



CITY OF CARMEL-BY-THE-SEA

Monthly Report

March 2023

Public Safety

MAY 2, 2023

TO:	Honorable Mayor and City Council Members
SUBMITTED BY:	Jeff Watkins, Acting Police Chief
SUBMITTED ON:	April 26, 2023
APPROVED BY:	Chip Rerig, City Administrator

AMBULANCE REPORT

Summary of Carmel Fire Ambulance March Calls for Service

AMBULANCE PERFORMANCE MEASURE

The performance goal for Code-3 (life threatening emergency-lights & siren) ambulance calls with a response time of 5 minutes or less from dispatch to arrival is 95%. For the month of March 2023 the ambulance was able to meet the performance measure. The response time was 95% with (4) code-3 call over 5 minutes.

75 total calls for service in CBTS Average response time: 3:20 min.

69 total Code-3 Fire calls for service with (4) Fire call over 5:00 min

03/09/2023 – Code 3 response 06:36 min – Vista/Mission – Delayed due to weather

03/10/2023 – Code 3 response 07:36 min – 3rd Ave/Lincoln– Delayed due to weather

03/11/2023 – Code 3 response 06:10 min – Monte Verde/12th Ave – Provided incorrect dispatch location

03/16/2023 – Code 3 response 05:18 min – 3055 Rio Rd – Delayed due to distance

MONTEREY FIRE REPORT

Summary of Monterey Fire March Calls for Service

FIRE PERFORMANCE MEASURE

The performance goal for Code-3 (life-threatening emergency-lights & siren) fire calls with a response time of 5 minutes or less from dispatch to arrival is 90%. For the month of March 2023 the fire department was unable to meet the performance measure. The response time was 81% with (8) code-3 calls over 5 minutes.

134 total calls for service in CBTS Average response time: 3:00 min.

108 total Code-3 Fire calls for service with (20) calls over 5:00 min

Storm events were severe during the month.

03/16/2023 – Code 3 response 05:37 min – 3055 Rio Rd – Delayed due to multiple call and weather

03/17/2023 – Code 3 response 2nd/Camino Real – Incorrect address given by Fire Comm.

03/15/2023 – Code 3 response 07:04 min – Monte Verde/7th – Delayed due to weather

03/10/2023 – Code 3 response 07:19 min – Lincoln/3rd - Delayed due to weather

03/09/2023 – Code 3 response 06:35 min – Forest/Pine Ridge - Delayed due to weather

03/14/2023 – Code 3 response 07:20 min – Torres/1st – Dispatched from another cal. Normal response time

03/09/2023 – Code 3 response 07:50 min – 2nd/San Carlos – Delay due to weather

03/09/2023 – Code 3 response 08:20 min – San Antonio/12th – Delay due to weather

03/09/2023 – Code 3 response 08:33 min – Mountain View/Santa Fe – Delay due to weather

03/09/2023 – Code 3 response 13:13 min – Monte Verde/3rd – Delay due to weather

03/14/2023 – Code 3 response 07:44 min – 1st/San Carlos – Delay due to weather and road closure

03/14/2023 – Code 3 response 06:48 min – Forest/8th – Delay due to weather

03/09/2023 – Code 3 response 13:40 min – 1st/San Carlos - Delay due to weather

03/17/2023 – Code 3 response 10:59 min – Camino Real/8th – Delay due to weather

03/13/2023 – Code 3 response 05:41 min – Santa Rita/1st – Delay due to weather

03/10/2023 – Code 3 response 05:07 min – 8th/Mountain View – Delay due to weather

03/02/2023 – Code 3 response 05:10 min – Casanova/Ocean – Incorrect address

03/14/2023 – Code 3 response 06:30 min – Lobos/1st – Delay due to weather

03/14/2023 – Code 3 response 09:34 min – Torres/11th – Delay due to weather

03/14/2023 – Code 3 response 07:25 min – Dolores/5th – Delay due to weather

BEACH FIRES

(0) Illegal beach fires were recorded during the month of March.



RESPONSE SUMMARY REPORT BY INCIDENT TYPE
27060 CARMEL-BY-THE-SEA
Alarm Date From: 03/01/2023 To: 03/31/2023



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
100 Series (Fires)						
Building fire	3/10/2023 8:25 AM	230310-MNT02392	0:00:00	N CASANOVA ST	PALOU	3
Building fire	3/24/2023 11:47 AM	230324-MNT02617	0:04:07	SAN CARLOS ST	2ND AVE	3
		2	0:02:03			
300-321 Series (EMS)						
Medical assist, assist EMS crew	3/24/2023 7:41 PM	230324-MNT02635	0:02:13	CAMINO REAL ST	8TH AVE	3
Medical assist, assist EMS crew	3/11/2023 10:11 AM	230311-MNT02148	0:03:44	LINCOLN ST	7TH AVE	2
Medical assist, assist EMS crew	3/7/2023 10:42 AM	230307-MNT01879	0:04:08	8TH AVE	S MOUNTAIN VIEW AVE	3
Medical assist, assist EMS crew	3/11/2023 8:32 PM	230311-MNT02186	0:04:38	CASANOVA ST	11TH AVE	3
Medical assist, assist EMS crew	3/1/2023 11:52 AM	230301-MNT01735	0:04:48	26152 LADERA DR		3
EMS call, excluding vehicle accident with injury	3/9/2023 10:04 PM	230309-MNT02012	0:01:43	MISSION ST	ALTA AVE	3
EMS call, excluding vehicle accident with injury	3/5/2023 8:49 PM	230305-MNT01841	0:02:03	SAN CARLOS ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	3/4/2023 7:05 PM	230304-MNT01813	0:02:06	TORRES ST	S MOUNTAIN VIEW AVE	3
EMS call, excluding vehicle accident with injury	3/17/2023 12:09 PM	230317-MNT02426	0:02:08	DOLORES ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	3/13/2023 8:59 AM	230313-MNT02246	0:02:15	SANTA RITA ST	1ST AVE	3
EMS call, excluding vehicle accident with injury	3/13/2023 9:21 AM	230313-MNT02249	0:02:17	7TH AVE	LINCOLN ST	3
EMS call, excluding vehicle accident with injury	3/2/2023 8:50 PM	230302-MNT01764	0:02:18	7TH AVE	LINCOLN ST	3
EMS call, excluding vehicle accident with injury	3/18/2023 6:29 PM	230318-MNT02475	0:02:40	8TH AVE	S MOUNTAIN VIEW AVE	3
EMS call, excluding vehicle accident with injury	3/13/2023 1:47 PM	230313-MNT02261	0:03:09	9TH AVE	MONTE VERDE ST	3
EMS call, excluding vehicle accident with injury	3/18/2023 3:25 PM	230318-MNT02469	0:03:10	LINCOLN ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	3/30/2023 2:58 PM	230330-MNT02782	0:03:12	SANTA FE ST	2ND AVE	3
EMS call, excluding vehicle accident with injury	3/8/2023 1:18 PM	230308-MNT01909	0:03:15	JUNIPERO AVE	3RD AVE	3
EMS call, excluding vehicle accident with injury	3/1/2023 9:20 PM	230301-MNT01746	0:03:18	SAN CARLOS ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	3/8/2023 2:55 PM	230308-MNT01917	0:04:00	NW CORNER OF 1ST	SANTA RITA	3
EMS call, excluding vehicle accident with injury	3/12/2023 3:17 PM	230312-MNT02219	0:04:02	CARMELO ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	3/20/2023 10:28 AM	230320-MNT02504	0:04:03	SAN ANTONIO AVE	10TH AVE	3
EMS call, excluding vehicle accident with injury	3/22/2023 10:16 AM	230322-MNT02567	0:04:05	26010 RIDGEWOOD RD		3
EMS call, excluding vehicle accident with injury	3/10/2023 6:19 AM	230310-MNT02035	0:04:11	SANTA FE ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	3/24/2023 2:44 PM	230324-MNT-02628	0:04:30	LINCOLN AND 3RD		3
EMS call, excluding vehicle accident with injury	3/20/2023 1:13 PM	230320-MNT02511	0:04:39	LINCOLN ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	3/27/2023 10:12 AM	230327-MNT02704	0:04:44	5855 JUNIPERO AVE		3
EMS call, excluding vehicle accident with injury	3/16/2023 4:40 AM	230316-MNT02389	0:05:37	3055 RIO RD		3

