activation, no fire - unintentional	7/27/2023 7:37 PM	230727-MNT05852	0:03:17	MONTE VERDE ST	7TH AVE	3
Alarm system activation, no fire - unintentional	7/13/2023 9:35 PM	230713-MNT05472	0:03:08	SAN CARLOS ST	7TH AVE	3
8						

Over 5 Minute Response Times Cause of Delay: Code 3 Responses		
Code 2 Calls		11
Code 3 Calls		43
Total # of Incidents		54
% Under 5 Minute Response Time		100%

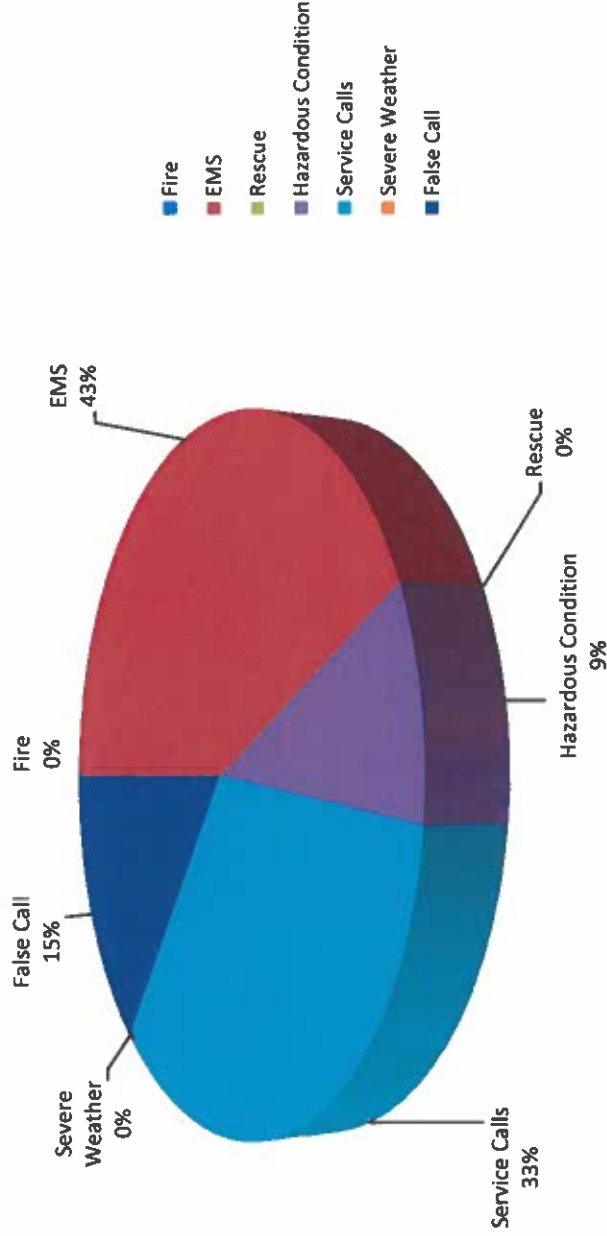


CARMEL-BY-THE-SEA
JULY 2023



Response Summary Report by Incident Type

Type of Call	Number	Average Response Time
Fire	0	0:00
EMS	23	3:14
Rescue	0	0:00
Hazardous Condition	5	2:56
Service Calls	18	3:55
Severe Weather	0	0:00
False Call	8	3:28
Total Responses	54	3:23



Total Code 3 Calls: 43

Response Times for Code 3
Calls ≤ 5 minutes: 100%



RESPONSE SUMMARY REPORT BY DISTRICT
27015 CARMEL-BY-THE-SEA FIRE AMBULANCE
Alarm Date From: 07/01/2023 To: 07/31/2023

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
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100 Series (Fires)						
Building fire	7/10/2023	230710-CFA00884	00:03:52	SANTA FE ST	2ND AVE	3
1						
300-321 Series (EMS)						
EMS call, excluding vehicle accident with injury	7/1/2023	230701-CFA00849	00:04:29	TORRES ST	6TH AVE	3
EMS call, excluding vehicle accident with injury	7/1/2023	230701-CFA00851	00:02:09	SAN CARLOS ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	7/3/2023	230703-CFA00862	00:04:00	2957 SANTA LUCIA AVE		3
EMS call, excluding vehicle accident with injury	7/4/2023	230704-CFA00864	00:03:02	SAN CARLOS ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	7/5/2023	230705-CFA00867	00:04:48	4903 MONTEREY ST		3
EMS call, excluding vehicle accident with injury	7/6/2023	230706-CFA00868	00:03:49	25905 JUNIPERO ST		3
EMS call, excluding vehicle accident with injury	7/6/2023	230706-CFA00871	00:04:00	26010 RIDGE WOOD RD		3
EMS call, excluding vehicle accident with injury	7/7/2023	230707-CFA00873	00:04:35	LINCOLN ST	11TH AVE	3
EMS call, excluding vehicle accident with injury	7/7/2023	230707-CFA00874	00:00:07	5TH AVE	LINCOLN ST	3
EMS call, excluding vehicle accident with injury	7/8/2023	230708-CFA00875	00:03:10	SAN CARLOS ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	7/8/2023	230708-CFA00876	00:03:46	GUADALUPE ST	4TH AVE	3
EMS call, excluding vehicle accident with injury	7/12/2023	230712-CFA00890	00:03:38	SAN CARLOS ST	10TH AVE	3
EMS call, excluding vehicle accident with injury	7/12/2023	230712-CFA00892	00:04:19	26246 DOLORES ST		3
EMS call, excluding vehicle accident with injury	7/12/2023	230712-CFA00894	00:00:05	6TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	7/16/2023	230716-CFA00901	00:03:19	SANTA RITA ST	5TH AVE	3
EMS call, excluding vehicle accident with injury	7/16/2023	230716-CFA00902	00:01:54	SAN CARLOS ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	7/17/2023	230717-CFA00906	00:01:46	MISSION ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	7/18/2023	230718-CFA00910	00:02:00	26010 RIDGEWOOD RD		3
EMS call, excluding vehicle accident with injury	7/19/2023	230719-CFA00912	00:04:24	25057 N CARMEL HILLS DR		3
EMS call, excluding vehicle accident with injury	7/23/2023	230723-CFA00934	00:03:00	6TH AVE	MISSION ST	3
EMS call, excluding vehicle accident with injury	7/26/2023	230726-CFA00941	00:06:39	3565 EDGEFIELD PL		3
EMS call, excluding vehicle accident with injury	7/28/2023	230728-CFA00951	00:06:26	RILEY RANCH RD	HWY 1	3
EMS call, excluding vehicle accident with injury	7/31/2023	230731-CFA00963	00:02:55	LINCOLN ST	9TH AVE	3
23						
400 Series (Hazardous Material)						
Hazardous condition, other	7/21/2023	230721-CFA00921	00:05:19	CASANOVA ST	4TH AVE	2
Hazardous condition, other	7/26/2023	230726-CFA00939	00:03:57	CAMINO REAL ST	8TH AVE	3