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS) cont.						
EMS call, excluding vehicle accident with injury	3/17/2023 12:10 AM	230317-MNT02412	0:05:44	2ND AVE	N CAMINO REAL	3
EMS call, excluding vehicle accident with injury	3/15/2023 8:56 AM	230315-MNT02362	0:07:04	MONTE VERDE ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	3/10/2023 3:59 AM	230310-MNT02028	0:07:19	LINCOLN ST	3RD AVE	3
EMS call, excluding vehicle accident with injury	3/19/2023 4:45 PM	230319-MNT02488	0:04:13	LINCOLN ST	6TH AVE	3
31			0:03:47			
322-399 Series (Rescues)						
Motor vehicle accident with no injuries.	3/25/2023 8:48 AM	230325-MNT02647	0:02:32	5TH AVE	LINCOLN ST	3
1			0:02:32			
400 Series (Hazardous Material)						
Carbon monoxide incident	3/22/2023 11:56 AM	230322-MNT02575	0:02:35	JUNIPERO AVE	3RD AVE	3
Electrical wiring/equipment problem, other	3/13/2023 10:55 AM	230313-MNT02252	0:03:36	9TH AVE	LINCOLN ST	3
Power line down	3/9/2023 9:03 PM	230309-MNT01989	0:00:12	CARMELO ST	9TH AVE	3
Power line down	3/9/2023 6:49 PM	230309-MNT01949	0:01:00	DOLORES ST	2ND AVE	3
Power line down	3/9/2023 7:10 PM	230309-MNT01967	0:01:20	SANTA RITA ST	3RD AVE	3
Power line down	3/9/2023 8:34 PM	230309-MNT01982	0:01:27	0 MONTE VERDE ST		3
Power line down	3/9/2023 5:31 PM	230309-MNT01936	0:01:38	SANTA RITA ST	5TH AVE	3
Power line down	3/14/2023 10:47 AM	230314-MNT02291	0:02:12	PERRY NEWBERRY WAY	4TH AVE	3
Power line down	3/14/2023 10:33 AM	230314-MNT02288	0:03:28	12TH AVE	DOLORES ST	3
Power line down	3/9/2023 6:24 PM	230309-MNT01944	0:03:44	TORRES ST	2ND AVE	3
Power line down	3/11/2023 11:08 AM	230311-MNT02154	0:03:45	4TH AVE	SANTA FE ST	3
Power line down	3/10/2023 4:15 PM	230310-MNT02096	0:04:14	11TH AVE	TORRES ST	3
Power line down	3/9/2023 6:52 PM	230309-MNT01953	0:04:28	VISTA AVE	SAN CARLOS ST	3
Power line down	3/14/2023 10:31 AM	230314-MNT02293	0:04:36	1ST AVE	SAN CARLOS ST	3
Power line down	3/11/2023 5:17 AM	230311-MNT02130	0:04:41	SANTA FE ST	3RD AVE	3
Power line down	3/14/2023 10:35 AM	230314-MNT02290	0:04:44	11TH AVE	TORRES ST	3
Power line down	3/9/2023 6:54 PM	230309-MNT01965	0:04:53	MONTEREY ST	2ND AVE	3
Power line down	3/9/2023 7:39 PM	230309-MNT01969	0:06:35	FOREST RD	PINE RIDGE RD	3
Power line down	3/14/2023 10:28 AM	230314-MNT02285	0:07:20	TORRES ST	1ST AVE	3
Power line down	3/9/2023 9:51 PM	230309-MNT02008	0:07:50	2ND AVE	SAN CARLOS ST	3
Power line down	3/9/2023 9:37 PM	230309-MNT02003	0:08:20	SAN ANTONIO AVE	12TH AVE	3
Power line down	3/9/2023 7:31 PM	230309-MNT01970	0:08:33	S MOUNTAIN VIEW AVE	SANTA FE ST	3
Power line down	3/10/2023 7:47 AM	230310-MNT02047	0:09:44	N CASANOVA ST	PALOU AVE	2
Power line down	3/9/2023 8:21 PM	230309-MNT01981	0:13:13	MONTE VERDE ST	3RD AVE	3
Arcing, shorted electrical equipment	3/22/2023 7:32 AM	230322-MNT02557	0:02:50	RIO RD	LASUEN DR	3
Arcing, shorted electrical equipment	3/14/2023 9:48 AM	230314-MNT02280	0:07:44	1ST AVE	SAN CARLOS ST	3
Accident, potential accident, other	3/10/2023 7:26 AM	230310-MNT02043	0:00:00	MISSION ST	VISTA AVE	3
Accident, potential accident, other	3/10/2023 9:25 AM	230310-MNT02059	0:02:15	DOLORES ST	2ND AVE	3
Accident, potential accident, other	3/10/2023 3:32 PM	230310-MNT02090	0:03:22	CARMELO ST	12TH AVE	3
Accident, potential accident, other	3/10/2023 10:28 AM	230310-MNT02065	0:03:40	SANTA RITA ST	3RD AVE	3
Building or structure weakened or collapsed	3/14/2023 10:26 AM	230314-MNT02284	0:03:29	SANTA FE ST	2ND AVE	3
Building or structure weakened or collapsed	3/14/2023 12:01 PM	230314-MNT02311	0:04:18	VISTA AVE	SAN CARLOS ST	3

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
400 Series (Hazardous Material) cont.						
Building or structure weakened or collapsed	3/14/2023 10:01 AM	230314-MNT02282	0:06:48	FOREST RD	8TH AVE	3
Building or structure weakened or collapsed	3/9/2023 6:50 PM	230309-MNT01955	0:13:40	1ST AVE	SAN CARLOS ST	3
34			0:04:46			
500 & 600 Series (Service Calls)						
Water or steam leak	3/30/2023 2:21 PM	230330-MNT02780	0:03:42	CARPENTER ST	6TH AVE	2
Water or steam leak	3/10/2023 6:54 AM	230310-MNT02039	0:05:13	2ND AVE	TORRES ST	2
Assist police or other governmental agency	3/14/2023 12:34 PM	230314-MNT02320	0:02:25	GUADALUPE ST	5TH AVE	3
Police matter	3/18/2023 11:28 AM	230318-MNT02463	0:00:58	8TH AVE	CASANOVA ST	3
Police matter	3/17/2023 11:23 AM	230317-MNT02425	0:03:03	8TH AVE	CASANOVA ST	2
Police matter	3/11/2023 3:51 PM	230311-MNT02171	0:03:28	CARMELO ST	9TH AVE	2
Police matter	3/24/2023 4:01 PM	230324-MNT02624	0:04:48	MISSION ST	4TH AVE	2
Public service	3/9/2023 8:06 PM	230309-MNT01979	0:01:27	DOLORES ST	7TH AVE	3
Public service	3/8/2023 9:13 AM	230308-MNT01901	0:02:39	SAN CARLOS ST	8TH AVE	3
Public service	3/14/2023 12:00 PM	230314-MNT02309	0:03:53	1ST AVE	LOBOS ST	3
Public service	3/14/2023 11:19 AM	230314-MNT02298	0:04:52	SAN CARLOS ST	5TH AVE	3
Public service	3/12/2023 12:18 PM	230312-MNT02211	0:05:16	FLANDERS WAY	VIZCAINO	2
Public service	3/22/2023 5:19 PM	230322-MNT02581	0:05:19	LINCOLN ST	13TH AVE	2
Public service	3/15/2023 7:35 PM	230315-MNT02383	0:05:44	LOPEZ AVE	2ND AVE	2
Public service	3/9/2023 7:03 PM	230309-MNT01960	0:06:16	VIZCAINO	FLANDERS WAY	2
Public service	3/9/2023 7:54 PM	230309-MNT01975	0:07:16	VIZCAINO	FLANDERS WAY	2
Public service	3/14/2023 6:24 PM	230314-MNT02351	0:07:25	SAN ANTONIO AVE	12TH AVE	2
Public service	3/17/2023 12:19 PM	230317-MNT02427	0:10:59	CAMINO REAL ST	8TH AVE	3
Public service	3/14/2023 10:31 AM	230314-MNT02287	0:12:12	LINCOLN ST	9TH AVE	2
Assist invalid	3/5/2023 10:34 AM	230305-MNT01826	0:00:07	LINCOLN ST	12TH AVE	2
Assist invalid	3/5/2023 11:20 AM	230305-MNT01828	0:02:34	SANTA FE ST	8TH AVE	3
Assist invalid	3/10/2023 9:31 AM	230310-MNT02060	0:02:37	MISSION ST	3RD AVE	2
Assist invalid	3/13/2023 8:18 AM	230313-MNT02242	0:02:44	7TH AVE	LINCOLN ST	3
Assist invalid	3/10/2023 2:53 PM	230310-MNT02089	0:02:55	SAN CARLOS ST	7TH AVE	2
Assist invalid	3/2/2023 5:27 PM	230302-MNT01760	0:03:20	GUADALUPE ST	6TH AVE	3
Assist invalid	3/17/2023 7:33 PM	230317-MNT02445	0:03:20	MISSION ST	10TH AVE	3
Assist invalid	3/17/2023 6:46 PM	230317-MNT02440	0:03:45	MISSION ST	10TH AVE	2
Assist invalid	3/18/2023 10:38 AM	230318-MNT02461	0:04:03	MISSION ST	10TH AVE	2
Assist invalid	3/3/2023 6:56 AM	230303-MNT01769	0:04:20	CASANOVA ST	8TH AVE	3
Assist invalid	3/6/2023 10:33 AM	230306-MNT01852	0:05:10	SANTA FE ST	8TH AVE	2
Assist invalid	3/4/2023 1:45 PM	230304-MNT01801	0:05:15	26010 RIDGEWOOD RD		2
Assist invalid	3/13/2023 12:52 AM	230313-MNT02233	0:05:41	SANTA RITA ST	1ST AVE	3
Wrong location	3/17/2023 7:09 PM	230317-MNT02442	0:03:15	26010 RIDGEWOOD RD		3
No incident found on arrival at dispatch address	3/13/2023 5:44 PM	230313-MNT02266	0:02:11	4TH AVE	TORRES ST	3
No incident found on arrival at dispatch address	3/19/2023 11:00 PM	230319-MNT02498	0:03:10	OCEAN AVE	MONTE VERDE ST	3
No incident found on arrival at dispatch address	3/13/2023 10:27 AM	230313-MNT02250	0:03:14	LINCOLN ST	10TH AVE	3
No incident found on arrival at dispatch address	3/9/2023 5:58 PM	230309-MNT01939	0:03:34	DOLORES ST	4TH AVE	3
No incident found on arrival at dispatch address	3/12/2023 6:03 PM	230312-MNT02224	0:04:14	OCEAN AVE	SCENIC RD	3
No incident found on arrival at dispatch address	3/15/2023 12:55 PM	230315-MNT02368	0:04:28	CARMELO ST	7TH AVE	3
No incident found on arrival at dispatch address	3/11/2023 3:15 PM	230311-MNT02168	0:05:04	TORRES ST	2ND AVE	2