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
400 Series (Hazardous Material) cont.						
Hazardous condition, other	7/28/2023	230728-CFA00948	00:03:13	DOLORES ST	5TH AVE	3
Gas leak (natural gas or LPG)	7/8/2023	230708-CFA00878	00:03:58	LINCOLN ST	10TH AVE	3
4						
700 Series (False Alarms)						
False alarm or false call, other	7/29/2023	230729-CFA00953	00:03:25	SANTA FE ST	6TH AVE	3
False alarm or false call, other	7/29/2023	230729-CFA00955	00:03:33	SANTA FE ST	6TH AVE	3
Alarm system activation, no fire - unintentional	7/13/2023	230713-CFA00898	00:02:56	SAN CARLOS ST	7TH AVE	3
Alarm system activation, no fire - unintentional	7/20/2023	230720-CFA00914	00:03:30	7TH AVE	SAN CARLOS ST	3
Alarm system activation, no fire - unintentional	7/25/2023	230725-CFA00937	00:03:51	LOBOS ST	1ST AVE	3
5						

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

Code 2 Calls	1
Code 3 Calls	32
Total # of Incidents	33
% Under 5 Minute Response Time	100%
Total Average Response Time	0:03:39



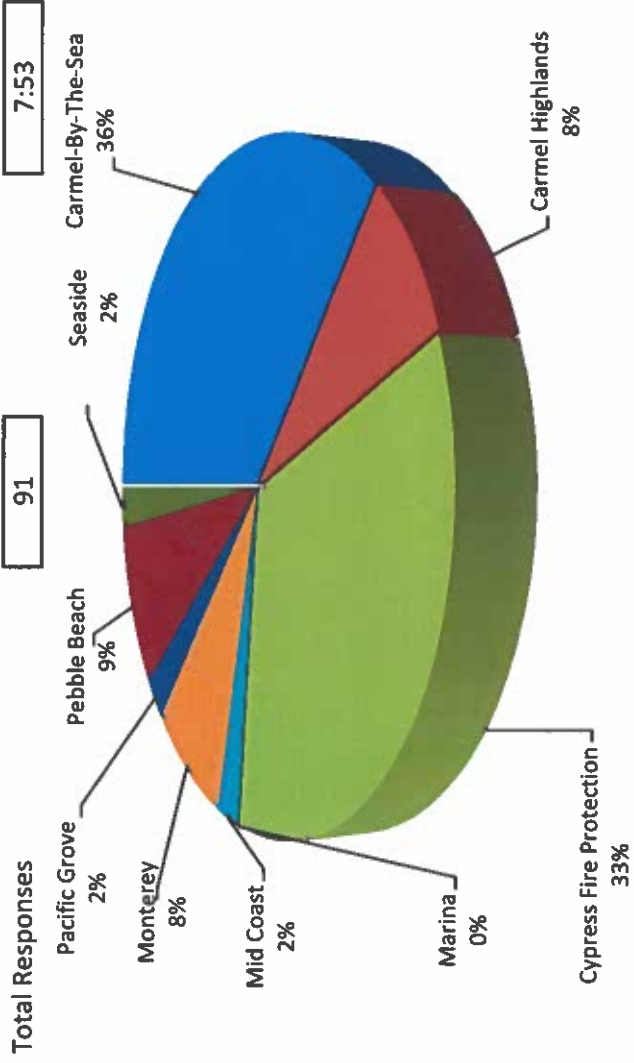
CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT

JULY 2023

Response Summary Report by District Type



District Response	Number	Average Response Time
Carmel-By-The-Sea	33	3:39
Carmel Highlands	7	9:21
Cypress Fire Protection	30	5:38
Marina	0	0:00
Mid Coast	2	14:07
Monterey	7	7:20
Pacific Grove	2	11:11
Pebble Beach	8	8:12
Seaside	2	11:30



Total Code 3 Calls: 32

CFA Response Times for Code 3 Calls ≤ 5 minutes: 100%