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
500 & 600 Series (Service Calls) cont.						
No incident found on arrival at dispatch address	3/10/2023 3:03 AM	230310-MNT02026	0:05:07	8TH AVE	S MOUNTAIN VIEW AVE	3
No incident found on arrival at dispatch address	3/2/2023 11:22 AM	230302-MNT01755	0:05:10	CASANOVA ST	OCEAN AVE	3
Vicinity alarm (incident in other location)	3/14/2023 3:52 PM	230314-MNT02344	0:06:30	LOBOS ST	1ST AVE	3
Vicinity alarm (incident in other location)	3/14/2023 12:11 PM	230314-MNT02316	0:09:34	TORRES ST	11TH AVE	3
Smoke scare, odor of smoke	3/7/2023 1:36 PM	230307-MNT01881	0:01:31	GUADALUPE ST	5TH AVE	2
EMS call, party transported by non-fire agency	3/30/2023 2:36 PM	230330-MNT02781	0:02:15	DOLORES ST	1ST AVE	2
EMS call, party transported by non-fire agency	3/15/2023 2:01 PM	230315-MNT02371	0:03:05	LINCOLN ST	8TH AVE	3

47

0:04:22

700 Series (False Alarms)

Smoke detector activation due to malfunction	3/13/2023 1:06 AM	230313-MNT02234	0:04:41	SCENIC RD	OCEAN AVE	3
Alarm system sounded due to malfunction	3/8/2023 12:20 PM	230308-MNT01906	0:02:27	OCEAN AVE	MONTE VERDE ST	3
Alarm system sounded due to malfunction	3/11/2023 4:51 AM	230311-MNT02128	0:02:34	DOLORES ST	5TH AVE	3
Alarm system sounded due to malfunction	3/22/2023 7:24 AM	230322-MNT02556	0:02:46	SAN CARLOS ST	5TH AVE	3
Alarm system sounded due to malfunction	3/10/2023 4:56 PM	230310-MNT02097	0:02:49	JUNIPERO AVE	4TH AVE	3
Alarm system sounded due to malfunction	3/11/2023 6:22 AM	230311-MNT02133	0:02:50	5TH AVE	DOLORES ST	3
Alarm system sounded due to malfunction	3/11/2023 4:48 AM	230311-MNT02127	0:02:59	MISSION ST	5TH AVE	3
Alarm system sounded due to malfunction	3/21/2023 7:22 PM	230321-MNT02545	0:02:59	SAN CARLOS ST	7TH AVE	3
Alarm system sounded due to malfunction	3/10/2023 11:10 PM	230310-MNT02115	0:03:21	DOLORES ST	5TH AVE	3
Alarm system sounded due to malfunction	3/14/2023 1:14 PM	230314-MNT02325	0:03:35	DOLORES ST	7TH AVE	3
Alarm system sounded due to malfunction	3/11/2023 3:46 AM	230311-MNT02120	0:06:02	MONTE VERDE ST	12TH AVE	2
Alarm system sounded due to malfunction	3/14/2023 3:39 PM	230314-MNT02338	0:07:25	DOLORES ST	5TH AVE	3
Smoke detector activation, no fire - unintentional	3/6/2023 9:15 PM	230306-MNT01869	0:03:02	MISSION ST	OCEAN AVE	2
Detector activation, no fire - unintentional	3/27/2023 8:00 AM	230327-MNT02700	0:03:04	SAN CARLOS ST	7TH AVE	3
Alarm system activation, no fire - unintentional	3/10/2023 6:03 PM	230310-MNT02101	0:01:06	6TH AVE	SAN CARLOS ST	3
Alarm system activation, no fire - unintentional	3/16/2023 4:57 PM	230316-MNT02401	0:02:23	OCEAN AVE	DOLORES ST	3
Alarm system activation, no fire - unintentional	3/23/2023 4:45 PM	230323-MNT02606	0:02:43	OCEAN AVE	MISSION ST	3
Alarm system activation, no fire - unintentional	3/10/2023 5:41 PM	230310-MNT02099	0:03:35	SCENIC RD	OCEAN AVE	3
Alarm system activation, no fire - unintentional	3/12/2023 7:26 PM	230312-MNT02226	0:04:35	LINCOLN ST	SANTA LUCIA AVE	3

19

0:03:30

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

230316-MNT02389 E15 delay due to weather
 230317-MNT02412 Delay due to incorrect address
 230315-MNT02362 Delay due to weather
 230310-MNT02028 Delay due to weather and distance
 230309-MNT01969 Delay due to weather
 230314-MNT02285 ME11 dispatched from St. 11, normal response time
 230309-MNT02008 Delay due to weather
 230309-MNT02003 Delay due to weather
 230309-MNT01970 E16 dispatched from St. 16, delay due to weather
 230309-MNT01981 E13 dispatched from St. 11, normal response time
 230314-MNT02280 Delay due to weather and road closure
 230314-MNT02282 Delay due to weather

Code 2 Calls	26
Code 3 Calls	108
Total # of Incidents	134
% Under 5 Minute Response Time	81%

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
Over 5 Minute Response Times Cause of Delay: Code 3 Responses cont.						
230309-MNT01955	E16 dispatched from St. 16, delay due to weather					
230317-MNT02427	ME11 dispatched from St. 11, normal response time					
230313-MNT02233	Delay due to road closure and distance					
230310-MNT02026	Delay due to weather					
230302-MNT01755	Delay due to incorrect address					
230314-MNT02344	Delay due to weather					
230314-MNT02316	Delay due to weather					
230314-MNT02338	Delay due to weather					



CARMEL-BY-THE-SEA

MARCH 2023

Response Summary Report by Incident Type

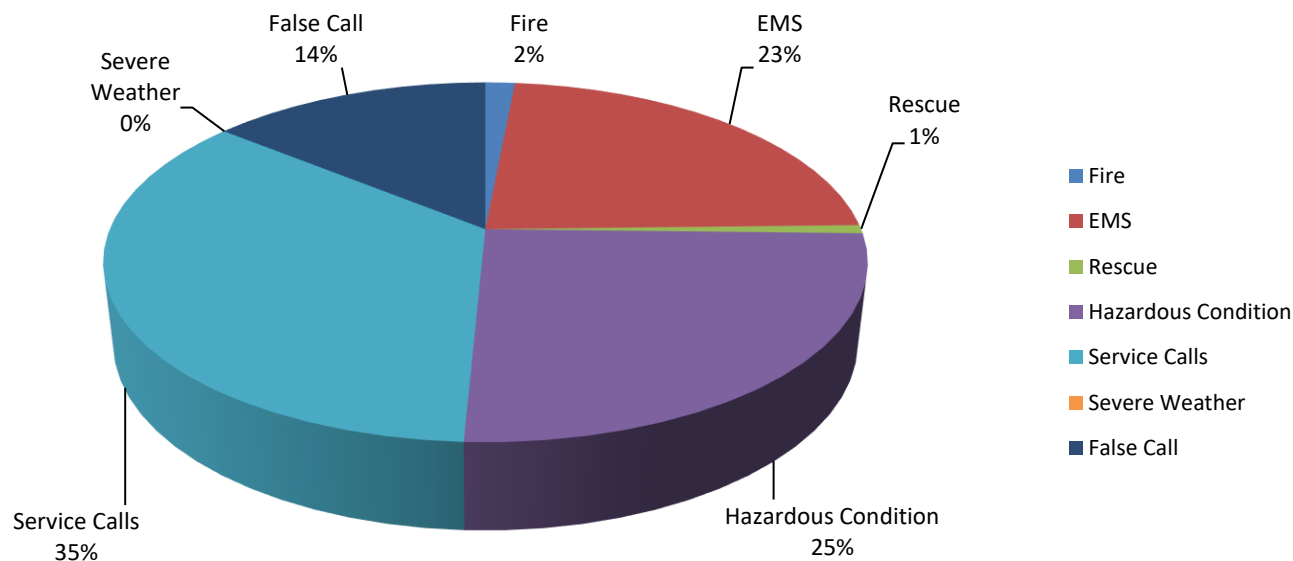


Type of Call	Number	Average Response Time
Fire	2	2:03
EMS	31	3:47
Rescue	1	2:32
Hazardous Condition	34	4:46
Service Calls	47	4:22
Severe Weather	0	0:00
False Call	19	3:30

Total Responses

134

3:00



Total Code 3 Calls:

108

Response Times for Code 3

Calls ≤ 5 minutes:

81%



RESPONSE SUMMARY REPORT BY DISTRICT
27015 CARMEL-BY-THE-SEA FIRE AMBULANCE
 Alarm Date From: 03/01/2023 To: 03/31/2023



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
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100 Series (Fire)

Building fire	3/24/2023	230324-CFA00465	00:03:20	SAN CARLOS	2 SE OF SECOND AVE	3
1			0:03:20			

300-321 Series (EMS)

EMS call, excluding vehicle accident with injury	3/1/2023	230301-CFA00325	00:04:57	26152 LADERA DR		3
EMS call, excluding vehicle accident with injury	3/1/2023	230301-CFA00329	00:04:00	SAN CARLOS ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	3/2/2023	230302-CFA00334	00:03:36	GUADALUPE ST	6TH AVE	3
EMS call, excluding vehicle accident with injury	3/2/2023	230302-CFA00336	00:01:52	LINCOLN ST	7TH	3
EMS call, excluding vehicle accident with injury	3/3/2023	230303-CFA00337	00:04:33	CASANOVA ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	3/4/2023	230304-CFA00346	00:02:16	TORRES ST	S MOUNTAIN VIEW AVE	3
EMS call, excluding vehicle accident with injury	3/5/2023	230305-CFA00352	00:02:30	SAN CARLOS ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	3/7/2023	230307-CFA00358	00:01:28	8TH AVE	S MOUNTAIN VIEW AVE	3
EMS call, excluding vehicle accident with injury	3/8/2023	230308-CFA00363	00:02:07	JUNIPERO AVE	3RD AVE	3
EMS call, excluding vehicle accident with injury	3/9/2023	230309-CFA00367	00:02:27	DOLORES ST	4TH AVE	3
EMS call, excluding vehicle accident with injury	3/9/2023	230309-CFA00371	00:01:44	MISSION ST	ALTA AVE	3
EMS call, excluding vehicle accident with injury	3/10/2023	230310-CFA00374	00:07:36	LINCOLN ST	3RD AVE	3
EMS call, excluding vehicle accident with injury	3/10/2023	230310-CFA00375	00:04:25	SANTA FE ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	3/10/2023	230310-CFA00376	00:02:46	N CASANOVA ST	PALOU AVE	3
EMS call, excluding vehicle accident with injury	3/11/2023	230311-CFA00392	00:02:30	LINCOLN ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	3/11/2023	230311-CFA00399	00:03:10	CASANOVA ST	11TH AVE	3
EMS call, excluding vehicle accident with injury	3/12/2023	230312-CFA00401	00:03:29	CARMELO ST	9TH AVE	3
EMS call, excluding vehicle accident with injury	3/13/2023	230313-CFA00408	00:02:33	7TH AVE	LINCOLN ST	2
EMS call, excluding vehicle accident with injury	3/13/2023	230313-CFA00409	00:01:27	SANTA RITA ST	1ST AVE	2
EMS call, excluding vehicle accident with injury	3/13/2023	230313-CFA00414	00:02:49	9TH AVE	MONTE VERDE ST	3
EMS call, excluding vehicle accident with injury	3/14/2023	230314-CFA00420	00:03:23	MISSION ST	10TH AVE	3
EMS call, excluding vehicle accident with injury	3/15/2023	230315-CFA00425	00:03:01	MONTE VERDE ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	3/15/2023	230315-CFA00427	00:03:17	LINCOLN ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	3/16/2023	230316-CFA00430	00:05:18	3055 RIO RD		3
EMS call, excluding vehicle accident with injury	3/17/2023	230317-CFA00434	00:06:53	2ND AVE	N CAMINO REAL	3
EMS call, excluding vehicle accident with injury	3/17/2023	230317-CFA00439	00:02:12	DOLORES ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	3/17/2023	230317-CFA00441	00:03:10	26010 RIDGEWOOD RD		3
EMS call, excluding vehicle accident with injury	3/19/2023	230319-CFA00445	00:01:41	LINCOLN ST	6TH AVE	3
EMS call, excluding vehicle accident with injury	3/20/2023	230320-CFA00449	00:04:02	SAN ANTONIO AVE	10TH AVE	3

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
300-321 Series (EMS) cont.						
EMS call, excluding vehicle accident with injury	3/20/2023	230320-CFA00451	00:02:10	LINCOLN ST	7TH AVE	3
EMS call, excluding vehicle accident with injury	3/20/2023	230320-CFA00453	00:03:21	SANTA RITA ST	OCEAN AVE	3
EMS call, excluding vehicle accident with injury	3/22/2023	230322-CFA00459	00:04:24	26010 RIDGEWOOD RD		3
EMS call, excluding vehicle accident with injury	3/24/2023	230324-CFA00467	00:01:00	MISSION ST	4TH AVE	3
EMS call, excluding vehicle accident with injury	3/24/2023	230324-CFA00470	00:02:47	CAMINO REAL ST	8TH AVE	3
EMS call, excluding vehicle accident with injury	3/25/2023	230325-CFA00471	00:04:40	24646 GUADALUPE ST		3
EMS call, excluding vehicle accident with injury	3/25/2023	230325-CFA00474	00:03:15	OCEAN AVE	TORRES ST	2
EMS call, excluding vehicle accident with injury	3/28/2023	230328-CFA00478	00:09:25	500 DEL MONTE AVE		3
EMS call, excluding vehicle accident with injury	3/30/2023	230330-CFA00483	00:05:00	DOLORES ST	1ST AVE	3
EMS call, excluding vehicle accident with injury	3/31/2023	230331-CFA00488	00:04:57	25270 ALLEN PL		3
39			0:03:30			
322-399 Series (Rescues)						
Motor vehicle accident with no injuries.	3/25/2023	230325-CFA00472	00:02:05	5TH AVE	LINCOLN ST	3
Rescue or EMS standby	3/5/2023	230305-CFA00349	00:02:59	SANTA FE ST	8TH AVE	3
2			0:02:32			
400 Series (Hazardous Material)						
Hazardous condition, other	3/8/2023	230308-CFA00361	00:02:32	SAN CARLOS ST	8TH AVE	3
Hazardous condition, other	3/9/2023	230309-CFA00368	00:03:36	TORRES ST	2ND AVE	3
Hazardous condition, other	3/9/2023	230309-CFA00372	00:02:30	DOLORES ST	2ND AVE	3
Hazardous condition, other	3/9/2023	230309-CFA00370	00:06:36	VISTA AVE	MISSION ST	3
Hazardous condition, other	3/11/2023	230311-CFA00393	00:02:55	4TH AVE	SANTA FE ST	3
Hazardous condition, other	3/11/2023	230311-CFA00395	00:04:03	TORRES ST	2ND AVE	3
Hazardous condition, other	3/13/2023	230313-CFA00411	00:03:05	9TH AVE	LINCOLN ST	3
Hazardous condition, other	3/14/2023	230314-CFA00422	00:02:23	1ST AVE	SAN CARLOS ST	3
Hazardous condition, other	3/15/2023	230315-CFA00426	00:04:39	CARMELO ST	7TH AVE	3
Hazardous condition, other	3/22/2023	230322-CFA00457	00:02:42	SAN CARLOS ST	5TH AVE	3
Hazardous condition, other	3/22/2023	230322-CFA00458	00:02:27	RIO RD	LASUEN DR	3
Hazardous condition, other	3/27/2023	230327-CFA00475	00:03:02	SAN CARLOS ST	7TH AVE	3
Gas leak (natural gas or LPG)	3/2/2023	230302-CFA00332	00:03:35	N CASANOVA ST	2ND AVE	3
Electrical wiring/equipment problem, other	3/10/2023	230310-CFA00379	00:04:21	11TH AVE	TORRES ST	3
Electrical wiring/equipment problem, other	3/16/2023	230316-CFA00431	00:04:28	CARPENTER ST	1ST AVE	3
15			0:03:32			
500 & 600 Series (Service Calls)						
Public service assistance, other	3/4/2023	230304-CFA00347	00:03:08	VIZCAINO	FLANDERS WAY	2
Public service assistance, other	3/19/2023	230319-CFA00447	00:03:18	OCEAN AVE	MONTE VERDE ST	2
Assist invalid	3/1/2023	230301-CFA00328	00:03:31	GUADALUPE ST	6TH AVE	2
Assist invalid	3/13/2023	230313-CFA00407	00:05:58	SANTA RITA ST	1ST AVE	3
Assist invalid	3/17/2023	230317-CFA00440	00:03:54	MISSION ST	10TH AVE	3
5			0:03:58			

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
700 Series (False Alarms)						
False alarm or false call, other	3/8/2023	230308-CFA00362	00:02:21	OCEAN AVE	MONTE VERDE ST	3
False alarm or false call, other	3/10/2023	230310-CFA00382	00:01:08	6TH AVE	SAN CARLOS ST	3
False alarm or false call, other	3/12/2023	230312-CFA00404	00:04:05	LINCOLN ST	SANTA LUCIA AVE	3
False alarm or false call, other	3/14/2023	230314-CFA00421	00:04:02	DOLORES ST	5TH AVE	3
False alarm or false call, other	3/21/2023	230321-CFA00455	00:02:59	SAN CARLOS ST	7TH AVE	3
Alarm system activation, no fire - unintentional	3/10/2023	230310-CFA00380	00:02:58	JUNIPERO AVE	4TH AVE	3
Alarm system activation, no fire - unintentional	3/10/2023	230310-CFA00381	00:04:00	SCENIC RD	OCEAN AVE	3
Alarm system activation, no fire - unintentional	3/11/2023	230311-CFA00385	00:06:10	MONTE VERDE ST	12TH AVE	3
Alarm system activation, no fire - unintentional	3/11/2023	230311-CFA00387	00:03:06	MISSION ST	5TH AVE	3
Alarm system activation, no fire - unintentional	3/11/2023	230311-CFA00386	00:01:34	DOLORES ST	5TH AVE	3
Alarm system activation, no fire - unintentional	3/11/2023	230311-CFA00389	00:02:47	5TH AVE	DOLORES ST	3
Alarm system activation, no fire - unintentional	3/11/2023	230311-CFA00390	00:02:47	5TH AVE	DOLORES ST	3
Alarm system activation, no fire - unintentional	3/16/2023	230316-CFA00432	00:02:25	OCEAN AVE	DOLORES ST	3

13

0:03:06

Over 5 Minute Response Times Cause of Delay: Code 3 Responses

230310-CFA00374 Delayed due to weather.
 230316-CFA00430 Delayed due to distance, normal response time.
 230309-CFA00370 Delay due to weather.
 230311-CFA00385 Firecomm provided incorrect dispatch location.

Code 2 Calls	6
Code 3 Calls	69
Total # of Incidents	75
% Under 5 Minute Response Time	95%
Total Average Response Time	0:03:20



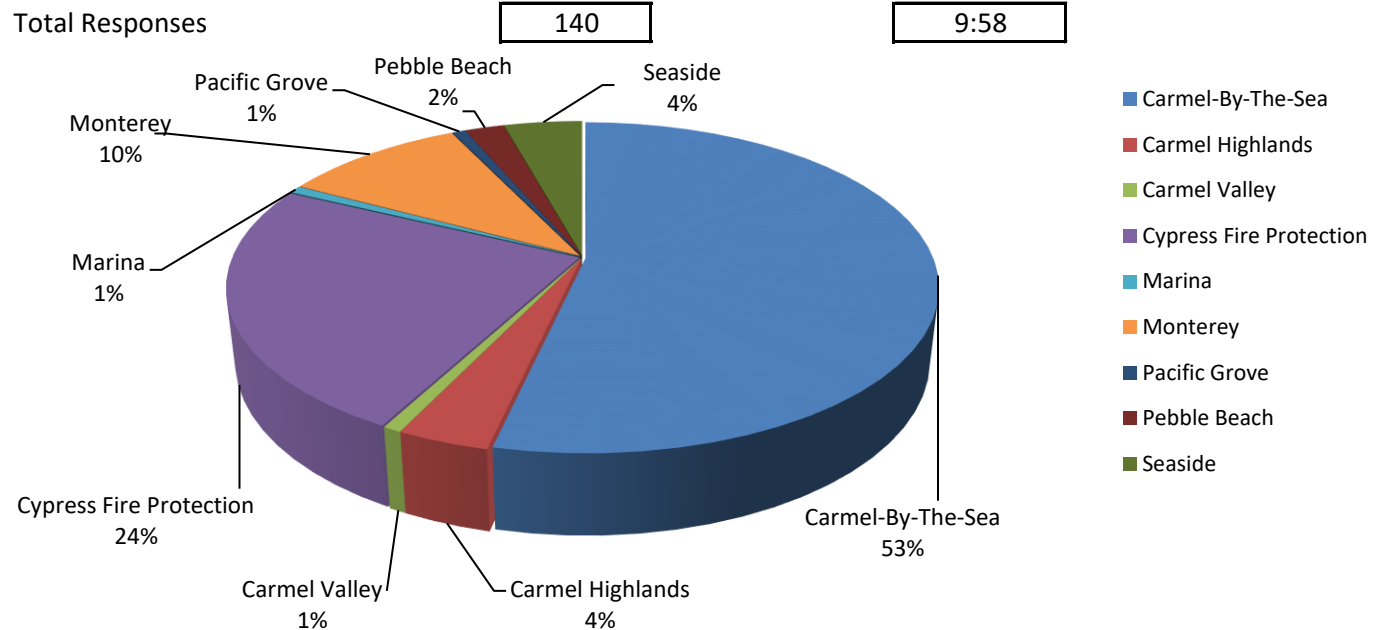
CITY OF CARMEL - FIRE AMBULANCE DEPARTMENT

MARCH 2023

Response Summary Report by District Type



<u>District Response</u>	<u>Number</u>	<u>Average Response Time</u>
Carmel-By-The-Sea	75	3:20
Carmel Highlands	5	12:40
Carmel Valley	1	12:42
Cypress Fire Protection	34	6:44
Marina	1	15:06
Monterey	14	7:23
Pacific Grove	1	12:03
Pebble Beach	3	8:22
Seaside	6	11:24



Total Code 3 Calls:	69
CFA Response Times for Code 3 Calls ≤ 5 minutes:	95%



RESPONSE SUMMARY REPORT BY DISTRICT
27015 CARMEL-BY-THE-SEA FIRE AMBULANCE
Alarm Date From: 03/01/2023 To: 03/31/2023



Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
CARMEL HIGHLAND						
EMS call, excluding vehicle accident with injury	3/7/2023	230307-CFA00357	00:13:23	66 YANKEE POINT DR		2
EMS call, excluding vehicle accident with injury	3/10/2023	230310-CFA00384	00:16:33	131 CYPRESS WAY		3
EMS call, excluding vehicle accident with injury	3/13/2023	230313-CFA00412	00:09:19	73 FERN CANYON RD		3
EMS call, excluding vehicle accident with injury	3/16/2023	230316-CFA00433	00:10:42	232 HWY 1		3
Motor vehicle accident with no injuries.	3/8/2023	230308-CFA00365	00:13:23	HWY 1	GARRAPATA CREEK	3
5			0:12:40			
CARMEL VALLEY						
EMS call, excluding vehicle accident with injury	3/5/2023	230305-CFA00350	00:12:42	25851 ELINORE PL		3
1			0:12:42			
CYPRESS						
EMS call, excluding vehicle accident with injury	3/2/2023	230302-CFA00330	00:13:11	24652 PESCADERO RD		3
EMS call, excluding vehicle accident with injury	3/2/2023	230302-CFA00335	00:05:59	3850 RIO RD		3
EMS call, excluding vehicle accident with injury	3/3/2023	230303-CFA00340	00:04:49	26337 CARMELO ST		3
EMS call, excluding vehicle accident with injury	3/3/2023	230303-CFA00341	00:04:30	24875 N CARMEL HILLS DR		3
EMS call, excluding vehicle accident with injury	3/4/2023	230304-CFA00342	00:04:54	25785 HATTON RD		3
EMS call, excluding vehicle accident with injury	3/5/2023	230305-CFA00351	00:06:09	3850 RIO RD		3
EMS call, excluding vehicle accident with injury	3/6/2023	230306-CFA00353	00:08:50	26122 ATHERTON DR		3
EMS call, excluding vehicle accident with injury	3/6/2023	230306-CFA00355	00:09:26	24525 OUTLOOK DR		3
EMS call, excluding vehicle accident with injury	3/8/2023	230308-CFA00364	00:06:14	26245 CARMEL RANCHO BLVD		2
EMS call, excluding vehicle accident with injury	3/10/2023	230310-CFA00373	00:10:31	5315 CARMEL VALLEY RD		3
EMS call, excluding vehicle accident with injury	3/10/2023	230310-CFA00378	00:08:29	26024 MESA DR		3
EMS call, excluding vehicle accident with injury	3/10/2023	230310-CFA00383	00:06:20	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	3/11/2023	230311-CFA00396	00:04:54	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	3/12/2023	230312-CFA00400	00:02:44	25000 VALLEY WAY		3
EMS call, excluding vehicle accident with injury	3/13/2023	230313-CFA00406	00:06:53	25910 RIO VISTA DR		3
EMS call, excluding vehicle accident with injury	3/13/2023	230313-CFA00415	00:06:05	26245 CARMEL RANCHO BLVD		3
EMS call, excluding vehicle accident with injury	3/14/2023	230314-CFA00419	00:06:24	1 POINT LOBOS STATE RESERVE		3
EMS call, excluding vehicle accident with injury	3/17/2023	230317-CFA00443	00:12:37	24900 PINE HILLS DR		2
EMS call, excluding vehicle accident with injury	3/17/2023	230317-CFA00435	00:09:37	24900 PINE HILLS DR		3
EMS call, excluding vehicle accident with injury	3/17/2023	230317-CFA00436	00:06:27	3441 FISHER PL		3
EMS call, excluding vehicle accident with injury	3/17/2023	230317-CFA00442	00:04:54	CARMEL RANCHO LN		3
EMS call, excluding vehicle accident with injury	3/18/2023	230318-CFA00444	00:06:02	3650 RIO RD		3

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
CYPRESS cont.						
EMS call, excluding vehicle accident with injury	3/19/2023	230319-CFA00446	00:10:04	25465 CANADA DR		3
EMS call, excluding vehicle accident with injury	3/20/2023	230320-CFA00448	00:09:12	25790 CARMEL KNOLLS DR		2
EMS call, excluding vehicle accident with injury	3/25/2023	230325-CFA00473	00:06:38	26122 ATHERTON DR		2
EMS call, excluding vehicle accident with injury	3/27/2023	230327-CFA00477	00:05:15	3850 RIO RD		3
EMS call, excluding vehicle accident with injury	3/28/2023	230328-CFA00479	00:03:27	24583 GUADALUPE ST		3
EMS call, excluding vehicle accident with injury	3/29/2023	230329-CFA00480	00:04:14	MONTE VERDE ST	15TH AVE	3
EMS call, excluding vehicle accident with injury	3/30/2023	230330-CFA00481	00:07:56	4060 ARROYO TRL		3
EMS call, excluding vehicle accident with injury	3/30/2023	230330-CFA00482	00:07:37	24963 OUTLOOK LN		3
EMS call, excluding vehicle accident with injury	3/30/2023	230330-CFA00484	00:06:42	4060 ARROYO TRL		3
Motor vehicle accident with injuries	3/27/2023	230327-CFA00476	00:03:59	SERRA AVE	GUADALUPE ST	3
Motor vehicle accident with no injuries.	3/11/2023	230311-CFA00394	00:03:59	HWY 1	CARMEL VALLEY RD	3
Water & ice-related rescue, other	3/12/2023	230312-CFA00403	00:03:30	OCEAN AVE	SCENIC RD	3
34			0:06:44			
MARINA						
EMS call, excluding vehicle accident with injury	3/2/2023	230302-CFA00331	00:15:06	201 9TH ST		3
1			0:15:06			
MONTEREY						
EMS call, excluding vehicle accident with injury	3/3/2023	230303-CFA00339	00:08:01	100 BARNET SEGAL LN		3
EMS call, excluding vehicle accident with injury	3/4/2023	230304-CFA00345	00:02:34	724 ABREGO ST		3
EMS call, excluding vehicle accident with injury	3/8/2023	230308-CFA00360	00:11:40	100 BARNET SEGAL LN		2
EMS call, excluding vehicle accident with injury	3/11/2023	230311-CFA00391	00:08:54	1575 SKYLINE DR		3
EMS call, excluding vehicle accident with injury	3/11/2023	230311-CFA00398	00:08:01	200 IRIS CANYON RD		3
EMS call, excluding vehicle accident with injury	3/13/2023	230313-CFA00413	00:07:54	MADISON ST	PACIFIC ST	3
EMS call, excluding vehicle accident with injury	3/20/2023	230320-CFA00452	00:11:01	1501 SKYLINE DR		3
EMS call, excluding vehicle accident with injury	3/21/2023	230321-CFA00454	00:07:58	966 CASS ST		3
EMS call, excluding vehicle accident with injury	3/22/2023	230322-CFA00460	00:13:33	886 CANNERY ROW		3
EMS call, excluding vehicle accident with injury	3/31/2023	230331-CFA00487	00:07:09	200 IRIS CANYON RD		3
Assist invalid	3/3/2023	230301-CFA00322	00:04:49	HWY 1	AGUAJITO LOOP	2
Cover assignment, standby, moveup	3/21/2023	230303-CFA00338	00:01:13	HIGHWAY 1	AGUAJITO	2
Cover assignment, standby, moveup	3/22/2023	230321-CFA00456	00:00:13	AGUAJITO RD	HWY 1	2
Cover assignment, standby, moveup	3/1/2023	230322-CFA00463	00:10:22	200 IRIS CANYON RD		2
14			0:07:23			
PACIFIC GROVE						
EMS call, excluding vehicle accident with injury	3/12/2023	230312-CFA00402	00:12:03	1140 FOREST AVE		2
1			0:12:03			
PEBBLE BEACH						
EMS call, excluding vehicle accident with injury	3/7/2023	230307-CFA00359	00:09:11	1552 CYPRESS DR		3
EMS call, excluding vehicle accident with injury	3/8/2023	230308-CFA00366	00:09:11	1273 LISBON LN		3
EMS call, excluding vehicle accident with injury	3/22/2023	230322-CFA00462	00:06:45	1500 CYPRESS DR		3
3			0:08:22			

Incident	Alarm Date	Incident Number	Response Time	Combined Address	Cross Street	Priority
SEASIDE						
EMS call, excluding vehicle accident with injury	3/9/2023	230309-CFA00369	00:08:14	CANYON DEL REY BLVD	HARCOURT AVE	3
EMS call, excluding vehicle accident with injury	3/10/2023	230310-CFA00377	00:14:46	HWY 1	FREMONT SB OFF RAMP	3
EMS call, excluding vehicle accident with injury	3/15/2023	230315-CFA00428	00:17:48	5200 COE AVE		3
EMS call, excluding vehicle accident with injury	3/23/2023	230323-CFA00464	00:12:00	1066 HAVILAND TER		3
Motor vehicle accident with no injuries.	3/20/2023	230320-CFA00450	00:13:33	GENERAL JIM MOORE BLVD	HILBY AVE	2
Cover assignment, standby, moveup	3/4/2023	230304-CFA00344	00:02:04	HWY 1	CANYON DEL REY BLVD	2
6			0:11:24			

Code 2 Calls	13
Code 3 Calls	52
Total # of Incidents	65
Total Average Response Time	0:10:48